



CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
STAD KAAPSTAD

# **Solid Waste Management Waste Disposal What you need to know**

Last updated: 1 March 2021

**Disclaimer:**

This is a living document informed by service delivery arrangements during the Covid-19 pandemic. Information in this document is subject to change. For the latest updates, follow us on Twitter [@CityofCT](#) and [@CityofCTAlerts](#) or [Facebook](#).

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## Waste Services

Waste management is classified as an essential service as per national government regulations.

Covid-19 mitigation measures may impact on the efficiency of service delivery. While every precaution is being taken to prevent this, we ask that you bear with us in the event of unavoidable scenarios.

The table below details waste services and the operational status thereof:

Service	Status
Standard refuse collection	Operational, subject to limited disruption due to *Covid-19 mitigation measures
Think Twice collection of clean, dry recyclables in participating areas	Operational
Private recycling collection	By accredited service providers
Drop-off sites	26 Drop- off sites open to residents and waste service providers
Litter picking/street cleaning	Operational

*\*If a staff member tests positive for Covid-19 at one of our Waste Collection Depots, we close that facility temporarily for decontamination, in accordance with the national health and safety regulations. This will unfortunately cause delays in refuse collection from time to time.*

### Appreciation for our waste management teams (Collections, Cleansing and Disposal and support services)

We applaud the waste collection management teams who are out working to ensure our waste is collected and public spaces are kept clean. This service is rendered all year-round and is sometimes taken for granted. The importance of the work they do has now come into much sharper focus, and our staff deserve every bit of the appreciation they are being shown. We salute their commitment and dedication.

## Drop-off facilities

Residents and waste service providers can make use of our drop-off facilities, to more sustainably dispose of certain waste types that should not be sent to landfill.

The following drop-off sites are open, and accepting the following waste materials free of charge:

KEY	
Permitted	✓
Not permitted:	✗

DROP-OFF FACILITIES	GARAGE WASTE	CLEAN BUILDER'S RUBBLE	CLEAN GARDEN WASTE	RECYCLABLES	SITES OPENING AND CLOSING TIMES		
	Residents only	Open to all users	Residents and garden refuse companies	Open to all users	Monday - Friday	Saturday and Public Holidays	Sundays
1. Atlantis, Dassenberg Rd (Limited Capacity Available)	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00– 13:00
2. Belhar, Adam Tas Avenue, Belhar	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
3. Bellville Refuse Transfer Station, off Sacks Circle Bellville	✓	X	X	✓	08:00 – 18:00	08:00– 18:00	09:00 – 13:00
4. Bellville Landfill, off Sacks Circle Bellville	This site only accepts Builders Rubble. Drop-off your waste at Bellville Refuse Transfer Station for the festive period from 5 Dec - 2 Jan 2021						
5. Coastal Park Landfill, Baden Powell Drive, Muizenberg	✓	✓	✓	✓	08:00 – 18:00	08:00 – 18:00	09:00 – 13:00
6. De Grendel, Cnr 5th Avenue and Bertie Genade Str, Parow (Limited Capacity Available)	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
7. Delft, Fabriek Street, Delft	✓	✓	✓	✓	08:00– 18:00	08:00 – 17:00	09:00 – 13:00
8. Faure, Old Faure Road, Eerste River	✓	✓	✓	✓	08:00 – 18:00	08:00– 17:00	09:00 – 13:00
9. Gordon's Bay, Sir Lowry's Pass Road	✓	✓	✓	✓	08:00 – 19:00	08:00 – 17:00	09:00 – 17:00
10. Hout Bay, Main Rd, Near Mandela Road	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00

