



**REPORT TO EXECUTIVE MAYOR
20 NOVEMBER 2012**

- 1 ITEM NUMBER: MC 65/11/12**
- 2 2012/2013 FIRST QUARTER'S PROGRESS REPORT ON CORPORATE PERFORMANCE AND PERFORMANCE OF THE CITY'S ENTITY**

**INGXELO YEKOTA YOKUQALA YONYAKA-MALI KA-2012/2013
ENGENKQUBELA-PHAMBILI MALUNGA NENDLELA YOKUSEBENZA
KWEZIKO NEQUMRHU ELIZIMELEYO LESIXEKO**

**VORDERINGSVERSLAG OOR KORPORATIEWE PRESTASIE EN
PRESTASIE VAN DIE STAD SE ENTITEIT VIR DIE EERSTE KWARTAAL VAN
2012/2013**

- 3 RECOMMENDATION FROM THE:**
COMMUNITY SERVICES PORTFOLIO COMMITTEE: 07.11.2012
FINANCE PORTFOLIO COMMITTEE: 05.11.2012
HEALTH PORTFOLIO COMMITTEE: 08.11.2012
**ECONOMIC, ENVIRONMENT & SPATIAL PLANNING PORTFOLIO
COMMITTEE: 07.11.2012**
SAFETY AND SECURITY PORTFOLIO COMMITTEE: 08.11.2012
TOURISM, EVENTS & MARKETING PORTFOLIO COMMITTEE: 08.11.2012
**TRANSPORT, ROADS & STORMWATER PORTFOLIO COMMITTEE:
08.11.2012**

RECOMMENDED that:

- (a) the Executive Mayor together with the members of the Mayoral Committee approve the performance of the first quarter of the 2012/2013 financial year.
- (b) Council notes the performance of the first quarter of the 2012/2013 financial year.

AANBEVEEL dat:

- (a) die uitvoerende burgemeester tesame met die burgemeesterskomitee, die werkverrigting van die eerste kwartaal van die 2012/2013-boekjaar goedkeur

- (b) die Raad kennis neem van die werkverrigting vir die eerste kwartaal van die 2012/2013-boekjaar.

KUNDULULWE ukuba:

- (a) USodolophu wesiGqeba kunye namalungu eKomiti yesiGqeba sikasodolophu mayithathele ingqalelo kwaye iphumeze indlela yokuSebenza kwikota yesithathu kumnyaka-mali wama-2012/2013.
- (b) IBhunga maliqwalasele indlela yokusebenza kwikota yesithathu kumnyaka-mali wama-2012/2013.

RECOMMENDATION FROM THE CORPORATE SERVICES PORTFOLIO COMMITTEE: 7 NOVEMBER 2012 (COR 13/11/12)

Dr M van der Merwe elaborated on the report before the Committee.

Ms J Quince advised that the actual figure for the implementation of the Workplace Skill Plan should be changed from 51% to 187% and the actual figure for the number of external trainee and bursary opportunities be changed from 208 to 325.

Councillor America advised that Councillors would be receiving training on the new indicators on 12 November 2012.

RECOMMENDED that the the first quarter's progress report on Corporate performance and performance of the City's entity be approved subject to the following amendments:

- (i) that the actual figure for the implementation of the Workplace Skill Plan be changed from 51% to 187%;
- (ii) that the actual figure for the number of external trainee and bursary opportunities be changed from 208 to 325.

RECOMMENDATION FROM THE HUMAN SETTLEMENTS PORTFOLIO COMMITTEE: 5 NOVEMBER 2012 (HUMSET 11/11/12)

Ms A Kotzee advised that 851 and not 852 housing opportunities had been provided as at 30 September 2012.

RECOMMENDED that subject to indicator 3.C being amended to reflect that 851 and not 852 housing opportunities had been provided, the first quarter's progress report on corporate performance and performance of the City's entity be approved.

**RECOMMENDATION FROM UTILITY SERVICES PORTFOLIO COMMITTEE
HELD ON 5 NOVEMBER 2012**

Ms C January informed the Committee that Indicator 3D(c) regarding the number of informal settlements receiving a door-to-door refuse collection service, the remedial action will be reviewed by the Director Solid Waste Management.

