

9. **AUTHORISATION**

The undersigned do hereby indicate their agreement with the contents of this document and the outcomes.

	Name	Signature	Date
Director: Strategy, Support & Co-ordination	J. A. Kotzee		14/05/2012.
Executive Director	S. X. Maqetuka		21/05/2012
Mayco Member	E. Sonnenberg		22/05/2012

10. **APPENDICE:**

Annexure A : Human Settlements Directorate SDBIP

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A	B	C	D	E	F	G	H	I	M	Q	R	S
16		Corporate Services		1.4 (b) Number of apprentices	NEW	1.6 (a)	20	Annual Target	Annual Target	20	Annual Target (20)	Chad Aimes Contact: 021 400 2063 Cell: 071 850 3363
17	SFA 4 An inclusive City Objective 4.1	4A	Corporate Services	4.1 Ensure responsiveness by creating an environment where citizens can be communicated with and be responded to	Percentage adherence to Citywide service standard based on all external notifications	100%	4.1 (e)	100% notifications closed within 25 days	100% notifications closed within 25 days	100% notifications closed within 25 days	100% notifications closed within 25 days	Gasina Khan Contact: 021 400 4740 Cell: 083 761 5911 Chad Aimes Contact: 021 400 2063 Cell: 071 850 3363 (Corporate)
18	SFA 5 A Well Run City Objective 5.2	-	Corporate Services	5.2 - Establish an efficient and productive administration that prioritizes delivery	Percentage adherence to EE target (composite indicator)	100%	5.2(b)	100%	100%	100%	100%	Andre Kernis Contact: 021 400 2547 Cell: 083 761 5911 Chad Aimes Contact: 021 400 2063 Cell: 071 850 3363 (Corporate)
19	SFA 5 A Well Run City Objective 5.2	-	Corporate Services	5.2 - Establish an efficient and productive administration that prioritizes delivery	Percentage adherence to Utilisation target (composite indicator)	100%	5.2(b)	100%	100%	100%	100%	Andre Kernis Contact: 021 400 2547 Cell: 083 761 5911 Chad Aimes Contact: 021 400 2063 Cell: 071 850 3363 (Corporate)
20	SFA 5 A Well Run City Objective 5.2	-	Corporate Services	5.2 - Establish an efficient and productive administration that prioritizes delivery	Percentage adherence to employee talent target (composite indicator)	100%	5.2(b)	100%	100%	100%	100%	Goosain Abrahams Contact: 021 400 5300 Cell: 0842251989 (Corporate)
21	SFA 5 A Well Run City Objective 5.3	-	Finance	5.3 - Ensure financial prudence with clean audit by the Auditor General	Percentage of assets verified	100%	-	100% completed by 30 June	0%	0%	100% completed by 30 June	Goosain Abrahams Contact: 021 400 5300 Cell: 0842251989
22	SFA 5 A Well Run City Objective 5.3	-	Internal Audit		Percentage Internal Audit findings resolved	100%	-	70%	70%	70%	70%	Goosain Abrahams Contact: 021 400 5300 Cell: 0842251989 Riaan Vosloo Contact: 021 400 3879 (Corporate)

Sign-off by Executive Director:

Date:

Sign off by Mayco Member:

Date: 22/05/2012