## Waste Disposal During Alert Level 1

DROP-OFF FACILITIES		GARAGE WASTE	CLEAN BUILDER'S RUBBLE	CLEAN GARDEN WASTE	RECYCLABLES	SITES OPENING AND CLOSING TIMES		
		Residents only	Open to all users	Residents and garden refuse companies	Open to all users	Monday - Friday	Saturday and Public Holidays	Sundays
11.	Induland, Induland Ave, Hanover Park	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
12.	Kensington, Dapper Rd (Limited Capacity Available)	✓	✓	✓	✓	08:00- 18:00	08:00 – 17:00	09:00 – 13:00
13.	Killarney, Potsdam Rd	✓	✓	✓	✓	08:00 – 19:00	08:00 – 17:00	09:00 – 17:00
14.	Kommetjie, Kommetjie Rd	✓	✓	✓	✓	08:00 – 19:00	08:00 – 17:00	09:00 – 17:00
15.	Kraaifontein Waste Management Facility, Cnr Maroela and Sandringham Rds	✓	✓	✓	✓	08:00 – 16:00	08:00 – 16:00	09:00 – 13:00
16.	Mitchells Plain, Spine Rd	✓	✓	✓	✓	08:00 – 19:00	08:00 – 17:00	09:00 – 17:00
17.	Ravensmead, Industrial Ring Rd	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
18.	Retreat, 10 <sup>th</sup> Avenue (Open from 4 September)	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
19.	Schaapkraal, Old Schaapkraal Rd	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
20.	Sea Point, Tramway Rd	X	X	X	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
21.	Simon's Town, Blue Waters Close	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00- 13:00
22.	Swartklip, Swartklip Rd, Mitchells Plain	X	X	✓	✓	08:00 – 18:00	08:00 – 18:00	09:00 – 13:00
23.	Tygerdal, Orange Street	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
24.	Vissershok Landfill Site, Frankdale Road, Off N7, Table View	✓	✓	✓	✓	08:00 – 18:00	08:00 – 18:00	<b>CLOSED</b>
25.	Welgelegen, Akademie Street	✓	✓	✓	✓	08:00 – 18:00	08:00 – 17:00	09:00 – 13:00
26.	Woodstock, Beach Rd	✓	✓	X	✓	08:00 – 19:00	08:00 – 17:00	09:00 – 13:00
27.	Wynberg, Rosmead Ave	✓	✓	✓ (residents only)	✓	08:00 – 19:00	08:00 – 17:00	09:00 – 17:00

### Drop-off facilities that are closed

Athlone Refuse Transfer Station (Household Hazardous waste and Transfer Station sections), Bhunga Avenue

**Please note: The drop-off facility section is open, but only for garden greens and garage waste disposal.**

### Conditions of use for drop-off facilities

- To curb the spread of the virus, we will apply a strict **'no mask, no entry rule'** at all facilities.
- All visitors to our disposal facilities will be subjected to screening.

Garden Waste Services at the Wynberg Drop-off facility are only open to residents. These services are closed to landscaping / gardening companies.

\*\*\*Gardening Services and businesses are requested to make use of alternative drop-off facilities in the interim:

- Spine Road, Mitchells Plain
- Bellville Landfill, off Sacks Circle,
- Swartklip Refuse Transfer Station, Swartklip Road
- Coastal Park Landfill, Baden Powell Drive
- Vissershok Landfill, N7
- Retreat Facility, to accommodate Waste Diversion from Wynberg Facility

**Please note:** there will be no cost for dropping off at the transfer stations and landfill facilities, provided that the loads are within the 1,5 ton carrying capacity restriction (and are not contaminated). If loads exceed the 1,5-ton capacity, users will be required to purchase disposal coupons at our [cash offices](#) before being allowed to use the landfill.

## Household hazardous waste (HHW)

We have opened [Athlone Refuse Transfer Station](#) Household Hazardous Waste (ARTS-HHW) facility, however, the ARTS-general drop-off facility for use by residents is closed.

The following Household Hazardous Waste can be disposed of at Athlone Refuse Transfer Station:

Accepted as household hazardous waste	Not Accepted
<ul style="list-style-type: none"> <li>Asbestos waste material:</li> <li>CFL (compact fluorescent lamps) and other discharge lamps</li> <li>Chemical waste products (air fresheners, all-purpose cleaners)</li> <li>Electronic waste</li> <li>gutters or old cement heaters – no bulk waste will be accepted.</li> <li>limited to plant containers</li> <li>Old paint and brushes</li> <li>Pesticide waste and Used batteries</li> <li>Swimming pool chemicals</li> <li>Used oils</li> </ul>	<ul style="list-style-type: none"> <li>Any product contaminated by infectious bodily fluids</li> <li>Bulk household hazardous waste from residents' homes, offices, businesses or schools</li> <li>Explosive and compressed waste: For instance, gas cylinders</li> <li>Medical waste: Blood-stained bandages and plasters, expired pharmaceuticals</li> <li>Sanitary waste: Soiled disposable nappies and adult diapers</li> </ul>

For business:	For residents:
<ul style="list-style-type: none"> <li>Disposal coupons for business waste disposal at landfill sites can be purchased at <a href="#">operational cash offices</a> which reopened on 1 June .</li> <li>Vehicles, trailer or light duty vehicles (LDVs) with a carrying capacity <b>greater</b> than 1,5 tons must dispose of waste at landfill sites only - with disposal coupons.</li> <li><b>Non-accredited waste service providers must now <a href="#">apply for accreditation</a></b> to continue using the drop-offs.</li> </ul>	<ul style="list-style-type: none"> <li>Do not dispose of recyclables in your general waste bins.</li> <li>Recyclables are often bulky and take up valuable space in landfills. Added volumes place pressure on the refuse collection services.</li> <li>Practice <a href="#">home composting</a> where possible.</li> </ul>

