

| WATER & SANITATION SERVICES - WATER - CONSUMPTIVE TARIFFS: LEVEL EMERGENCY | | | | | | | | | | |
|--|------|--|--------|--|-----------|-----------|--------|-----------|-----------|-----------------------|
| | CAT. | SERVICES RENDERED | UNIT | REMARKS | 2021/22 | 2021/22 | VAT | 2022/23 | 2022/23 | % Increase / decrease |
| | | | | | R | R | Yes/No | R | R | |
| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| | | WATER CONSUMPTION : METERED | | | | | | | | |
| A | | POTABLE WATER: | | | | | | | | |
| 1.1 | | Domestic Full - Non Indigent | | Water which is used predominantly for domestic purposes and supplied to single residential properties. | | | | | | |
| S | | Step 1 (0 ≤ 6kl) | Per kl | | 25.35 | 29.15 | y | 26.99 | 31.04 | 6.50% |
| S | | Step 2 (>6 ≤ 10.5kl) | Per kl | | 41.18 | 47.36 | y | 43.86 | 50.43 | 6.50% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 62.66 | 72.06 | y | 66.74 | 76.75 | 6.50% |
| | | Step 4 (> 35kl) | Per kl | | 358.80 | 412.62 | y | 382.12 | 439.44 | 6.50% |
| 1.2 | | Domestic Full - Indigent | | Water which is used predominantly for domestic purposes and supplied to single residential properties. Also refer to the Credit Control and Debt Collection Policy as well as Tariff Policy. | | | | | | |
| S | | Step 1 (0 ≤ 6kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| S | | Step 2 (>6 ≤ 10.5kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | | Step 4 (> 35kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| 1.3 | | Domestic Cluster - Non Indigent | | Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy. | | | | | | |
| S | | Step 1 (0 ≤ 6kl) | Per kl | | 25.35 | 29.15 | y | 26.99 | 31.04 | 6.50% |
| S | | Step 2 (>6 ≤ 10.5kl) | Per kl | | 41.18 | 47.36 | y | 43.86 | 50.43 | 6.50% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 62.66 | 72.06 | y | 66.74 | 76.75 | 6.50% |
| | | Step 4 (> 35kl) | Per kl | | 358.80 | 412.62 | y | 382.12 | 439.44 | 6.50% |

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| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| 1.4 | | Domestic Cluster - Social Housing Institutions - City Partners | | Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners – Full and Conditional | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 41.18 | 47.36 | y | 43.86 | 50.43 | 6.50% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 62.66 | 72.06 | y | 66.74 | 76.75 | 6.50% |
| | | Step 4 (>35kl) | Per kl | | 358.80 | 412.62 | y | 382.12 | 439.44 | 6.50% |
| 1.5 | | Domestic Cluster - Indigent | | Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 15kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development. | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | | Step 4 (> 35kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| 1.6 | | Domestic - Backyard Dwellers | | Single separate meter device to backyard occupants. An allowance of 10.5kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single separate meter device has been installed. (Not currently active) | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| 2.1 | | COMMERCIAL | Per kl | Water supplied to premises predominantly of a commercial nature. | 44.86 | 51.58 | y | 47.77 | 54.94 | 6.50% |