RECOMMENDED that the performance of the first quarter of the 2012/2013 financial year be approved, subject to the inclusion of the following amendment:

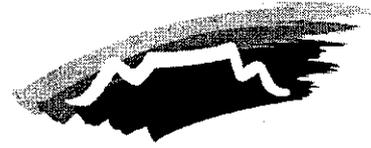
Indicator 3E regarding the number of electricity subsidised connections installed – the quarterly actual to be amended from 21 to 28.

**SOCIAL DEVELOPMENT AND EARLY CHILDHOOD DEVELOPMENT
PORTFOLIO COMMITTEE: MEETING HELD ON 7 NOVEMBER 2012**

The Social Development and Early Childhood Development Portfolio Committee requested that this matter stands over to its 6 February 2013 meeting.

NOTE: Annexure A to the report contains the changes/amendments as recommended by the respective Portfolio Committees as set out above.

**REPORT TO
ALL PORTFOLIO COMMITTEES
EXECUTIVE MAYOR
COUNCIL**



CITY OF CAPE TOWN | ISIXEKO SASEKAPA | STAD KAAPSTAD

1. ITEM NUMBER :

2. SUBJECT

2012/2013 FIRST QUARTER'S PROGRESS REPORT ON CORPORATE PERFORMANCE AND PERFORMANCE OF THE CITY'S ENTITY

ISIHLOKO

**INGXELO YEKOTA YOKUQALA YONYAKA –MALI KA – 2012/2013
ENGENKQUBELA-PHAMBILI MALUNGA NENDLELA YOKUSEBENZA
KWEZIKO NEQUMRHU ELIZIMELEYO LESIXEKO**

ONDERWERP

**VORDERINGSVERSLAG OOR KORPORATIEWE PRESTASIE EN
PRESTASIE VAN DIE STAD SE ENTITEIT VIR DIE EERSTE KWARTAAL VAN
2012/2013**

3. STRATEGIC INTENT

- Opportunity City
- Safe City
- Caring City
- Inclusive City
- Well-run City

4. PURPOSE

The purpose of the report is to enable all Portfolio Committees to consider and recommend to the Executive Mayor together with the members of the Mayoral Committee within the functional area of their relevant portfolio, for the Executive Mayor together with the members of the Mayoral Committee to consider and approve and Council to note:

- the progress on the City's performance and the City's entity during the first quarter of the 2012/13 financial year covering the period 1 July 2012 to

30 September 2012 (performance year to date), as required by legislation.

5. FOR NOTING BY / FOR DECISION BY

This report is for noting/consideration/decision by:

- The Portfolio Committee (consider and recommend)
- The Executive Mayor together with the Mayoral Committee (consider and approve)
- Council (to note)

Executive Mayor together with the members of the Mayoral Committee.

System of delegations as amended by Council on 29 August 2012 [Part-2-] Section (3)(b) *Evaluates progress against the key performance indicators* (The Executive Mayor has delegated this power to all Mayoral Committee members, within the functional area of their relevant portfolios only) & section (3)(c) *Reviews the performance of the municipality in order to improve-*
(i) *the economy, efficiency and effectiveness of the municipality.*

6. EXECUTIVE SUMMARY

The Municipal Systems Act and Municipal Planning and Performance Management Regulations require municipalities to submit regular reports on matters related to their performance. Accordingly, the City's corporate performance and performance of the City's entity for the period 1 July 2012 to 30 September 2012 are covered in the report **attached as Annexure A & B.**

7. RECOMMENDATIONS

LSUC1256

It is recommended that:

- 7.1 The Portfolio Committee considers and recommends within their functional area to the Executive Mayor together with the members of the Mayoral Committee the performance of the first quarter of the 2012/2013 financial year.
- 7.2 The Executive Mayor together with the members of the Mayoral Committee considers and approves the performance of the first quarter of the 2012/2013 financial year.
- 7.3 Council notes the performance of the first quarter of the 2012/2013 financial year.

