



REPORT TO: CITY MANAGER

**TO BE REFERRED BY THE OFFICIAL TO MAYCO VIA THE RELEVANT URBAN
MOBILITY SECTION 79 COMMITTEE**

1. ITEM NUMBER

2. SUBJECT

**FEEDBACK ON THE INTERNATIONAL TRIP UNDERTAKEN FROM 17TH
JUNE 2024 TO 20 JUNE 2024 TO ATTEND THE UITP 58TH OAC IN
FRANKFURT AND BRUSSELS**

**TERUGVOERING OOR DIE INTERNASIONALE REIS ONDERNEEM VAN
17 TOT 20 JUNIE 2024 OM DIE UITP SE 58STE
ORGANISERENDEOWERHEIDSKOMITEEVERGADERING IN FRANKFURT
EN BRUSSEL BY TE WOON**

**INGXELO ENGASEMVA KOHAMBO KUMAZWE APHESHEYA
EQHUTYWE UKUSUSELA NGOWE17 UKUYA KOWAMA20
KWEYESILIMELA 2024 UKUZIMASA INTLANGANISO YEKOMITI
ENEGUNYA LOQUQUZELELO LENKOMFA YAMA58 YE-UITP ESE
FRANKFORT NASE BRUSSELS**

3. EVENT SUMMARY

EVENT DETAILS	
CONFERENCE/SEMINAR	THE UITP 58TH ORGANISING AUTHORITIES COMMITTEE MEETING 17 TO 19 JUNE IN FRANKFURT AND THE GENERAL ASSEMBLY ON 20 JUNE 2024 IN BRUSSELS
OTHER	ED: Campbell attendance is directly responsible as the appointed City representative for UITP committee meetings
DATE	17 TO 20 JUNE 2024
VENUE	TraffiQ Office, Rooms 309 & 409 StiftstraBe 9-17 Frankfurt Main and La Plaza Hotel , Blvd Adophe Max 118-126 Brussels
TOTAL COST TO THE CITY	R100830.66
CITY	FRANKFURT/BRUSSELS
COUNTRY	GERMANY/BELGIUM

ATTENDEE DETAILS	
NAME AND SURNAME	DESIGNATION
Dalene Campbell	EXECUTIVE DIRECTOR URBAN MOBILITY
PROVIDE SUMMARY OF HOST ORGANISATION / CITY	
THE UITP ORAGANISING COMMITTEE IS THE WORLD'S LARGEST ORGANISATION DEDICATED TO SUSTAINABLE MOBILITY THAT BRINGS TOGETHER ALL TRANSPORT MODES, INDUSTRY AUTHORITIES AND OPERATORS, AS WELL AS EXHIBITORS	

4. OBJECTIVE

The overarching topic of the meeting was “people centric authorities”, which addressed and discussed the service quality for users, the benefits to the community, and the best working conditions for the workforce dedicated to delivering public transport services. A technical visit to the construction site of Frankfurt Central Railway station was scheduled with a presentation of the project, funding and stakeholders engagement. Furthermore, ED Campbell attended as a Member, the UITP General Assembly in Brussels on the 20th June 2024, to present a paper on Cape Town’ perspective on main characteristics of contracts, definitions, monitoring, and control service delivery quality in relation to MyCiTi human resources challenges.

5. OUTCOMES

- UITP Hamburg Summit topics and sessions identified
- Reporting of Cape Town Progress in Public Transport
- Commenting on influence of UITP HR policy on countries with high unemployment – agreed at General Assembly to include

6. ACTIONS REQUIRED

- Continued participation in OAC.
- Next meeting in person in January 2025, venue to be confirmed.

