0180

CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

REPORT TO: MAYCO
COUNCIL

2019 -03- 1 9

1. **ITEM NUMBER** **MC 76/03/19**

2. **SUBJECT**

THE DRAFT SDBIP ONE YEAR CORPORATE AND ENTITIES SCORECARDS FOR 2019/20

ISIHLOKO

AMAKHADI ONYAKA AYILWAYO AMANQAKU EZIKO NAWAMAQUMRHU EZIKO KWISICWANGCISO SONIKEZELO LWEENKONZO NESOKUZALISEKISWA KOHLAHLO-LWABIWO-MALI KOWAMA-2019/20

ONDERWERP

DIE KONSEP-SDBIP: KORPORATIEWE EN ENTITEITE SE TELKAARTE VIR VIR EEN JAAR VIR 2019/20

3. **DELEGATED AUTHORITY**

☒ The Executive Mayor

In terms of the Municipal Finance Management Act (MFMA) 16(2) and the Municipal Budget and Reporting Regulation (MBRR) 14(2), the Municipal Manager must submit the draft municipal service delivery and budget implementation plan (SDBIP) to the Mayor together with the annual budget for tabling in Council.

4. **DISCUSSION**

The draft corporate SDBIP includes the one-year corporate and entities scorecards.

These scorecards reflect the measurable performance indicators, quarterly and annual targets for 2019/20.

The draft corporate SDBIP has several components.

This report addresses the following components:

I. The 2019/2020 one-year corporate scorecard (Annexure A)
II. The 2019/2020 Cape Town Stadium scorecard (Annexure B)

III. The 2019/2020 Cape Town International Convention Centre (CTICC) scorecard (Annexure C)

The entities are being submitted in terms of Section 93B(b) of The Municipal Systems Act (MSA) and Section 87 (5)(d) of the MFMA.

The balance of the components of the draft corporate SDBIP which includes:

projections for each month of –

(i) revenue to be collected, by source; and

(ii) operational and capital expenditure, by vote

is being presented as part of the draft 2019/2020 IDP review and draft Budget which will serve before Council on 28 March 2019.

The draft SDBIP must be submitted to Provincial and National Treasury in terms of Regulations 15, paragraph 3(b) of the Municipal Budget and Reporting Regulations.

A final version of the one-year corporate and entities scorecards will be included in the final corporate SDBIP for 2019/20.

In terms of the MFMA Section 53(1)(c)(ii), the final corporate SDBIP will be approved by the Executive Mayor within 28 days after the budget is approved in council on the 29 May 2019.

☒ Legal Compliance

☒ Staff Implications ☐ Yes ☒No

5. RECOMMENDATIONS

It is recommended that:

I. The Executive Mayor tables the draft 2019/20 SDBIP one- year corporate and entities scorecards in terms of section 16(2) of the MFMA.

II. Council notes the draft 2019/2020 SDBIP one-year corporate and entities scorecards which will form part of the final SDBIP in June 2019.

ISINDULULO

Kundululwe ukuba:

I. USodolophu weSigqeba makangenise amakhadi onyaka ayilwayo amanqaku eziko nawamaqumrhu eziko e-SDBIP kowama-2019/20 ngokungqinelana necandelo 16(2) le-MFMA.

II. IBhunga maliqwalasele amakhadi onyaka ayilwayo amanqaku eziko nawamaqumrhu eziko e-SDBIP kowama-2019/20 ayakuthi abeyinxalenye yesicwangciso sokugqibela sonikezelo lweenkonzo nesokuzalisekiswa kohlahlo-lwabiwo-mali kweyeSilimela 2019.

AANBEVELINGS

Daar word aanbeveel dat:

I. Die uitvoerende burgemeester die konsep-SDBIP: korporatiewe en entiteite se telkaarte vir een jaar vir 2019/20 kragtens artikel 16(2) van die MFMA ter tafel lê.

II. Die Raad kennis neem van die konsep-SDBIP: korporatiewe en entiteite se telkaarte vir een jaar vir 2019/20 wat 'n deel sal uitmaak van die finale SDBIP in Junie 2019.

ANNEXURES

Annexure A: The 2019/2020 one-year corporate scorecard

Annexure B: The 2019/2020 Cape Town Stadium scorecard

Annexure C: The 2019/2020 Cape Town International Convention Centre scorecard

0183

FOR FURTHER DETAILS CONTACT

NAME	Carol January	CONTACT NUMBER	021 400 9821
E-MAIL ADDRESS	Carol.January@capetown.gov .za		
DIRECTORATE	Corporate Services	FILE REF NO	
SIGNATURE : DIRECTOR			

Executive Director

NAME	Craig Kesson	*COMMENT:*
DATE	08/03/19	
SIGNATURE		

Legal Compliance

☑ REPORT COMPLIANT WITH THE PROVISIONS OF COUNCIL'S DELEGATIONS, POLICIES, BY-LAWS AND <u>ALL</u> LEGISLATION RELATING TO THE MATTER UNDER CONSIDERATION.	☐ NON-COMPLIANT

NAME	Patricia Davis	COMMENT:
DATE	13.03.2019	**Certified as legally compliant:**
SIGNATURE		**Based on the contents of the report.**

The City Manager

NAME	Lungelo Mbandazayo	*COMMENT:*
DATE	2019 -03- 13	
SIGNATURE		

Making progress possible. Together.