IZINDULULO

Kundululwe ukuba:

- 7.1 IKomiti yeMicimbi yeSebe mayithathele ingqalelo kwaye yenze isindululo ngokwecandelo labo lokusebenza, esijoliswe kuSodolophu wesiGqeba nakumalungu eKomiti yesiGqeba sikasodolophu esimalunga nendlela yokusebenza kwikota yesiThathu kumnyaka-mali wama-2012/2013.
- 7.2 USodolophu wesiGqeba kunye namalungu eKomiti yesiGqeba sikasodolophu mayithathele ingqalelo kwaye iphumeze indlela yokuSebenza kwikota yesithathu kumnyaka-mali wama-2012/2013.
- 7.3 IBhunga maliqwalasele indlela yokusebenza kwikota yesithathu kumnyaka-mali wama-2012/2013.

AANBEVELINGS

Daar aanbeveel word dat:

- 7.1 Die portefeuljekomitee oorweging skenk en by die uitvoerende burgemeester tesame met die burgemeesterskomitee, binne sy funksionele gebied, die werkverrigting van die eerste kwartaal van die 2012/2013-boekjaar aanbeveel.
- 7.2 Die uitvoerende burgemeester tesame met die burgemeesterskomitee, die werkverrigting van die eerste kwartaal van die 2012/2013-boekjaar goedkeur.
- 7.3 Die Raad kennis neem van die werkverrigting vir die eerste kwartaal van die 2012/2013-boekjaar.

8. DISCUSSION/CONTENTS**8.1. Constitutional and Policy Implications**

The process of reporting on the City's performance and that of the City's entity is driven by legislation and the City's approved performance management policy.

8.2. Sustainability Implications

Does the activity in this report have any sustainability implications for the City?	No <input checked="" type="checkbox"/>	Yes <input type="checkbox"/>
---	--	------------------------------

8.2.2 Comply with the IMEP (Integrated Metropolitan Environmental Policy), as approved by Council in October 2001. The purpose of

T.M.

this report is reporting on the corporate indicators and targets as approved in the 2012/13 IDP.

8.3. Legal Implications

Local Government: Municipal Finance Management Act (Act 56 of 2003).

8.3.1 Local Government: Municipal Systems Act (Act 32 of 2000) (Chapter 6), as read with the Local Government: Municipal Systems Amendment Act (Act 44 of 2003).

8.3.2 Local Government: Municipal Planning and Performance Management Regulations, 2001.

In terms of Section 41 (1) (e) of the Systems Act and Regulation 7 (1) and (2) (e) and 13 of the Municipal Planning and Performance Management Regulations, the City (through the Integrated Development Planning and Organisational Performance Management Department) is required to submit quarterly corporate progress reports to the Council and its relevant Committees on matters connected with the City's performance. Therefore, this report deals with the monitoring of an existing, ongoing process that is prescribed by legislation.

8.3.3 System of delegations as amended by Council on 29 August 2012.

[Part-2-] Section (3)(b) Evaluates progress against the key performance indicators (The Executive Mayor has delegated this power to all Mayoral Committee members, within the functional area of their relevant portfolios only) & Section (3)(c) Reviews the performance of the municipality in order to improve-

- (i) the economy, efficiency and effectiveness of the municipality;
- (ii) the efficiency of credit control and revenue and debt collection services; and
- (iii) the implementation of the municipality's by-laws.

8.4. Staff Implications

Does your report impact on staff resources, budget, grading, remuneration, allowances, designation, job description, location or your organisational structure?

No

Yes

8.5. Other Services Consulted

All Directorates

ANNEXURES

- Annexure A: 2012/2013 FIRST QUARTER'S PROGRESS REPORT ON CORPORATE PERFORMANCE
- Annexure B: 2012/2013 FIRST QUARTER'S PROGRESS REPORT ON CONVENCO'S PERFORMANCE (Municipal entity)

~~The annexures are not attached to the report, but it will be available at or before the meetings~~

FOR FURTHER DETAILS CONTACT:

NAME	Michael Rhode
CONTACT NUMBERS	021 400 9829 / 084 328 4279
E-MAIL ADDRESS	michael.rhode@capetown.gov.za
DIRECTORATE	Office of the Deputy City Manager

DEPUTY CITY MANAGER
Mike Marsden

M. M. M. (Acting)

Comment:

DATE: 10/10/12

[Signature]

LEGAL COMPLIANCE

REPORT COMPLIANT WITH THE PROVISIONS OF COUNCIL'S DELEGATIONS, POLICIES, BY-LAWS AND ALL LEGISLATION RELATING TO THE MATTER UNDER CONSIDERATION.

