



This document is a guide to the most commonly-used water and sanitation tariffs.  
Please see our website for all water and sanitation tariffs for [2024/25](#) (Annexure 6).

<b>Residential Water Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 0 (2023/24)</b> From 1/07/2023 <b>Rands (incl. VAT)</b>	<b>Level 0 (2024/25)</b> From 1/07/2024 <b>Rands (incl. VAT)</b>
Step 1 (0 ≤ 6kl)	R21.09 (free for indigent households)	R22.52 (free for indigent households)
Step 2 (>6 ≤ 10.5kl)	R28.98 (free for indigent households)	R30.96 (free for indigent households)
Step 3 (>10.5 ≤ 35kl)	R39.39	R42.07 (free for indigent households)
Step 4 (>35kl)	R72.68	R77.63 (free for indigent households)

<b>Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 0 (2023/24)</b> From 1/07/2023 <b>Rands (incl. VAT)</b>	<b>Level 0 (2024/25)</b> From 1/07/2024 <b>Rands (incl. VAT)</b>
Step 1 (0 ≤ 4.2kl)	R18.53 (free for indigent households)	R19.80 (free for indigent households)
Step 2 (>4.2 ≤ 7.35kl)	R25.47 (free for indigent households)	R27.20 (free for indigent households)
Step 3 (>7.35 ≤ 24.5kl)	R35.77	R38.20 (free for indigent households)
Step 4 (>24.5 ≤ 35kl)	R56.26	R60.09 (free for indigent households)

\* Sanitation charged to a maximum of 35kl

*Domestic Full = Stand-alone houses*

*Domestic Cluster = Flats, sectional title units, cluster developments and gated villages*

<b>Fixed Basic Delivery Charge</b>	
<b>Size (mm)</b>	<b>Monthly Charge Rands (incl. VAT)</b>
15	R87.29 (free for indigent households)
20	R155.87 (free for indigent households)
25	R243.15 (free for indigent households)
40	R623.47 (free for indigent households)
50	R974.17
80	R2 493.87
100	R3 896.67
>150	varies

<b>Commercial / Industrial Tariffs</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 0 (2023/24)</b> From 1/07/2023 <b>Rands (incl. VAT)</b>	<b>Level 0 (2024/25)</b> From 1/07/2024 <b>Rands (incl. VAT)</b>
Water	R37.77	R40.33
Sanitation (standard)	R33.93	R36.24

<b>Schools / Sport Bodies / Religious Institutions / Charities Tariffs</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 0 (2023/24)</b> From 1/07/2023 <b>Rands (incl. VAT)</b>	<b>Level 0 (2024/25)</b> From 1/07/2024 <b>Rands (incl. VAT)</b>
Water	R37.77	R40.33
Sanitation (standard)	R33.93	R36.24