



This document is a guide to the most commonly-used water and sanitation tariffs.  
Please see our website for all water and sanitation tariffs for [2017/18](#) (Annexure 6) and [2018/19](#) (Annexure 6).

<b>Residential Water Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 5 (2018/19)</b> Until 30/11/2018 <b>Rands (incl VAT)</b>	<b>Level 3 (2018/19)</b> From 1/12/2018 <b>Rands (incl VAT)</b>
Step 1 (0 ≤ 6kl)	R24.37 (free for indigent households)	R15.73 (free for indigent households)
Step 2 (>6 ≤ 10.5kl)	R39.59 (free for indigent households)	R22.38 (free for indigent households)
Step 3 (>10.5 ≤ 35kl)	R60.25	R31.77
Step 4 (>35kl)	R345.00	R69.76

<b>Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 5 (2018/19)</b> Until 30/11/2018 <b>Rands (incl VAT)</b>	<b>Level 3 (2018/19)</b> From 1/12/2018 <b>Rands (incl VAT)</b>
Step 1 (0 ≤ 4.2kl)	R19.47 (free for indigent households)	R13.82 (free for indigent households)
Step 2 (>4.2 ≤ 7.35kl)	R34.79 (free for indigent households)	R19.67 (free for indigent households)
Step 3 (>7.35 ≤ 24.5kl)	R51.92	R29.43
Step 4 (>24.5 ≤ 35kl)	R124.30	R52.96

*\*Sanitation charged to a maximum of 35kl*

*Domestic Full = Stand-alone houses*

*Domestic Cluster = Flats, sectional title units, cluster developments and gated villages*

<b>Fixed Basic Delivery Charge</b>	
<b>Size (mm)</b>	<b>Monthly Charge Rands (incl VAT)</b>
15	R64.40 (free for indigent households)
20	R115.00 (free for indigent households)
25	R179.40 (free for indigent households)
40	R460.00 (free for indigent households)
50	R718.75
80	R1 840.00
100	R2 875.00
>150	varies

<b>Commercial / Industrial Tariffs</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 5 (2018/19)</b> Until 30/11/2018 <b>Rands (incl VAT)</b>	<b>Level 3 (2018/19)</b> From 1/12/2018 <b>Rands (incl VAT)</b>
Water	R43.13	R28.82
Sanitation (standard)	R34.83	R25.89

<b>Schools / Sport Bodies / Religious Institutions / Charities Tariffs</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 5 (2018/19)</b> Until 30/11/2018 <b>Rands (incl VAT)</b>	<b>Level 3 (2018/19)</b> From 1/12/2018 <b>Rands (incl VAT)</b>
Water	R43.13	R28.82
Sanitation (standard)	R34.83	R25.89