NON-COMPLIANT

NAME T. MATHIBATUBA

TEL 021 400 5087

DATE 11-10-12

Comment:

certified as legally compliant:
Based on the contents of the report. *T.M*

[Signature]

MAYORAL COMMITTEE MEMBER
Aid D Qually

COMMENT:

DATE: 18/10/2012

2012/2013 DRAFT 1st QUARTER CORPORATE PERFORMANCE SCORECARD (SDBIP) 1 July - 30 September					
Perspectives, KPIs	Status	Target	Actual	Reason for variance	Remedial action
Well Above  Above  On target  Below  Well below 					
An Opportunity City					
1.A % of building plans approved within statutory timeframes (30-60days)		80%	80.50%	Target achieved	Maintain the momentum
1.B % Spend of capital budget		10.22%	9.85%	<p>Corporate Services:</p> <p>1. The main reason for the material variance is due to the Civic Centre Rehabilitation project and sub-project: Lift Upgrade & Replacement as well as in the WCG Broadband Connectivity project. There has been a delay in the manufacturing and subsequent delivery of the equipment to site by the service provider. The factory, which is situated in Switzerland, experienced design specifications problems causing delays in the manufacturing of the equipment. These delays were not communicated to the City as it did not affect the overall project implementation, however the City's cash flow projections were affected. The service provider has confirmed that the lift equipment will still be delivered on time to meet contract deliverables, however cash flow projections will have to be revised. It's anticipated that all equipment will be delivered by December 2012.</p> <p>2. There has been a delay in the roll-out of the WCG Broadband Connectivity project, due to tender appeals.</p> <p>3. Delays are experienced with the Podium Roof Replacement project, which requires specialised services and budget will have to be re-phased.</p> <p>Finance:</p> <p>1. Negotiations in progress for the CTICC Expansion Land project; awaiting Council approval.</p> <p>2. The alterations by the landlord of the Cesh office at Promenade Mall were not completed as anticipated therefore orders will only be placed in October 2012.</p> <p>Health:</p> <p>Late submission of payment certificates and invoices, which will be processed in October 2012.</p> <p>Human Settlements:</p> <p>Housing projects at various stages of planning and construction. Major Community Residential Units upgrade projects currently slightly behind planned cash flows, which account for large proportion of variance.</p>	<p>Corporate Services:</p> <p>To review and amend the cash flow projections for the Lift Upgrade & Replacement sub-project and WCG Broadband Connectivity project in line with revised project timelines and to ensure that the Podium Roof Replacement project budget is re-phased during the Mid-Year Review and Adjustment Budget in January 2013.</p> <p>Finance:</p> <p>Cash flows to be adjusted in the Mid-Year Review and adjustment budget in January 2013.</p> <p>Health:</p> <p>Liaising with consultants to ensure that payment certificates are submitted earlier. Cash flows to be adjusted in the Mid-Year Review and adjustment budget in January 2013.</p> <p>Human Settlements:</p> <p>Cash flows to be adjusted in the Mid-Year Review and adjustment budget in January 2013. "</p>
1.C Rand value of capital invested in engineering infrastructure		R217m	R257m	Target achieved - well above	Maintain the momentum
1.D % of operating budget allocated to repairs & maintenance (AT)	AT	0%	2.60%	Annual target (AT)	Annual target

