



This document is a guide to the most commonly-used water and sanitation tariffs.

Please see our website for all water and sanitation tariffs for [2019/20](#) (Annexure 6) and [2020/21](#) (Annexure 6).

<b>Residential Water Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 1 (2019/20)</b> Until 30/06/2019 <b>Rands (incl VAT)</b>	<b>Level 1 (2020/21)</b> From 1/07/2020 <b>Rands (incl VAT)</b>
Step 1 (0 ≤ 6kl)	R17.15 (free for indigent households)	R17.92 (free for indigent households)
Step 2 (>6 ≤ 10.5kl)	R24.39 (free for indigent households)	R25.49 (free for indigent households)
Step 3 (>10.5 ≤ 35kl)	R34.63	R36.19
Step 4 (>35kl)	R76.04	R79.46

<b>Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 1 (2019/20)</b> Until 30/06/2019 <b>Rands (incl VAT)</b>	<b>Level 1 (2020/21)</b> From 1/07/2020 <b>Rands (incl VAT)</b>
Step 1 (0 ≤ 4.2kl)	R15.07 (free for indigent households)	R15.74 (free for indigent households)
Step 2 (>4.2 ≤ 7.35kl)	R21.44 (free for indigent households)	R22.40 (free for indigent households)
Step 3 (>7.35 ≤ 24.5kl)	R32.07	R33.52
Step 4 (>24.5 ≤ 35kl)	R57.72	R60.32

\* Sanitation charged to a maximum of 35kl

*Domestic Full = Stand-alone houses*

*Domestic Cluster = Flats, sectional title units, cluster developments and gated villages*

<b>Fixed Basic Delivery Charge</b>	
<b>Size (mm)</b>	<b>Monthly Charge Rands (incl. VAT)</b>
15	R67.30 (free for indigent households)
20	R120.18 (free for indigent households)
25	R187.47 (free for indigent households)
40	R480.70 (free for indigent households)
50	R751.09
80	R1 922.80
100	R3 004.38
>150	varies

<b>Commercial / Industrial Tariffs</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 1 (2019/20)</b> Until 30/06/2019 <b>Rands (incl VAT)</b>	<b>Level 1 (2020/21)</b> From 1/07/2020 <b>Rands (incl. VAT)</b>
Water	R31.41	R32.83
Sanitation (standard)	R28.22	R29.49

<b>Schools / Sport Bodies / Religious Institutions / Charities Tariffs</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 3 (2018/19)</b> Until 30/06/2019 <b>Rands (incl VAT)</b>	<b>Level 1 (2019/20)</b> From 1/07/2019 <b>Rands (incl. VAT)</b>
Water	R31.41	R32.83
Sanitation (standard)	R28.22	R29.49