7. IMPLICATIONS

- | | | |
|---|-------------------------------|------------------------------|
| 7.1 Constitutional and Policy Implications | No X <input type="checkbox"/> | Yes <input type="checkbox"/> |
| 7.2 Environmental implications | No X <input type="checkbox"/> | Yes <input type="checkbox"/> |
| 7.3 Financial Implications | No X <input type="checkbox"/> | Yes <input type="checkbox"/> |

7.4 Legal Implications No X ☐ Yes ☐

7.5 Staff Implications No X ☐ Yes ☐

7.6 Risk Implications No X ☐ Yes ☐

7.7 **POPIA Compliance**

X ☐ It is confirmed that this report has been checked and considered for POPIA Compliance.

NOTE: POPIA Section MUST be completed otherwise the report will be returned to the author for revision.

Contact your Directorate POPIA Stewards should you require assistance.

The City has a contract in place with XL Embassy Travel for the safe-keeping of Traveller's personal information as required by the POPI Act.

8. RECOMMENDATIONS

It is recommended that the feedback report on the international trip of the UITP 58TH OAC meeting in Frankfurt and Brussel undertaken by Executive Director Urban Mobility Dalene Campbell from the 17 June to 20 June **be considered and noted.**

AANBEVELINGS:

Daar word aanbeveel dat die terugvoerverslag oor die internasionale reis onderneem deur Dalene Campbell, die uitvoerende direkteur: stedelike mobiliteit, van 17 tot 20 Junie 2024 om die UITP se 58ste organiserendeowerheidskomiteevergadering in Frankfurt en Brussel by te woon, oorweeg word en daarvan kennis geneem word.

IZINDULULO:

Kundululwe ukuba makuthathelwe ingqalelo kwaye kuqwalaselwe ingxelo engasemva kohambo kumazwe aphesheya, eqhutywe nguDalene Campbell onguMlawuli weSigqeba kuZinzo lezothutho eDolophini, eqhutywe ukususela ngowe17 ukuya kowama20 kweyeSilimela 2024 ukuzimasa intlanganisano yeKomiti eneGunya loQuquzelelo leNkomfa yama58 engeUITP eseFrankfort naseBrussels

9. GENERAL DISCUSSION

- The Meeting in Frankfurt of the Authorities Committee was twofold:

- Report back from all members attending on progress in Public Transport development and implementation as well as presentations by Frankfurt on the following:
 - *A general presentation of TraffIQ by Tom REINHOLD (CEO OF TRAFFIQ): role, functions, administrative organisation.*
 - *Presentation 2 by Florian LINDEMANN (Project manager): the Challenges of electrification*
 - *Presentation 3 by Lisa RUPPRECHT (Project manager): on the innovative tendering and contracting scheme for new e-buses*
 - *Presentation 4 by Konstantin TRAVERS (Project manager) the Showbus project.*
 - Local host speaker on Human Resources policy by Kerstin JECHEL, Head of HR for VGF, the municipal operator of Frankfurt
 - Presentation by Ingrid DE BRUIJN, Strategic Advisor, VRA, Amsterdam on the role of Authorities to strengthen human resources of the sector
 - Brief presentation of the UITP Task force on human resources by Christel GOOSSENS, Senior manager of the BHRM
 - Presentation and Q&As of the new Policy Brief on “Sectorial recommendations on recruitment and retention” by Denis FERRAND, International HR Support, Careers & Staffing Director, Group Talent Development/HR Department, Transdev, and leader of the working group
 - Guided discussion on the role of Authorities to contribute to solving HR related issues
 - Site visit to the construction area of the central railway station of Frankfurt, where billions of Euro’s work are being undertaken while all services keeps operating. The station is being completely renovated, new underground tracks being laid for three different services, subway, regional and national as well as the building of a new Tram station increasing trend lines from 2 to 4 and reducing 6 lane private cars from 6 lanes to 2.

- The second part was developing the Authorities topics and sessions for the 2025 Hamburg Summit. In this regard Cape Town’s topics identified have been included in all the proposals and accepted, a first for Africa.
 - Title: Role of non-motorised modes in a transition toward a net zero mobility
 - Main Topic: how to promote multimodal (mobility) behavior’s?
 - Key words (up to 3): NMT, multimodality, behavior change
 - Description of the session how does NMT support a transition towards sustainable mobility? How to reduce car ownership? How to promote healthy lifestyle?
 - Objective: disseminate and promote the WG4
 - Numbers of proposed speakers: 4
 - Format of session: Power session

- Profiles or/and names: tbc
- Main Topic: how to entrench demand management in the daily work of authorities and transport stakeholders,
 - Key words (up to 3): demand, behavior change, soft measures
 - Description of the session. Showcase best practices in terms of DM showcasing different transport stakeholders (PTA, PTO, companies...). Focus on large events (Olympics, Football cup...) or crisis management. Discuss the challenges and opportunities to mainstream DM: strategy, policy tools, transport solutions...
 - Objective: disseminate previous WG, touch on demand change
 - Numbers of proposed speakers: 6
 - Format of session: Parallel session 50 mins
 - Profiles or/and names: tbc
- Main Topic: how to ensure public transport greater relevance?
- Key words (up to 3): service quality, new mobility services, governance
 - Description of the session Start with the understanding of demand and discuss who the competitors of PT are, in the North and the South (paratransit). Discuss different elements of service quality and preoccupations to be considered to ensure the best possible quality: demand, labour, environment and showcase best practices from authorities. Identify some challenges (funding) and reflect on new models to deliver better service quality (the spectrum of public/private responsibility)
 - Objective: progress our ongoing WG
 - Numbers of proposed speakers: 8
 - Format of session: Parallel session 80 mins
 - Profiles or/and names: tbc
- Main Topic: how can transport authorities make our transport system more equitable and inclusive?
 - Key words (up to 3): equity, transport planning, societal cohesion
 - Description of the session Reflect on definitions of different concept and showcase best practices from Authorities & Operators to make the system globally more inclusive, to support specific segments of the population, and to make PT a job provider.
 - Objective: progress division discussion + cross committee meeting
 - Numbers of proposed speakers: 6

- Format of session: Parallel session 50 mins
- Profiles or/and names: tbc
- The meeting was followed by the General Assembly in Brussels, where our vote counted in terms of a number issues:
 - A major win for Africa and other countries with high unemployment was the inclusion of my recommendations and comments that the HR Policy for the UITP is to Eurocentric and First World where there might be a shortage in labor resulting in the proposal for more automation in the Public Transport Industry. I emphasized that in countries with high unemployment this is not the case and will just result in higher unemployment and unrest.
 - The point was approved by the General Assembly for re-work into the UITP HR Policy

10. ANNEXURES

N/A

FOR FURTHER DETAILS, CONTACT:

DATE			
NAME	Dalene Campbell	CONTACT NUMBER	021 4003693
E-MAIL ADDRESS	Dalene.Campbell@cape town.gov.za		
DIRECTORATE	Urban Mobility	FILE REF NO	
SIGNATURE :			

EXECUTIVE DIRECTOR

DALENE CAMPBELL

The ED's signature represents support for report content and confirms POPIA compliance.

COMMENT:

SIGNATURE:

NAME

DATE

MANAGER: INTERNATIONAL RELATIONS

DR. DENVER VAN SCHALKWYK

SIGNATURE: _____

DATE _____

COMMENT:

Acting Manager while Dr Denver van Schalkwyk
is on Annual Leave.
Actions are Noted.

☐ REPORT COMPLIANT WITH THE
PROVISIONS OF COUNCIL'S DELEGATIONS,
POLICIES, BY-LAWS AND ALL LEGISLATION
RELATING TO THE MATTER UNDER
CONSIDERATION.

LEGAL COMPLIANCE

☐ NON-COMPLIANT

COMMENT:

NAME _____

TEL _____

DATE _____

Certified as legally compliant based on the contents of the
report.

CITY MANAGER

☒ NOTED

☒ REFER TO THE MAYORAL COMMITTEE VIA
THE RELEVANT SECTION 79 COMMITTEE

DATE _____

COMMENT: