

RATES AND TARIFFS FROM 1 JULY 2024

To enable basic services and future-proofing for water and energy security.

- PROPERTY RATES INCREASE: 5,7% (FOR SHARED SERVICES)
- ESKOM-DRIVEN ELECTRICITY INCREASE: 11,78% (City) (12,74% Eskom)
- WATER AND SANITATION INCREASE: 6,8%
- REFUSE REMOVAL INCREASE: 5,7%



RESIDENTIAL ELECTRICITY TARIFFS (VAT INCLUDED)

LIFELINE CUSTOMERS

- 0 – 600 kWh = R2,37 per kWh
- 600,1+ kWh = R2,37 per kWh

DOMESTIC CUSTOMERS

- 0 – 600 kWh = R3,91 per kWh
- 600,1+ kWh = R4,75 per kWh

HOME USER CUSTOMERS - CREDIT AND PREPAID

- Service Charge R281,78 per month
- 0 – 600kWh = R3,44 per kWh
- 600,1+ kWh = R4,75 per kWh

About 30% of households receive free basic electricity.



WATER TARIFFS: WATER WISE (NO RESTRICTION) - DOMESTIC

COST OF ONE LITRE: CITY WATER VS SHOP-BOUGHT

*Based on the first 10 500 litres of water used and 15mm water meter (approximation)



WATER WISE (NO RESTRICTION) DOMESTIC TARIFFS

- 0 – 6kl = R22,52 per kl (1 000 litres)
 - 6 – 10,5kl = R30,96 per kl
 - 10,5 – 35kl = R42,07 per kl
 - More than 35kl = R77,63 per kl
- (VAT included)

The cost of providing the water service remains largely the same regardless of how much or how little water is in the dams.

Water fixed charge:

Part of the total water tariff: 15 mm connection (most common): R87,29 (incl. VAT). Registered indigent households do not pay the fixed basic charge. About 40% of registered indigent households in Cape Town get an allocation of water free of charge.



SANITATION TARIFFS: WATER WISE (NO RESTRICTION) - DOMESTIC (VAT INCLUDED)

SAFE REMOVAL OF WASTEWATER FROM YOUR PROPERTY

- 0 – 4,2kl = R19,80 per kl (1 000 litres)
- 4,2 – 7,35kl = R27,20 per kl
- 7,35 – 24,5kl = R38,20 per kl
- 24,5 – 35kl = R60,09 per kl



REFUSE (VAT INCLUDED)

MONTHLY REFUSE CHARGE FOR A 240L BIN WEEKLY COLLECTION: R191,20



TIPS TO LOWER HOUSEHOLD BILLS

- If on the LIFELINE ELECTRICITY TARIFF, keep power usage below 450 kWh per month on average over a 12-month period
- Use less water; use less power to lower household costs
- Switch to more efficient light bulbs and taps to reduce usage and costs
- Turn the geyser temperature down to 60°C
- Switch to a prepaid electricity meter for more control
- Buying electricity in bulk is not cheaper. Buy only what you need in a given month. When buying in bulk, you move onto a higher tariff block, which is more expensive.



HELP IS ON OFFER

Cape Town has SA's most inclusive criteria for rates & indigent relief:

- Highest Free Water allocation (15KL)
- Widest qualifying criteria for 100% rates rebate (R450 000 property value, less than or equal to R7 500 monthly income)
- Widest criteria for lifeline electricity (R500 000 property value, less than or equal to R7 500 monthly income)
- Owners who are dependent on pension and social grants: widest rebate and lifeline electricity criteria (less than or equal to R22 000 monthly income, regardless of property value)

*The City further offers the lowest property rates for Commercial, Industrial, and Residential properties, based on an analysis of the cent-in-rand rates published in the 2024/25 draft budgets of each metro accurate at the time.

If you do not have the ability to pay, contact us to see what help is on offer:
Phone 0860 103 089 or visit your nearest municipal office for advice.

Visit: www.capetown.gov.za/socialsupport

**Thank you
Team Cape Town!**



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD