

# RATES AND TARIFFS FROM 1 JULY 2023

## To enable basic services and future-proofing for water and energy security.

- PROPERTY RATES INCOME INCREASE REQUIRED: 6,09% (FOR SHARED SERVICES)
- ESKOM-DRIVEN ELECTRICITY INCREASE: 17,6% (City) (18,5% Eskom)
- WATER AND SANITATION: 8,6%
- REFUSE REMOVAL: 5,5%

Rates and tariff income is for service provision.



## RESIDENTIAL ELECTRICITY TARIFFS 2023/24

### LIFELINE CUSTOMERS

- 0-600 kWh = R2,11 per kWh - 31 cents increase per kWh
- 600,1+ kWh = R4,27 per kWh - 64 cents increase per kWh

### DOMESTIC CUSTOMERS

- 0 - 600 kWh = R3,51 per kWh - 53 cents increase per kWh
- 600,1+ kWh = R4,27 per kWh - 64 cents increase per kWh

### HOME USER CUSTOMERS - CREDIT AND PREPAID

- Service Charge R252,09 per month (Part of the overall tariff, but lower usage cost)
- 0 - 600kWh = R3,09 per kWh - 46 cents increase per kWh
- 600,1+ kWh = R4,27 per kWh - 64 cents increase per kWh (VAT included)

**Remember: if you use less power, you pay less!**  
About 30% of households receive free basic electricity



## WATER TARIFFS: WATER WISE (NO RESTRICTION) - DOMESTIC

### COST OF ONE LITRE: CITY WATER VS SHOP-BOUGHT

\*Based on the first 10 500 litres of water used and 15mm water meter



### WATER WISE (NO RESTRICTION) DOMESTIC TARIFFS

- 0 - 6 kℓ = R21,09 per kℓ (1 000 litres) - R1,67 increase per 1kℓ
- 6 - 10,5 kℓ = R28,98 per kℓ - R2,29 increase per 1kℓ
- 10,5 - 35 kℓ = R39,39 per kℓ - R3,12 increase per 1kℓ
- MORE THAN 35 kℓ = R72,68 per kℓ - R5,75 increase per 1kℓ (VAT included)

If you reduce usage, you can reduce costs. The cost of providing the water service remains largely the same regardless of how much or how little water flows through the system or how much water is in the dams.

### Fixed charge:

Part of the total water tariff: 15 mm connection (most common): R81,73 (incl. VAT). Registered indigent households do not pay the fixed basic charge. About 40% of registered indigent households in Cape Town get an allocation of water free of charge.



## SANITATION TARIFFS: WATER WISE (NO RESTRICTION) - DOMESTIC

### SAFE REMOVAL OF WASTEWATER FROM YOUR PROPERTY

- 0 - 4,2 kℓ = R18,53 per kℓ (1 000 litres) - R1,46 increase per 1kℓ
- 4,2 - 7,35 kℓ = R25,47 per kℓ - R2,02 increase per 1kℓ
- 7,35 - 24,5 kℓ = R35,77 per kℓ - R2,83 increase per 1kℓ
- 24,5 - 35 kℓ = R56,26 per kℓ - R4,45 increase per 1kℓ (VAT included)



## REFUSE TARIFFS

### REFUSE CHARGE FOR A 240ℓ BIN WEEKLY COLLECTION:

R180,90 (incl. VAT)



## HELP IS ON OFFER

If you do not have the ability to pay, contact us to see what help is on offer: **Phone 0860 103 089 or visit your nearest municipal office for advice.**

The City has also ensured that lower income households pay less this year. Electricity Lifeline Tariff Customers using 350 - 600 units will pay R1,84 in this usage band, compared to R3,15 per unit in 2022/23.

The City has also upped the property value criteria to qualify for the Lifeline electricity tariff, from R400 000 to R500 000, while those with a property value higher than this will still qualify if their household monthly income is below R7 500, or if they are a pensioner or social grant beneficiary meeting the specific criteria.

### What can these customers do?

1. Visit their local municipal office.
2. See if they qualify for indigent benefits or for a pensioner/social grants rates rebate.
3. And keep usage below 450 kWh per month on average over a 12-month period.
4. Limit purchases to below 600 kWh per month to help cope with the Eskom-driven price hike.