2019/2020 QUARTERLY CORPORATE SCORECARD

ONE YEAR CORPORATE SCORECARD (2019/20)									ANNEXURE A
SFA	Objective	Key Performance Indicator	Baseline	Audited Baseline	Annual Targets	Proposed Quarterly Targets 2019/20			
			2016/17	2017/18	2018/19	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4
SFA 1 Opportunity City	1.1. Positioning Cape Town as a forward - looking, globally competitive city	1.A Percentage of building plans approved within 30-60 days	97.3%	97.5%	92%	94%	94%	94%	94%
		1.B Percentage of rates clearance certificate issued within 10 working days [C]	New	93.84%	92%	92%	92%	92%	92%
		1.C Number of outstanding valid applications for commercial electricity services expressed as a percentage of commercial customers	New	0.59%	0.60%	0.2%	0.2%	0.2%	0.2%
	1.2 Leveraging technology for progress	1.D Approved business and management review of the Broadband Infrastructure Programme (BIP)	New	New	New	Annual Target	Annual Target	Annual Target	Approved Broad Band business and manage-ment review
	1.3. Economic inclusion	1.E Number of Mayoral Job Creation Programme (MJCP) opportunities created [C] - NKPI	45 370	35 145	35 500	8 875	17 750	26 625	35 500
		1.F Percentage budget spent on implementation of Workplace Skills Plan (WSP) (NKPI)	92.30%	95.42%	95%	10%	30%	70%	95%
	1.4. Resource efficiency and security	1.G Percentage compliance with drinking water quality standards	99.65%	99.11%	98%	98%	98%	98%	98%
		1.H Small scale embedded generation (SSEG) capacity legally installed and grid-tied measured in mega-volt ampere (MVA)	New	5.24	3.5	0.45	1.47	2.49	4.0
SFA 2 Safe City	2.1. Safe com-munities	2.A Number of areas in which additional CCTV cameras have been installed	New	11	5	Annual Target	Annual Target	Annual Target	5
		2.B Community satisfaction survey (Score 1 - 5) - safety and security	2.9	2.8	2.9	Annual Target	Annual Target	Annual Target	3.0

ONE YEAR CORPORATE SCORECARD (2019/20)									ANNEXURE A
SFA	Objective	Key Performance Indicator	Baseline	Audited Baseline	Annual Targets	Proposed Quarterly Targets 2019/20			
			2016/17	2017/18	2018/19	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4
SFA 3 Caring City	3.1. Excellence in basic service delivery	3.A Community satisfaction survey (Score 1 - 5) - city wide	2.8	2.8	2.9	Annual Target	Annual Target	Annual Target	3.0
		3.B Number of outstanding valid applications for water services expressed as a percentage of total number of billings for the service (NKPI)	0.33%	0.44%	< 0.7%	< 0.7%	< 0.7%	< 0.7%	< 0.7%
		3.C Number of outstanding valid applications for sewerage services expressed as a percentage of total number of billings for the service (NKPI)	0.37%	0.49%	< 0.7%	< 0.7%	< 0.7%	< 0.7%	< 0.7%
		3.D Number of outstanding valid applications for electricity services expressed as a percentage of total number of billings for the service (NKPI)	0.08%	0.11%	< 0.5%	< 0.4%	< 0.4%	< 0.4%	< 0.4%
		3.E Number of outstanding valid applications for refuse collection service expressed as a percentage of total number of billings for the service (NKPI)	0.01%	0.01%	< 0.5%	< 0.4%	< 0.4%	< 0.4%	< 0.4%
		3.F Percentage adherence to Citywide service requests	81.75%	83.06%	90%	90%	90%	90%	90%
		3.G Number of human settlement opportunities (Top structures)	4 839	3 749	3 521	880	1 580	2 440	4 151
		3.H Number of human settlement opportunities (Formal sites serviced)	1 189	4 346	2 502	0	500	500	1 767
	3.2. Mainstreaming basic service delivery to informal settlements and backyard dwellers	3.I Number of water service points (taps) provided to informal settlements (NKPI)	676	912	700	100	300	500	700
		3.J Number of sanitation service points (toilets) provided to informal settlements (NKPI)	2 085	4 275	2 600	500	1 000	1 750	2 500
		3.K Percentage of informal settlements receiving a door-to-door refuse collection service (NKPI)	99.74%	99.74%	99%	99%	99%	99%	99%

