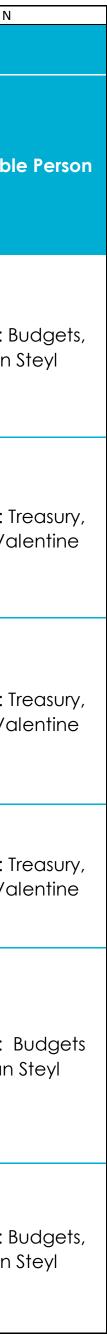
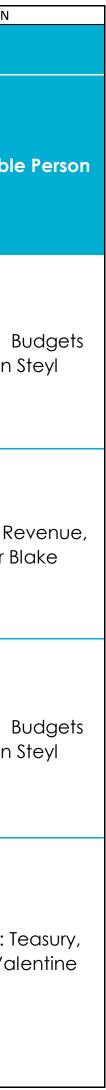
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Pillar & Corporate Objective	Measuring Directorate	Objective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Budget	Opex Budget	Responsible I
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)		5.1 Operational sustainability (ODTP 11)	Percentage of Capital Projects screened in SAP PPM to determine the readiness of projects for delivery for the next planned fiscal year from a financial, technical, strategic and implementation perspective	New	95% of the current and next fiscal years planned capital projects successfully screened in SAP PPM	N/A	N/A	95%	N/A	N/A			Chief Finar Officer and D
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)		5.1 Operational sustainability (ODTP 11)	Percentage of Project Manager Comments completed in SAP PPM to report on projects for delivery within the current fiscal year from a financial, timeline, procurement and implementation perspective	New	95% of current fiscal years Project Manager comments on capital projects successfully completed in SAP PPM on a monthly basis	95%	95%	95%	95%	95%			Chief Finar Officer and Di
SFA 1: The Opportunity City 1.3 Economic Inclusion (ODTP 10)		1.3 Economic Inclusion (ODTP 10)	1.B Average number of days to issue rates clearance certificate	New		10	10	10	10	10			Director: Rev Trevor Bla
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)		5.1 Operational sustainability (ODTP 11)	5.A Opinion of independent rating agency	High investment rating (A1.za)	High investment rating	High investment rating	High investment rating	High investment rating	High investment rating	High investment rating			Director: Tree David Valei
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)		5.1 Operational sustainability (ODTP 11)	5.B Opinion of the Auditor- General	Clean Audit Achieved	Clean Audit	Clean Audit	Submission of Annual Financial Statements and Consolidated Financial Statements for 2016/2017	Clean Audit for 2016/2017	Resolve 60% of audit management issues	Clean Audit			Director: Teo David Valei
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)		5.1 Operational sustainability (ODTP 11)	5.C Percentage spend of capital budget (City) - NKPI	89.60%	90%	90%	Currently not available	Currently not availeble	Currently not available	90%			Director: Buc Johan Ste



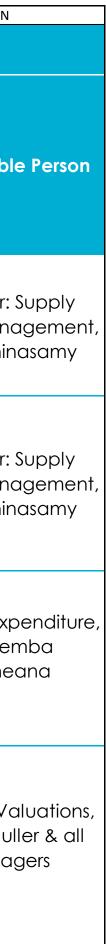
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Pillar & Corporate Objective	Measuring Directorate Opjective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Op Budget Bud	Opex Budget	Responsible
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	5.D Percentage spend on repairs and maintenance (City)	94.48%	95%	95%	Currently not available	Currently not available	Currently not available	95%			Director: Bu Johan St
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	5.E Cash/cost coverage ratio (excluding unspent conditional grants) - (City) - NKPI	2.02:1	2:1	2:1	Currently not available	Currently not available	Currently not available	2:1			Director: Tre David Vale
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	5.F Net Debtors to annual revenue (City) - NKPI	20.39%	21.50%	21.50%	Currently not available	Currently not available	Currently not available	21.50%			Director: Tre David Vale
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	5.G Debt (total borrowings) to total operating revenue (City) - NKPI	5.83:1	27%	27%	Currently not available	Currently not available	Currently not available	27%			Director: Tre David Vale
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	Progress against major milestones of budget cycle plan to ensure the submission of the 2018/2019 Budget to Council for adoption	2016/2017 Budget adopted May 2016	Adherence to major milestones of budget cycle plan - Submission of 2017/2018 Budget to Council for adoption by 31 May 2017	by 31/05/2018		Modelled determination of major budget assumptions eg. Tariff increases, growth parameters	Tabled budget at Council by 31/03/2018	Submission of 2018/2019 Budget to Council for adoption by 31/05/2018			Director: Bu Johan St
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	Percentage of Operating Budget spent (City)	Achievement as at 30 June 2016 = 96.44%	95%	95%	quarterly targets still to be finalised	quarterly targets still to be finalised	quarterly targets still to be finalised	95%			Director: Bud Johan St



