




2021/2022 Q1 PERFORMANCE MANAGEMENT REPORT - CAPE TOWN INTERNATIONAL CONVENTION CENTRE (CTICC)

Annexure C

Well above		Above		On target		Below		Well below	
No	Key Performance Indicator	2020/2021 (current Q1)			2021/2022 (current Q1)			Reason for variance	Remedial action
		Target	Actual	Status	Target	Actual	Status		
SFA 1: Opportunity city									
Corporate objective:1.1 Positioning Cape Town as a forward-looking, globally competitive city									
1	Number of international events hosted	0	0		0	0		Targets are set for quarter 3 & 4	
2.	Number of events hosted	0	5		8	19		Short lead events booked after restrictions were lifted resulted in increased events for the period.	
3	Percentage BBBEE spend	60%	78%		60%	85%		The company manages the database and tender processclosely to ensure that all suppliers have provided current andcvalid BEE certificates.Contracts awarded to suppliers with good BEE ratings increased the percentage spend for the period	
Corporate objective: 1.3 Economic inclusion									
4	Percentage of annual total salary cost spent on training of permanent and temporary staff	0%	1%		1%	1%		On target	
5	Number of student opportunities provided	2	5		0	0		Targets are set for quarter 3 & 4	
6	Number of graduate opportunities provided	2	5		0	0		Targets are set for quarter 3 & 4	
SFA 4: Inclusive city									
Corporate objective 4.3: Building integrated communities									
7	Percentage of exco,manco and leadership positions held by persons from designated groups	80%	79%		75%	80%			
SFA 5: Well-run city									
Corporate objective 5.1: Operational sustainability									
8	Percentage of minimum aggregate score for all CTICC internal departments and external suppliers	75%	84%		75%	83%			
9	Maintain five star tourism grading through effective management of maintenance quality service delivery.	-	-	-	-	-	-	Annual Target	

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10	Percentage achievement of annual budgeted Operating profit/loss	100%	89%		26%	18%		The Earnings Before Interest, Tax, Depreciation and Amortisation is 8% below budget, which is an improvement on the budgeted loss.	
11	Percentage of the total number of capital projects for the year completed or committed	0%	81%		20%	58%		Projects were able to be started and completed earlier due to more relaxed COVID-19 restrictions in the period under review.	
12	Percentage of total capital expenditure spend	0%	97%		-	-	-	CTICC 2 expansion project completed	
13	Unqualified audit report	-	-	-	-	-	-	Annual Target	
14	Number of senior managers registered for MFMA Competency Course	7	15		7	7		On target	
15	Cash/cost coverage ratio (excluding unspent conditional grants) (NKPI)	6 times	8 times		0 times	2 times		Deposits received from clients for future events to be held in 2023 and good cash management	
16	Net Debtors to Annual Income (NKPI)	25%	3%		27%	17%		Lower debts outstanding for the period under review due to smaller events held.	
17	Debt (total borrowings) to total operating revenue (NKPI)	0%	0%		0%	0%		On target	