ONE YEAR CORPORATE SCORECARD (2019/20)

ANNEXURE A

SFA	Objective	Key Performance Indicator	Baseline	Audited Baseline	Annual Targets	Proposed Quarterly Targets 2019/20			
			2016/17	2017/18	2018/19	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4
SFA 3 Caring City	3.2. Mainstreaming basic service delivery to informal settlements and backyard dwellers	3.L Number of service points (toilet and tap with hand basin) provided to backyarders	New	408	780	50	250	440	880
		3.M Number of electricity subsidised connections installed (NKPI)	1 746	1 774	1 500	375	750	1125	1 500
		3.N Number of sites serviced in the informal settlements	New	1 052	1 480	100	200	350	1 600
		3.O Number of community services facilities within informal settlements	New	N/A	-	Annual Target	Annual Target	Annual Target	1
SFA 4 Inclusive City	4.1. Dense and transit oriented growth and development	4.A Number of passenger journeys per kilometer operated (MyCiti)	New	1.11	1.00	1.07	1.07	1.07	1.07
		4.B Catalytic Land Development	New	New	New	New	New	New	CLD Programme setting out prioritised projects and sub projects and their imple-mentation action plans
	4.2. An efficient, integrated transport system	4.C Total number of passenger journeys on MyCiti	19.9 Million	18 million	16.8 million	4. 77 million	9.55 million	14.32 million	18.6 million
	4.3. Building integrated communities	4.D Percentage of people from employment equity target groups employed in the three highest levels of management in compliance with the City's approved employment equity plan (EE) (NKPI)	69.86%	71.1%	73%	74%	74%	74%	74%
		4.E Number of strengthening families programmes implemented	New	20	18	2	8	10	18

ONE YEAR CORPORATE SCORECARD (2019/20)

ANNEXURE A

SFA	Objective	Key Performance Indicator	Baseline	Audited Baseline	Annual Targets	Proposed Quarterly Targets 2019/20			
			2016/17	2017/18	2018/19	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4
SFA 5 Well-Run City	5.1. Operational sustainability	5.A Opinion of independent rating agency	High investment rating (Aaa.za)	High investment rating	High investment rating	High investment rating	High investment rating	High investment rating	High investment rating
		5.B Opinion of the Auditor-General	Unqualified with other findings	Unqualified audit opinion	Clean audit	Submission of Annual Financial Statements and Consolidated Financial Statements for 2018/2019	Clean audit for 2018/2019	Resolve 60% of audit management issues	Clean audit
		5.C Percentage spend of capital budget (NKPI)	92.85%	73%	90%	8.4%	22.80%	41.16%	90%
		5.D Percentage spend on Repair and Maintenance	99.52%	99.54%	95%	17.5%	41.6%	63.1%	95%
		5.E Cash/cost coverage ratio (excluding unspent conditional grants) (NKPI)	2.28:1	3.02:1	2:1	1.90:1	2.50:1	2.50:1	2:1
		5.F Net Debtors to annual income (NKPI)	21.15%	21.11%	21.50%	18.50%	19%	19.75%	21.50%
		5.G Debt (total borrowings) to total operating revenue (NKPI)	New	24.3%	25%	22.5%	22.5%	22.5%	28%

2019/2020 CAPE TOWN STADIUM (CTS) QUARTERLY CORPORATE SCORECARD

CAPE TOWN STADIUM SCORECARD (2019/20) — **ANNEXURE B**

SFA	Objective	Key Performance Indicator	Audited Baseline 2017/18	Annual Targets 2018/19	Proposed Quarterly Targets 2019/20: 2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4
SFA 1 Opportunity City	1.1. Positioning Cape Town as a forward-looking, globally competitive City	Percentage compliance with approved Repairs and Maintenance program	New	100%	100%	100%	100%	100%
		Percentage spent on Repairs and Maintenance Budget	150%	95%	15%	50%	75%	95%
		Percentage compliance with Occupational Health and Safety Acts and Regulations (Act 85 of 1993)	New	100%	100%	100%	100%	100%
		Number of marketing interventions implemented as per the approved Marketing Plan	New	12	3	7	11	16
		Number of bowl events hosted	New	33	6	18	28	35
		Number of non-bowl events hosted	New	40	14	30	40	50
		Number of film/still shoot events hosted	New	10	4	10	12	15
		Percentage approved commercialisation programmes implemented as per approved plan	New	100%	100%	100%	100%	100%
	1.3 Economic inclusion	Percentage budget spent on implementation of WSP (NKPI)	137%	95%	15%	35%	30%	95%
SFA 4 Inclusive City	4.3 Building integrated communities	**Percentage of people from employment equity target** groups employed in the three highest levels of management in compliance with the City's approved **employment equity plan (EE) (NKPI)**	New	80%	80%	80%	80%	80%
SFA 5 Well-Run City	5.1 Operational sustainability	Percentage of absenteeism	5.99%	≤ 5%	≤ 5%	≤ 5%	≤ 5%	≤ 5%
		Percentage of Declarations of Interest completed	100%	100%	50%	75%	95%	100%
		Opinion of the Auditor General	New	Clean Audit	N/A	N/A	N/A	Clean Audit
		Percentage reduction of the grant allocation from the City of Cape Town	New	5%	1.5%	3.5%	5%	6%
		Percentage achievement of projected Revenue	New	90%	20%	50%	75%	90%