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Pillar & Corporate Objective	Measuring Directorate	Corporate Objective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Budget	Opex Budget	Responsible
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	(s	5.1 Operational sustainability (ODTP 11)	Number of reports submitted indicating regular monitoring, assessment and reporting of relevant in-year financial results	Annual total of 12 reports	12 reports		3 reports	3 reports	3 reports	3 for 4th quarter, making an Annual Total of 12 reports			Director: Bu Johan St
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	(s	5.1 Operational sustainability (ODTP 11)	Revenue collected as a percentage of billed amount	95.64%	95%	95%	95%	95%	95%	95%			Director: Rev Trevor Blo
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	(s	5.1 Operational sustainability (ODTP 11)	Milestones towards the submission of Rates and Tariffs for the Total Municipal Account (TMA) for consideration by Council		Submission of Rates and Tariffs for consideration by Council		n/a	n/a	Gather data to populate TMA model. Present scenarios to BC. Budget tabled at Council informed by TMA modelling	Review and refine TMA model and present to BC. Submission of Rates and Tariffs for consideration by Council			Director: Bu Johan St
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	S	5.1 Operational sustainability (ODTP 11)	Al1.3.1 A Treasury-approved credible and measurable financial management improvement strategy to achieve and/or sustain an unqualified audit opinion within a maximum of two financial years (Y/N)	Resolved 100% of audit management issues within targeted dates, including emerging risks	Attended to the Action Plan in accordance with the set time frames	audit management	Submission of Annual Financial Statements and Consolidated Financial Statements	Prepare a comprehensive Audit Action Plan based on the 2015/16 year audit outcomes	Resolved 60% of audit management issues within targeted dates including emerging risks	audit management			Director: Te David Vale



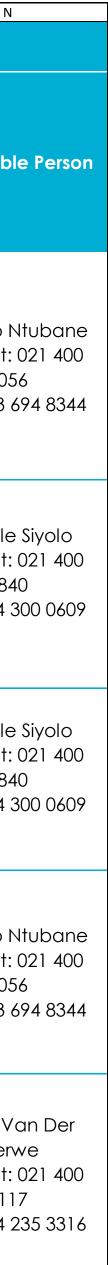
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Pillar & Corporate Objective	Objective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Budget	Opex Budget	Responsible
SFA 1: The Opportunity City 1.2	1.3 Economic Inclusion (ODTP 10)	Percentage of the Rand value of Purchase orders allocated to B-BBEE Suppliers/service providers	92%	60%	60%	60%	60%	60%	60%			Director: Su Chain Manag Basil China:
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	Average turnaround time of tender procurement processes in accordance with procurement plan	19 weeks	16 weeks	16 weeks	16 weeks	16 weeks	16 weeks	16 weeks			Director: Su Chain Manag Basil China
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	Percentage of timeous and accurate payment of Suppliers paid in compliance with relevant legislation, policy and procedures	96%	96%	96%	96%	96%	96%	96%			Director: Expe Notheml Lephear
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Operational sustainability (ODTP 11)	Legal compliance wrt the implementation of a Annual Supplementary Valuation Roll	New Indicator	Annual Supplementary Valuation Roll (SV 01 attached to GV 2015) certified by the Municipal Valuer by 30 June 2017	Supplementary Valuation Roll (SV 01 attached to GV	·	100% of SV08/2012 objections captured into workflow	100% of SV08/2012 objections resolved	Annual Supplementary Valuation Roll (SV 01 attached to GV 2015) certified by the Municipal Valuer by 30 June 2017			Director: Valu Louise Mulle Manage



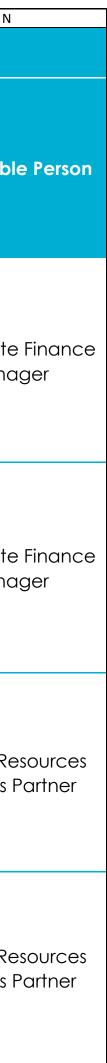
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Pillar & Corporate Objective	Measuring Directorate	Corporate Objective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Budget	Opex Budget	Responsible
					<u>2017/18 KEY OPE</u>	RATIONAL INDICATORS	<u>(KOI's)</u> :						<u>Contact Pe</u>
24 SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10)	Social Services	1.3 Economic Inclusion (ODTP 10)	1.F Number of Expanded Public Works Programme (EPWP) work opportunities created	111	68	To be determined by directorate In consultation with the Corporate EPWP office	by directorate In	To be determined by directorate In consultation with the Corporate EPWP office	To be determined by directorate In consultation with the Corporate EPWP office	by directorate In			Executive Di Social Serv
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	Corporate Services	5.1 Operational sustainability (ODTP 11)	Percentage budget spent on implementation of WSP	Directorate achievement as at 30 June 2016 = 100%	95%	To be determined by directorate in consultation with Corporate Services	by directorate in consultation with	To be determined by directorate in consultation with Corporate Services	To be determined by directorate in consultation with Corporate Services	95%			Nonzuzo Ntu Contact: 02 4056 Cell: 083 69
SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10)	Social Services	1.3 Economic Inclusion (ODTP 10)	Number of Full Time Equivalent (FTE) work opportunities created	New	New	To be determined by directorate	To be determined by directorate	To be determined by directorate	To be determined by directorate	To be determined by directorate			Executive Di Social Ser
SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10)	Corporate Services	1.3 Economic Inclusion (ODTP 10)	Number of external trainee and bursary opportunities (excluding apprentices)	64	48	Annual Targets for each Directorate and Department will be developed by line departments in consultation with Corporate Services	for each Directorate and Department in consultation with	Quarterly targets must be developed for each Directorate and Department in consultation with Corporate Services	for each Directorate and Department in consultation with Corporate Services	Annual Targets for each Directorate and Department will be developed by line departments in consultation with Corporate Services			Nonzuzo Nte Contact: 02 4056 Cell: 083 69