2012/2013 DRAFT 1st QUARTER CORPORATE PERFORMANCE SCORECARD (SDBIP) 1 July - 30 September						
Perspectives / KPIs	Status	Target	Actual	Reason for variance		Remedial action
Well Above  Above  On target  Below  Well below 						
1.E % Spend on repairs and maintenance (AT)	AT	0%	17.96%	Annual target		Annual target
1.F Number of outstanding valid applications for water services as expressed as a % of total number of billings for the service		<1%	0.47%	Target achieved - well above		Maintain the momentum
1.G Number of outstanding valid applications for sewerage services expressed as a % of total number of billings for the service		<1%	0.09%	Target achieved - well above		Maintain the momentum
1.H Number of outstanding valid applications for electricity services expressed as a % of total number of billings for the service		<1%	0.16%	Target achieved - well above		Maintain the momentum
1.I Number of outstanding valid applications for refuse collection service expressed as a % of total billings for the service		<1%	0.01%	Target achieved - well above		Maintain the momentum
1.J Number of Expanded Public Works programmes (EPWP) opportunities created		8,750	8,532	There is still challenges experienced regarding the the reporting of the actual performance scores to the EPWP central unit.		The EPWP unit is in the process of meeting with the various participation directorates to identify and unlock some of the challenges through technical support in order to implement remedial action to ensure improvement in the future.
1.K Number of passenger journeys on the MyCiti public transport		550,000	755,360	Target achieved - well above		Maintain the momentum
1.L Number of external trainee and bursary opportunities created		200	325	Target achieved - well above		Maintain the momentum
>>>1.L(a) Number of external trainee & bursary opportunities		200	325	Target achieved - well above		Maintain the momentum
>>>1.L(b) Number of apprentices		0	0	On target		On target

2012/2013 DRAFT 1st QUARTER CORPORATE PERFORMANCE SCORECARD (SDBIP) 1 July - 30 September					
Perspectives/ KPIs	Status	Target	Actual	Reason for variance	Remedial action
Well Above 	Above 	On target 	Below 	Well below 	
A Safe City					
2.A Community satisfaction survey(Score 1-5)-safety & security	AT	0	0	Annual target	Annual target
2.B Reduce number of accidents at 5 highest frequency intersections		71	90	Driver behaviour is uncontrollable, but targeted interventions are being discussed.	The Traffic Services Department and Transport Roads department are engaging in interventions with a view to address traffic accidents, inter alia: Improving Road Signage Road Markings Directional and Information Signage Removing structures and distractions such as advertisement boards. This is done with a view to reduce accidents by changing the environment to alter human behaviour. Traffic Officers will be allocated to effected areas during peak accident tendency times as a deterrent and to enforce traffic regulations.
2.C %Response times for fire incidents within 14mins		80%	81.85%	Target achieved	Maintain the momentum
A Caring City					
3.A No of social development programs implemented	AT	0	1	Annual target	Annual target
3.B No of recreation hubs where activities are held on a minimum 5 days a week		25	28	Target achieved - well above	Maintain the momentum

2012/2013 DRAFT 1st QUARTER CORPORATE PERFORMANCE SCORECARD (SDBIP) 1 July - 30 September						
Perspectives/ KPIs	Status	Target	Actual	Reason for variance		Remedial action
Well Above 	Above 	On target 	Below 	Well below 		
3.C No of housing opportunities provided per year		1,800	851	<p>Sites: Extended rain periods affected development in Kanonkop, Happy Valley and Heideveld</p> <p>Top structures: 1. Labour disputes delayed contracts like Delf and allocation issues with Berdale. 2. Provincial PHP delivery figures were not recorded because evidence needs to be verified.</p> <p>Others (CRU upgrades and shared services): Extended rain periods and vandalism of containers caused delays in delivery.</p>		<p>Sites: Delivery will increase over the next 6 months due to large projects starting to deliver i.e. Peican Park, Happy Valley, Ocean View, Rondevlei and Heideveld. (Refer to rescue plan)</p> <p>Top structures: 1a Allocation issues and labour disputes in Bardale and Delf has been resolved with the leadership. 1b Safety plans were executed per project and a security caravan was purchased by the Human Settlements and operationalised on site. Increased delivery over the next 6 months will bring delivery back on target. 2. PHP delivery issues will be resolved during the next reporting period. (Refer to rescue plan)</p> <p>Others (CRU upgrades and shared services): Dry weather and repairs to containers should assist in reaching set targets. (Refer to rescue plan)</p>
3.D(a) No of Water service points (taps) installed in informal settlements		435	81	<p>Informal Settlement (IS): Roll-out delayed due to planning stage and information gathering taking longer than anticipated.</p> <p>Backyarders (BY): Waiting for public participation to be done in Hanover Park which is delaying implementation progress.</p>		<p>Informal Settlement: Project managers have completed the site visits and have completed the planning for community negotiations regarding the roll-out of services.</p> <p>Backyarders: By 15 November 2012, 135 toilets and taps will be completed in Factreton. Technical investigations currently being done in Hanover Park and will be completed before the end of the calendar year. Consultants are busy with investigations in Langa, Atlantis and Parkwood Estate.</p>
3.D(b) No of Sanitation service points (toilets) installed in informal settlements		2,870	223	<p>Reported installation is lower than target, due to protracted negotiations with communities to plan and agree on relocations to create space for new services in informal settlements.</p> <p>Note: It must be noted that Reductions of 1 162 toilets were experienced due to riot damages, community non-acceptance, contractor non-compliance and historic water-borne upgrades.</p>		<p>Project Managers are currently completing site visits in order to plan and expedite community negotiations regarding the roll-out of services.</p>
3.D(c) No of informal settlements receiving door-door refuse collection service		223	204	<p>Of the list of 223 settlements 204 are serviced.</p>		<p>Target to be reviewed</p>

