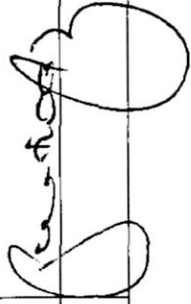


IDP Objective	Indicator(s) of this Objective	Target: Sept 2012	Target: Dec 2012	Target: March 2013	Target: June 2013
Objective 4.2 Provide facilities where citizens can feel at home	• Number of community parks maintained to selected service standards.	2704 of 3181, i.e. 85 %	2704 of 3181, i.e. 85 %	2767 of 3181, i.e. 87 %	2863 of 3181, i.e. 90 %
	• Number of libraries open according to minimum planned open hours	≥ 75	≥ 75	≥ 75	≥ 75
	• Number of halls maintained to specified standards	≥ 160	≥ 160	≥ 160	≥ 160
	• Customer satisfaction survey for community facilities	—	—	—	3.2

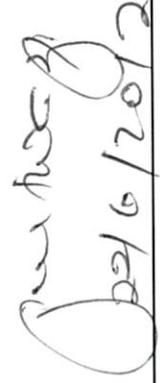
The complete Directorate 2012/2013 SDBIP presenting all objectives, indicators and targets and their linkage to the City's IDP is attached as **Appendix 1**.

8. AUTHORIZATION

The undersigned do hereby indicate their agreement with the contents of this document and the outcomes.

	Name	Signature	Date
Executive Director: Community Services	Lokiwe Mtwazi		17/5/2012
Mayco Member: Community Services	Tandeka Gqada		

9. APPENDICES:

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
COMMUNITY SERVICES FINAL 12/13 SDBIP														
Appendix 1														
1	Alignment to													
2	IDP													
3	Pillar, Corp. Obj. & Progr.	CSC Ind no.	Lead Dir/ Dept.	Directorate Objective	Indicator	Baseline June 2012 target	IDP Prog./Stat or Strat plan.	Annual Target June 2013	1st Quarter Target	2nd Quarter Target	3rd Quarter Target	4th Quarter Target	Responsible Person	Supporting Detail
50	5.2 (b)	n/a	Corporate Services	Establish an efficient and productive administration that prioritizes delivery	% Adherence to EE target (composite indicator)	80%	5.2 (b)	100%	100%	100%	100%	100%	ED & Dir s: SR&A, LIS, Parks	Composite EE Indicator made up of three weighted components: 1. compliance to EE plan for new appointments; 2. compliance to disability plan target; 3. number of internal appointments, promotions and advancements per EE
Executive Director:  MAYCO Member:  Date: 22/6/2012														
54														