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| | | | | | R | R | Yes/No | R | R | |
| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| 2.2 | | INDUSTRIAL | Per kl | Water which is used in manufacturing, generating electricity, land-based transport, construction or any related purpose. | 44.86 | 51.58 | y | 47.77 | 54.94 | 6.50% |
| 3 | | OTHER: | | | | | | | | |
| 3.1 | | Government | Per kl | National and Provincial Departments. | 44.86 | 51.58 | y | 47.77 | 54.94 | 6.50% |
| 3.2 | FCR | Schools/Sport Bodies/Religious Institutions/Charities | Per kl | | 44.86 | 51.58 | y | 47.77 | 54.94 | 6.50% |
| 3.3 | | Miscellaneous | Per kl | All consumers who do not fall within the above categories, including Hydrant Standpipes. | 44.86 | 51.58 | y | 47.77 | 54.94 | 6.50% |
| 3.4 | | Charities / PBO / NPO | Per kl | Charities / PBO / NPO (including NPO's for animal shelters / early childhood development / youth development / local community museum facilities. | 34.62 | 39.81 | y | 36.87 | 42.40 | 6.50% |
| 3.5 | | ACCOMODATION FOR THE VULNERABLE | | | | | | | | |
| 3.5.1 | | Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals / Homes for Children | | Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility. | | | | | | |
| | FCR | Step 1 (0 ≤ 0.75 kl per person) | Per kl per person | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | FCR | Step 2 (>0.75 kl per person) | Per kl per person | | 34.62 | 39.81 | y | 36.87 | 42.40 | 6.50% |
| | | | | | | | | | | |

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| | | | | | R | R | Yes/No | R | R | |
| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| 3.5.2 | | Old Aged Homes as defined | | Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility. | | | | | | |
| | FCR | Step 1 (0 ≤ 0.75 kl per person) | Per kl per person | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | FCR | Step 2 (>0.75 kl per person) | Per kl per person | | 34.62 | 39.81 | y | 36.87 | 42.40 | 6.50% |
| 3.6 | | Vulnerable Groups (Subsistence farming) | | As defined in the City's Urban Agriculture Policy for approved and registered groups, considered on an annual basis. | | | | | | |
| | FCR | Step 1 (0 ≤ 10 kl) | Per kl | Free allocation. Corresponding Sanitation consumption not free. | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | FCR | Step 2 (>10 kl) | Per kl | Normal tariff | The normal tariff for the premises on which the facility is situated | The normal tariff for the premises on which the facility is situated | y | The normal tariff for the premises on which the facility is situated | The normal tariff for the premises on which the facility is situated | |
| 4 | | DEPARTMENTAL: | | | | | | | | |
| 4.1 | FCR | Municipal (including Municipal Standpipes) | Per kl | Departmental use | 44.86 | | n | 47.77 | | 6.50% |
| 4.2 | | Full - Non Indigent | | Water which is used predominantly for domestic purposes and supplied to single residential properties. | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 25.35 | | n | 26.99 | | 6.50% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 41.18 | | n | 43.86 | | 6.50% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 62.66 | | n | 66.74 | | 6.50% |

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| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| | | Step 4 (> 35kl) | Per kl | | 358.80 | | n | 382.12 | | 6.50% |
| 4.3 | | Domestic Full - Indigent | | Water which is used predominantly for domestic purposes and supplied to single residential properties. Also refer to the Credit Control and Debt Collection Policy as well as Tariff Policy. | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | | Step 4 (> 35kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| 4.4 | | Cluster - Non Indigent | | Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy. | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 25.35 | | n | 26.99 | | 6.50% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 41.18 | | n | 43.86 | | 6.50% |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 62.66 | | n | 66.74 | | 6.50% |
| | | Step 4 (> 35kl) | Per kl | | 358.80 | | n | 382.12 | | 6.50% |
| 4.5 | | Cluster - Indigent | | Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 15kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development. | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |

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| | | | | | R | R | Yes/No | R | R | |
| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| | | Step 3 (>10.5 ≤ 35kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | | Step 4 (> 35kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | | | | | | | | | | |
| 4.6 | | Backyard Dwellers | | Single separate meter device to backyard occupants. An allowance of 10.5kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single separate meter device has been installed. (Currently active) | | | | | | |
| | S | Step 1 (0 ≤ 6kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | S | Step 2 (>6 ≤ 10.5kl) | Per kl | | 0.00 | | n | 0.00 | | 0.00% |
| | | | | | | | | | | |
| 5 | MR | MISCELLANEOUS - EXTERNAL | Per kl | All consumers that are supplied outside of the City of Cape Town. | 66.16 | 76.09 | y | 70.46 | 81.03 | 6.50% |
| | | | | | | | | | | |
| 6 | | AVERAGE COST OF WATER | Per kl | This tariff relates to the inventory tariff for the potable reticulated water. | 24.48 | | n | 20.93 | | -14.50% |
| | | | | | | | | | | |
| 7 | | BULK TARIFF | | The tariff is exclusive of Water Research Commissions Levy. Only for Bulk Supply to other Municipalities and for cost recovery from Water Services Reticulation of the City of Cape Town. | | | | | | |
| | | | | | | | | | | |
| 7.1 | FCR | Bulk Tariff - External Customers | Per kl | External Customers | 11.96 | 13.75 | y | 9.81 | 11.28 | -17.97% |
| | | | | | | | | | | |
| 7.2 | FCR | Bulk Tariff - Reticulation | Per kl | Reticulation/Inventory Tariff | 11.96 | | n | 9.81 | | -17.98% |
| | | | | | | | | | | |
| | | | | | | | | | | |

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| | | | | | R | R | Yes/No | R | R | |
| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| 8.1 | | Bulk Raw Water Transferred - Fair Value | Per kl | This tariff relates to the transfer of raw water generated by the Water & Sanitation Department from own sources as part of the water inventory system. | 0.90 | | n | 0.90 | | 0.00% |
| 8.2 | | WATER RECLAMATION - BULK TARIFF | | The tariff relates to the selling of water reclaimed from the Wastewater Treatment Plants and used by the Bulk Water branch. | 5.47 | | n | 6.67 | | 21.93% |
| B | | NON POTABLE WATER: | | | | | | | | |
| 9 | | SPRING WATER: | | | | | | | | |
| 9.1 | | Infrastructure provided by Council: | | | | | | | | |
| 9.1.1 | FCR | Commercial / Industrial users/Domestic | Per kl | | 7.06 | 8.11 | y | 7.51 | 8.64 | 6.50% |
| 9.1.2 | FCR | Schools | Per kl | Schools | 6.16 | 7.09 | y | 6.57 | 7.55 | 6.50% |
| 9.1.3 | FCR | Departmental | Per kl | Departmental | 6.16 | | n | 6.57 | | 6.50% |
| 9.1.4 | FCR | Golf Clubs | Per kl | Golf Clubs | 6.16 | 7.09 | y | 6.57 | 7.55 | 6.50% |
| 9.2 | | Infrastructure provided by User: | | | | | | | | |
| 9.2.1 | FCR | Irrigation | Per kl | Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/day) | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |
| 9.2.2 | FCR | Commercial / Industrial users/Domestic | Per kl | | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |

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| | | | | | R | R | Yes/No | R | R | |
| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| 9.2.3 | FCR | Schools | Per kl | Schools | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |
| 9.2.4 | FCR | Departmental | Per kl | Departmental | 2.42 | | n | 2.58 | | 6.50% |
| 9.2.5 | FCR | Golf Clubs | Per kl | Golf Clubs | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |
| 10 | | TREATED EFFLUENT WATER : | | | | | | | | |
| 10.1 | | Infrastructure provided by Council: | | | | | | | | |
| 10.1.1 | FCR | Commercial / Industrial users/Domestic | Per kl | | 7.06 | 8.11 | y | 7.51 | 8.64 | 6.50% |
| 10.1.2 | FCR | Schools | Per kl | Schools | 6.16 | 7.09 | y | 6.57 | 7.55 | 6.50% |
| 10.1.3 | FCR | Departmental | Per kl | Departmental | 6.16 | | n | 6.57 | | 6.50% |
| 10.1.4 | FCR | Golf Clubs | Per kl | Golf Clubs | 6.16 | 7.09 | y | 6.57 | 7.55 | 6.50% |
| 10.2 | | Infrastructure provided by User: | | | | | | | | |
| 10.2.1 | FCR | Irrigation | Per kl | Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/day) | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |
| 10.2.2 | FCR | Commercial / Industrial users/Domestic | Per kl | | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |
| 10.2.3 | FCR | Schools | Per kl | Schools | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |
| 10.2.4 | FCR | Departmental | Per kl | Departmental | 2.42 | | n | 2.58 | | 6.50% |
| 10.2.5 | FCR | Golf Clubs | Per kl | Golf Clubs | 2.42 | 2.78 | y | 2.58 | 2.96 | 6.50% |

