<ul> <li>standards</li> <li>Customer satisfaction survey for community facilities</li> </ul>	•	Provide facilities  where citizens  • Number of librari	Objective 4.2  • Number of community parks no selected service standards.	IDP Objective Indicator(s) of this Objective	
on survey for	specified	Number of libraries open according to	naintained	ective	
I	> 160	> 75	2704 of 3181, i.e. 85%	Target: Sept 2012	
1	V '	> 75	2704 of 3181, i.e. 85 %	Target: Dec 2012	
ſ	> 160	> 75	2767 of 3181, i.e. 87 %	Target: March 2013	
3.2	> 160	> 75	2863 of 3181, i.e. 90 %	Target: June 2013	

The complete Directorate 2012/2013 SDBIP presenting all objectives, indicators and targets and their linkage to the City's IDP is attached as **Appendix 1**.

## **AUTHORISATION**

The undersigned do hereby indicate their agreement with the contents of this document and the outcomes.

Signature

## APPENDICES:

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