CTICC SCORECARD (2019/20)

ANNEXURE C

SFA	Objective	Key Performance Indicator		Baseline	Audited Baseline	Annual Targets	Proposed Quarterly Targets 2019/20			
				2016/17	2017/18	2018/19	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4
SFA 1 Opportunity City	1.1 Positioning Cape Town as a forward-looking, globally competitive City	International events	Number of international events hosted compared to budgeted target	36	32	32	5	18	26	34
		Total events hosted	Number of events hosted compared to annual budgeted target	482	525	535	135	298	418	590
		Supply Chain Procurement from B-BBEE Suppliers	Percentage spend not lower than 60%	92.84%	87%	60%	60%	60%	60%	60%
	1.3 Economic inclusion	Human Capital Development	Percentage of annual total salary cost spent on training of permanent and temporary staff	6.4%	5%	5%	1%	2%	3%	5%
		Student Programme: Contribution to Youth Employment and Skills Development	Number of student opportunities provided in FY	9	8	6	2	4	5	6
		Graduate Programme: Contribution to Youth Employment and Skills Development	Number of graduate opportunities provided in FY	14	13	6	2	4	5	6
SFA 4 Inclusive City	4.3 Building integrated communities	Number of people from the **employment equity target groups** employed in the three highest levels of management in compliance with the municipal entity's approved **employment equity plan**	Percentage of exco,manco and leadership positions held by persons from designated groups	86%	83%	80%	80%	80%	80%	80%
SFA 5 Well-Run City	5.1 Operational Sustainability	Customer Centricity and Service Excellence	80% of minimum aggregate score for all CTICC internal departments and external suppliers	84%	78%	80%	80%	80%	80%	80%
		Quality Offering	**Maintain five star tourism grading** through effective management of **maintenance quality service delivery.**	Five Star Tourism Grading Council	Five Star Tourism Grading Council achieved	Achieve 5 Star Tourism Grading Council Rating	Annual Target	Annual Target	Annual Target	Achieve 5 Star Tourism Grading Council Rating
		Operating Profit	Indicator percentage achievement of **annual budgeting operating profits**	475%	235%	100%	(67%)	(26%)	52%	100%
		Capital Projects	Percentage of the total number of capital projects for the year completed or committed	100%	89%	90%	20%	40%	60%	90%
		Capital Expenditure (CTICC 2 Expansion Programme)	Percentage of total capital expenditure spend	90%	91%	100%	#	#	#	#

- The budget was compiled on the assumption that the construction on CTICC 2 would be completed by 30 June 2019. This is however no longer possible due to the coct issuing a stop work order for the construction of the CTICC 2 interface and the approval of the wayleave for the remote marshalling yard not yet provided. It is anticipated that the capital expenditure will be carried over into the 2019/20 budget year.

CTICC SCORECARD (2019/20)

ANNEXURE C

SFA	Objective	Key Performance Indicator		Baseline	Audited Baseline	Annual Targets	Proposed Quarterly Targets 2019/20			
				2016/17	2017/18	2018/19	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4
SFA 5 Well-Run City	5.1 Operational Sustainability	External Audit Report	Unqualified audit report for the 2019/20 financial year (2)	Clean Audit Report For 2015/2016 Financial Year Achieved	Clean Audit Report for 2017/2018 Financial Year Achieved	Clean Audit Report (2nd Quarter)	Clean Audit Report for 2018/19 Financial Year	Clean Audit Report for 2018/19 Financial Year	Clean Audit Report for 2018/19 Financial Year	Clean Audit Report (2nd Quarter)
		Minimum Competency Level	Number of senior managers registered for MFMA Competency Course	10	7	7	7	7	7	7
		Ratio of Cost Coverage maintained (RCC)	Total cash and investments, less restricted cash for monthly operating expenditure	13.01 times	14,2 times	5 times	5 times	5 times	5 times	5 times
		Net Debtors to Annual Income (ND)	Net current debtors divided by total operating revenue	0.9%	4.00%	7.00%	21.5%	9.7%	6.1%	7.10%
		Debt Coverage by Own Billed Revenue (DC)	Total debt divided by total annual operating income	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%