## Recycling collection and operation of private waste management businesses

For business:	For residents:
<ul style="list-style-type: none"> <li>Only accredited private recycling collection and waste management companies are permitted to operate.</li> <li>If you are not accredited, apply online to become <a href="#">accredited</a>.</li> <li>Private collections companies who continues to operating during this time should take appropriate measures to minimise risk to all staff.</li> </ul>	<ul style="list-style-type: none"> <li>For recycling services, use the Recycling App: <a href="http://web1.capetown.gov.za/web1/wasterec/map">http://web1.capetown.gov.za/web1/wasterec/map</a></li> <li>Our Think Twice recycling collection service continues to operate in participating areas.</li> </ul>

## Refuse collection

Refuse collection is an essential service which forms part of basic service delivery regardless of the lockdown level. Unfortunately, Covid-19 may have an impact on service delivery from time to time.

We are making every effort to ensure that refuse collection operations and service delivery continue as far as possible, while maintaining the health and safety of our staff and the public.

## Waste Disposal During Alert Level 1

Our staff have been provided with personal protective gear (PPE), including gloves and masks, to ensure that they are protected while performing their duties.

Staff have also been fully briefed on hygienic practises and social distancing protocols. We ask that you practice social distancing as well and do not approach staff members as they go about their duties.

However, if a staff member tests positive for Covid-19 at one of our facilities, that facility will temporarily close for decontamination. This disrupts services for a day at a time, placing added pressure on waste collection services and increasing stress on vehicles which can cause breakdowns.

Should you experience delays, we will advise on the correct procedure to follow.

**Take note of the following guidelines:**

### Guidelines for Domestic Waste Disposal During the Covid-19 Pandemic

Follow our guidelines for the disposal of your domestic waste to help prevent the spread of Covid-19.

These guidelines are aligned to national and provincial guidelines and exist to curb the spread of the coronavirus to the refuse collection staff and others.

1. All waste items that have been in contact with someone who has Covid-19 or who you suspect may have been infected, must be disposed into a separate container. This specifically refers to used tissues, wipes, masks and other disposables.
2. Double-bag this waste.
3. Other household waste can be disposed of as normal.
4. Practice social distancing when interacting with Solid Waste staff.
5. Retain this waste on the property for at least five days before placing it out for collection in the bin.
6. Wash your hands before and after handling the bin and sanitise the lid, if possible, to prevent your bin from possibly becoming a site of transmission for the disease.

### Refuse Collection Delays: Bin Care and Waste Disposal Guidelines

#### Bin care

- Freeze any meat products (i.e. chicken, red meat, off-cuts, etc.) until collection day. Placing it into your bin frozen will prevent the breeding of flies.
- Remember to wash your hands thoroughly after handling your bin and your waste.
- Store your bin in a cool place and avoid direct sunlight – this will reduce/prevent flies breeding in your bin. It also helps to spray your bin with insecticide to restrict and inhibit the breeding of flies.
- Wash and disinfect your wheelie bin regularly, especially when placing it outside and bringing it back inside

#### Dos and Don'ts

- Do not resort to illegal dumping if collection delays cause excess refuse that cannot fit into your wheelie bin. Excess refuse can be bagged and will also be collected with the next removal.
- Keep your bin on your property until the next scheduled removal day.
- Practice social distancing and do not approach staff members as they go about their duties.

#### Make space in your bin

- You can make use of the city's drop off facilities to recycle your recyclables and garden greens, consider contacting a private accredited waste service provider if you are unable to visit a facility. You can use our [waste recyclers app](#) to find one near you.
- Recyclables are often bulky in nature and take up valuable space in your bins. The added volumes also place pressure on the refuse collection services.
- Where possible, practice [home composting](#) - this will free up more space in your bin.

## **Update on other services**

Our Disposal Branch forms part of essential services. All landfill disposal and refuse transfer stations will remain operational for those with valid permits who are permitted to dispose of general waste.

Operating hours will remain the same. You must produce proof of accreditation to gain access.

## **Logging service requests**

Submit service requests using the following channels:

- Call Centre: 0860 103 089
- Online: <http://www.capetown.gov.za/servicerequests/>
- Email: [Wastewiser.User@capetown.gov.za](mailto:Wastewiser.User@capetown.gov.za)