A11

2012/2013 DRAFT 1st QUARTER CORPORATE PERFORMANCE SCORECARD (SDBIP) 1 July - 30 September						
Perspectives, KPIs	Status	Target	Actual	Reason for variance	Remedial action	
Well Above  Above  On target  Below  Well below 						
3.D(d) % Informal settlements that achieve 4 standards of cleanliness			-			
>>>> Level 1		1	-	Anomalies were identified in the current reporting system which has yielded inaccurate results.	Managerial procedures have commenced to address any compliance shortcomings and ensure accurate reporting.	
>>>> Level 2		44	-			
>>>> Level 3		50	-			
>>>> Level 4		5	-			
3.E Number of electricity subsidised connections installed		550	28	Awaiting housing plan from Directorate: Human Settlements (Informal settlements masterplan). The informal settlements plan is currently under review by the Human Settlements Directorate. The priority list for Electrification is determined by this information from Human Settlements and Electricity Department is unable to proceed until this list is provided. On receipt of this list from Human Settlements (Name of settlements and names of beneficiaries) the electricity department will investigate the land for compliance with the Electrification policy, and thereafter proceed with the construction and connection of consumers.	A meeting between electricity and human settlements is underway to resolve the matter.	
3.F % Compliance with drinking water quality standards		97%	99%	Target achieved	Maintain the momentum	
3.G Number of days when air pollution exceeds RSA Ambient Air Quality		25	0	Target achieved - well above	Maintain the momentum	
3.H New Smear Positive TB Cure Rate		83%	83,3%	Target achieved	Maintain the momentum	

- Meets or exceeds target ; - Currently does not meet target ; - Information not available or work on hold

No	Indicator	Annual Target 30 June 2013	Target Performance 30 September 2012	Actual Performance 30 September 2012	Rating	Reason for variance	Remedial action
----	-----------	----------------------------	--------------------------------------	--------------------------------------	--------	---------------------	-----------------

Strategic Focus Area 1 : Shared Economic Growth and Development

Corporate Objective: 1A. Create an enabling environment for the economy to grow and become globally competitive.

1	% Spend Operational Budget	98%	24%	Revenue = 24% Expenditure=21%		Target achieved	Maintain the momentum
2	% Spend of Capital Budget	80%	20%	36%		Target achieved	Maintain the momentum
3	Contribution to Gross Domestic Product	R2.7 billion per annum	Annual Target	N/A		Annual target	Annual target
4	International Delegate Days	200 000	Annual Target	N/A		Annual target	Annual target
5	Number of jobs created	7000	Annual Target	N/A		Annual target	Annual target
6	Number of events	500	125	131		Target achieved	Maintain the momentum
7	Customer Centricity and Service Excellence	75% of minimum aggregate score for all CTICC internal departments and external suppliers	75%	84%		Target achieved	Maintain the momentum
8	Reduction of energy consumption	5% saving on energy compared to the budgeted target	Annual Target	N/A		Annual target	Annual target
9	Supply Chain Procurement from BEE suppliers measured Ito of BEE Act	Percentage spend not lower than 50%	Annual Target	N/A		Annual target	Annual target
	All training costs spent on the current permanent and temporary staff	Minimum 5% as a percentage of salary cost	Annual Target	N/A		Annual target	Annual target
10	Completion of Legal Compliance Checklist	30-Mar-13	N/A	N/A		Annual target	Annual target