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| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| 10.3 | | Current Agreements: | | | | | | | | |
| 10.3.1 | | Special Users | Per kl | As per agreement with Director: Commercial Water & Sanitation | As per agreement | As per agreement | y | As per agreement | As per agreement | |
| 11 | | ALL WATER - FIXED BASIC: | | | | | | | | |
| 11.1 | | All categories (excluding Indigent Properties, Charities, Old Age Homes, Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals/Homes for Children) | | | | | | | | |
| | | 15mm | Per meter Per month | | 61.45 | 70.66 | y | 65.44 | 75.26 | 6.50% |
| | | 20mm | Per meter Per month | | 109.73 | 126.18 | y | 116.86 | 134.39 | 6.50% |
| | | 25mm | Per meter Per month | | 171.17 | 196.85 | y | 182.30 | 209.64 | 6.50% |
| | | 40mm | Per meter Per month | | 438.90 | 504.74 | y | 467.43 | 537.54 | 6.50% |
| | | 50mm | Per meter Per month | | 685.78 | 788.65 | y | 730.36 | 839.91 | 6.50% |
| | | 80mm | Per meter Per month | | 1 755.60 | 2 018.94 | y | 1 869.71 | 2 150.17 | 6.50% |
| | | 100mm | Per meter Per month | | 2 743.13 | 3 154.59 | y | 2 921.43 | 3 359.64 | 6.50% |
| | | 150mm | Per meter Per month | | 6 172.03 | 7 097.84 | y | 6 573.21 | 7 559.20 | 6.50% |
| | | 200mm | Per meter Per month | | 10 972.50 | 12 618.38 | y | 11 685.71 | 13 438.57 | 6.50% |

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| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| | | 250mm | Per meter Per month | | 17 122.59 | 19 690.97 | y | 18 235.55 | 20 970.89 | 6.50% |
| | | 300mm and Above | Per meter Per month | | 24 688.13 | 28 391.34 | y | 26 292.85 | 30 236.78 | 6.50% |
| 11.2 | | Indigent Properties (including Charities, Old Age Homes, Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals/Homes for Children) | | | | | | | | |
| | | 15mm | Per meter Per month | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | | 20mm | Per meter Per month | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | | 25mm | Per meter Per month | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| | | 40mm | Per meter Per month | | 0.00 | 0.00 | y | 0.00 | 0.00 | 0.00% |
| 12 | | PUNITIVE TARIFF - LARGE FAMILY ADJUSTMENT | | | FACTOR: | | | FACTOR: | | |
| | | 5 Person Household | | | 0.80 | | | 0.80 | | |
| | | 6 Person Household | | | 0.67 | | | 0.67 | | |
| | | 7 Person Household | | | 0.57 | | | 0.57 | | |
| | | 8 Person Household | | | 0.50 | | | 0.50 | | |
| | | 9 Person Household | | | 0.44 | | | 0.44 | | |
| | | 10 Person Household | | | 0.40 | | | 0.40 | | |
| | | 11 Person Household | | | 0.36 | | | 0.36 | | |
| | | 12 Person Household | | | 0.33 | | | 0.33 | | |

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| | | | | | excl. VAT | incl. VAT | | excl. VAT | incl. VAT | |
| | | >12 Person Household | | | 0.31 | | | 0.31 | | |