



The City of Cape Town has amended water restrictions to Level 3 effective from 1 December 2018 until further notice.

SUMMARY OF KEY CHANGES: LEVEL 5 (2018) to LEVEL 3 (2018)

- Overall city water usage target increased from 500 million to 650 million litres per day.
- Personal water use limit increased from 70 to 105 litres per person per day.
- Removal of percentage reduction restrictions for commercial, industrial and other non-residential water users. All customers must adhere to the Water By-law at all times and are strongly encouraged to use water responsibly.
- Removal of Level 5 restriction measures applicable to residential properties using more than 10 500 litres per month. All residents are strongly encouraged to use water responsibly.
- Watering with municipal drinking water using a bucket or watering can is allowed on Tuesdays, Thursdays and Saturdays before 09:00 or after 18:00 for a maximum of one hour per day per property.
- Topping up or filling of swimming pools with municipal drinking water is allowed subject to 1) the pool being covered with a non-permeable solid pool cover when not in use and 2) the recovery of backwash water and the use of rainwater for pool topping up where practically possible.
- Vehicles, trailers, caravans and boats may be washed with municipal drinking water using a bucket.
- Commercial car washes may use municipal drinking water subject to industry best practice water conservation norms and the recycling of at least 50% of water used.
- Spray parks may operate subject to their strict management to minimise water use.
- Tariffs lowered to Level 3 water and sanitation tariffs.

LEVEL 3 RESTRICTIONS (2018)

Restrictions applicable to all customers

- Watering/irrigation with municipal drinking water allowed only on Tuesdays, Thursdays and Saturdays before 09:00 or after 18:00 for a maximum of one hour per property and only if using a bucket or watering can. No use of hosepipes or any sprinkler systems allowed.
- Sports facilities, parks, schools, learning institutions, nurseries, customers involved in agricultural activities, users with historical gardens and customers with special requirements can apply to the Director: Water and Sanitation for exemption from the above.
- No watering/irrigation with municipal drinking water within 48 hours of rainfall that provides adequate saturation.
- Borehole/wellpoint water must be used efficiently to avoid wastage and evaporation. Borehole/wellpoint water users are strongly encouraged to follow the same watering times as applicable to municipal drinking water use detailed above.
- All City borehole and wellpoint users are expected to comply with all National Department of Water and Sanitation regulations pertaining to borehole/wellpoint usage, including the notice in the Government Gazette No. 41381 (Vol. 631) of 12 January 2018. Borehole/wellpoint water use

must be metered and all users are required to keep records and have these available for inspection.

- Permission from the National Department of Water and Sanitation is required in order to sell or buy borehole/wellpoint water.
- All boreholes and wellpoints must be registered with the City and must display the official City signage clearly visible from a public thoroughfare. Visit www.capetown.gov.za/thinkwater for information on how to register.
- All properties where alternative, non-drinking water resources are used (including rainwater harvesting, greywater, basement water, treated effluent water, spring water and surface water) must display signage to this effect which is clearly visible from a public thoroughfare.
- Topping up or filling of swimming pools with municipal drinking water allowed subject to 1) the pool being covered with a non-permeable solid pool cover when not in use and 2) the recovery of backwash water and the use of rainwater for pool topping up where practically possible.
- No washing or hosing down of hard-surfaced or paved areas with municipal drinking water allowed. Water users, such as abattoirs, food processing industries, care facilities, animal shelters and other industries or facilities with special needs (health/safety related only) must apply for exemption.
- The use of municipal drinking water for ornamental water fountains or water features is prohibited.
- Customers are strongly encouraged to install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components.
- Customers with special requirements can apply to the Director: Water and Sanitation for exemption.

Restrictions applicable to residential customers

- All residents are required to use no more than 105 litres of municipal drinking water per person per day in total irrespective of whether you are at home, work or elsewhere.
- Washing vehicles, trailers, caravans and boats with municipal drinking water is only allowed if using a bucket. Washing with non-drinking water or cleaning with waterless products or dry steam cleaning processes is strongly encouraged.
- You are encouraged to flush toilets with greywater, rainwater or other non-drinking water.

Restrictions applicable to non-residential customers

- Commercial car wash industries must comply with industry best practice norms regarding water usage per car washed and recycle or reuse a minimum of 50% of water used.
- Informal car washes to use only buckets and not hosepipes.
- Washing of vehicles, trailers, caravans and boats with non-drinking water or cleaning with waterless products or dry steam cleaning processes is strongly encouraged.
- Spray parks to be strictly managed to minimise water use.
- No new landscaping or sports fields may be established, except if irrigated only with non-drinking water.
- For users supplied with water in terms of special contracts (notarial deeds, water service intermediaries or water service providers), the contract conditions shall apply.

NOTES:

Failure to comply will constitute an offence in terms of the City's Water By-law, 2010 (amended 2018). Other restrictive measures, not detailed above, as stipulated in Schedule 1 of the

Water By-law, 2010 (amended 2018) still apply. **Visit our webpage [Know your water regulations](#) for further information.**

Restrictions on the resale of municipal water as well as restrictions on the availability of hand basins for normal handwashing; and the requirement for the provision of hand sanitiser at restroom facilities as detailed in the “Public Notice in terms of section 36(1) of the City of Cape Town Water By-law, 2010”, Provincial Gazette 7879 of 9 February 2018 have been revoked and no longer apply.

Visit our website to find out how to [apply for exemption from water restrictions](#). **All exemptions valid under Level 5 remain valid under Level 3 water restrictions.**

To apply to install and use an alternative water system visit: <http://cct.gov.za/AIBNI>.

Water pressure continues to be reduced to limit water leaks, prevent pipe bursts and to encourage a more optimal use of water, and such may cause intermittent water supply.

For further information visit www.capetown.gov.za/thinkwater or contact us at water@capetown.gov.za or by sending an SMS to 31373 or WhatsApp to 063 407 3699.