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2	Pillar & Corporate Objective	Measuring Directorate	Corporate Objective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Budget	Opex Budget	Responsible
29	SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10)	Corporate Services	1.3 Economic Inclusion (ODTP 10)	Number of apprentices	Not applicable to Finance Directorate	Not applicable to Finance Directorate	Not applicable to Finance Directorate	Not applicable to Finance Directorate	Not applicable to Finance Directorate	Not applicable to Finance Directorate	Not applicable to Finance Directorate			Nonzuzo Ntr Contact: 02 4056 Cell: 083 69
	SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	Corporate Services	5.1 Operational sustainability (ODTP 11)	Percentage adherence to EE target in all appointments (internal & external)	96.07%	85%	85%	85%	85%	85%	85%			Michale S Contact: 02 9840 Cell: 084 30
30	SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	Corporate Services	sustainability	Percentage adherence to equal or more than 2% of complement for persons with disabilities (PWD)	3.69%	2%	2%	2%	2%	2%	2%			Michale S Contact: 02 9840 Cell: 084 30
32	SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	Corporate Services	5.1 Operational sustainability (ODTP 11)	Percentage of absenteeism	3.96%	≤ 5%	≤ 5%	≤ 5%	≤ 5%	≤ 5%	≤ 5%			Nonzuzo Ntu Contact: 02 4056 Cell: 083 69
	SFA 3: Caring City 3.1 Excellence in basic services (ODTP 1)	Corporate Services		Percentage adherence to Citywide service requests	123.44%	100% (based on a 80% threshold) indicator is being updated	90%	90%	90%	90%	90%			Shaun Var Merwe Contact: 02 2117 Cell: 084 233



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Pillar & Corporate Objective		oorate ective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Budget	Opex Budget	Responsible
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Opera sustain (ODTP	ability	Percentage spend of Capital Budget	97%	90%	90%	Dir/Dept. projected cash flow/ total budget	Dir/Dept. projected cash flow/ total budget	Dir/Dept. projected cash flow/ total budget	90%			Directorate I Manag
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	5.1 Opera sustain ODTP	ability	Percentage spend on repairs and maintenance	100%	95%	95% (Subject to approval in Council in March 2017)	Directorate and Departments to set their own targets for repairs and maintenance	Directorate and Departments to set their own targets for repairs and maintenance	Directorate and Departments to set their own targets for repairs and maintenance	95% (Subject to approval in Council in March 2017)			Directorate I Manag
35 SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10) 36	()		Percentage OHS incidents reported	0.28%	≤ 5%	≤ 5%	≤ 5%	≤ 5%	≤ 5%	≤ 5%			Human Res Business Pa
SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10)	Ψ		Percentage OHS investigations completed	100%	100%	100%	100%	100%	100%	100%			Human Res Business Pa



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Pillar & Corporate Objective		Corporate Objective	Indicator	Baseline 2015/2016	Annual Target 30 June 2017	Annual Target 30 June 2018	30 Sept 2017	31 Dec 2017	31 Mar 2018	30 June 2018	Capex Budget	Opex Budget	Responsible
SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10)		3 Economic Iclusion DDTP 10)	Percentage vacancy rate	6%	≤ 7%	≤ 7%	≤ 7%	≤ 7%	≤ 7%	≤ 7%			Fritz Le R Contact: 0 9106 Cell: 082 82
SFA 1: Opportunity City 1.3 Economic Inclusion (ODTP 10)	In	3 Economic Iclusion DDTP 10)	Percentage of Operating Budget spent	96%	95%	95%	Dir/Dept. projected cash flow	Dir/Dept. projected cash flow	Dir/Dept. projected cash flow	95%			Directorate F Manag
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	ey su	1 perational ustainability DDTP 11)	Percentage of assets verified	100%	100% asset register verified	100%	N/A=ALL directorates 25%=Finance Directorate	N/A=ALL directorates 50%=Finance Directorate	60% = ALL Directorates 75% = Finance Directorate	100%			Directorate F Manag
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	j turing turing	1 perational stainability DDTP 11)	Percentage Internal Audit findings resolved	92%	70%	75%	75%	75%	75%	75%			Riaan Vo Contact: 0 3879 Cell: 082 55
SFA 5: Well-Run City 5.1 Operational Sustainability (ODTP 11)	j su	1 perational ustainability DDTP 11)	Percentage of Declarations of Interest completed	100%	100%		0%	0%	0%	100%			Sonja Tha Contact: 0 2517 Cell: 083 41
			or: Kevja Jacoby	22/2 Dofe:	12017								

