

## HAS THE **COVID-19** CRISIS SEVERELY AFFECTED YOUR INCOME AS A CAPE TOWN RESIDENT OR BUSINESS?

## **CONTACT US FOR RELIEF OPTIONS**

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	Are you a residential property owner who has lost your job/has no income? Is your total household income now R6 000 per month or less?	Apply for help: Email: Indigent.relief@capetown.gov.za or SMS 48043
	Are you a property owner receiving a pension (over 60) are you a disabled person whose income is now below R17 500 due to Covid-19?	Apply for help: Email: Rates.rebate@capetown.gov.za or SMS to 48043
	Are you a property owner (commercial or residential) whose account is getting into arrears because of a reduction in income but you do not normally qualify for rates rebates or indigent benefits?	Apply for a payment arrangement at no interest via email: Covid19.Relief@capetown.gov.za or SMS to 48043
	B&Bs, guest houses: Alternative property classification Establishments with less than 40% occupancy of bedrooms could apply for the reclassification of their properties from Business to Residential. If approved, this could halve rates out of necessity.	Application for property classification changes: Valuations.rcc@capetown.gov.za and visit www.capetown.gov.za for more information
	How can you help? Donate essential items: food parcels, vanity packs (soap, toothpaste, toothbrushes, facecloths, sanitary towels), toilet paper, adult diapers, mattresses, blankets, personal protective equipment	Contact: Disaster Risk Management Centre: 021 597 6004 and disaster.donations@capetown.gov.za

