Water restrictions eased

Good rains have left the City’s dams in better shape than they have been in two years, and water restrictions are being relaxed. However, please carry on being water-wise.

Dams levels peaked at 76.2% of storage capacity in the first week of October. Unless there is more rain, dam levels will now decline over the summer.

Hotter weather leads to an increase in water consumption, and the average water consumption for the past week increased from 546 Mℓ (million litres) per day to 563 Mℓ per day.

Level 5 water restrictions and tariffs are in place and were lowered from level 6 as an interim measure to provide some relief to residents. For now, Cape Town must do its very best to remain in the lower 500 Mℓ per day usage band until another limit is imposed by the National Department of Water and Sanitation. This is likely to happen in December.

Level 5 restrictions don’t:

• No watering/irrigation with municipal water is allowed.

• No washing or hosing down of hard surfaces with municipal water.

• No washing of vehicles, including car, taxis, trailers, canovas or boats allowed with municipal drinking water.

• No washing or hosing down of hard surfaces with municipal water.

• The use of municipal drinking water for ornamental fountains or water features is prohibited.

• All private swimming pools must be fitted with a cover.

• The use of any portable or temporary play pools is prohibited.

• Should borehole/well point water be used for outdoor purposes, including garden use, topping up of swimming pools and hosing down of surfaces, it should only be done for a maximum of one hour on Tuesdays and Saturdays before 09:00 and after 18:00.

The City discourages the use of this water for these purposes to prevent the over-abstraction of aquifers.

• No new landscaping or sports fields may be established, except if irrigated with non-drinking water only.

• See page 2 for level 5 tariffs.

New plan for tourism growth

Tourism in Area South is being prioritised with a plan for local area tourism, community projects and economic opportunities.

This plan will promote the area’s many local tourism gems and open up the following additional responsibilities:

• Heritage sites and icons
• Development of the military heritage route, and a walking tour to showcase attractions along the Mitchells Plain heritage routes
• Working with Cape Town Tourism to include Mitchells Plain as a key halal destination
• Linking of the highly popular wine tourism industry with heritage and cultural events
• Development of coastal and cultural tourism, such as shark cage diving and zip lining
• Nature-based and eco-tours, including forest and coastal walks
• Promoting avian tourism
• Training of local tour guides
• The City strives to develop responsible tourism. For information about the City’s approach, visit: https://responsiblecapetown.co.za

Area South

The City is making improvements to several of its 105 clinics as part of its capital expenditure programme this financial year.

The Pelican Park clinic is set to be completed in November, with the interior fittings such as furniture and IT infrastructure to be completed early in 2019. The doors to the clinic will then be opened to residents of the surrounding suburbs. This project cost just over R40 million.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV. In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.

The City is also initiating and continuing upgrades and extensions at various clinics to provide services for clients afflicted with tuberculosis and those requiring antiretroviral treatment.

The City’s integrated antenatal, HIV and infant care has resulted in less than 1% of infants born to HIV-positive moms becoming infected with HIV.

In another first for the City, the Ocean View and Vuyani clinics will be upgraded to provide special services to clients with diabetes.
In September and October, I hosted four mass community meetings called Accountably Roadshows to report back to residents on the work the City of Cape Town has promised to deliver. As the outgoing mayor, I told residents from Area Central, East, North and South of the progress we had made so far in implementing the Integrated Development Plan (IDP). The IDP is a strategic tool that guided all the activities of local government in consultation with residents and stakeholders. Its focus is development in the broader sense. It is a structured plan that informs budget priorities, decision-making and the allocation of resources. The City is steadfast in our IDP commitment to build a caring, inclusive, opportunistic, well-run and safe city.

I had meetings in Elsiere River, Wesbank, Pelican Park and Cape Town CBD. I told residents that the City and all its councillors realise a lot still needs to be done to bring greater parity of service. This is why the City established the area-bound service delivery model to make sure the services of all ten City departments are implemented effectively in each area across town. Over the past seven years, the City has attracted more investment and supported catalyst industries by encouraging entrepreneurship and skills training, so that more residents can be employed. We championed programmes such as Women for Change and Women at Work, and implemented a pro-poor budget that benefits all Capetonians.

It is important that our leaders account regularly to residents and share information on the IDP, budget and projects in specific areas. Together, we are making progress possible.

- Executive Mayor Patricia de Lille

### About the level-5 water tariffs

With the relaxation of water restrictions from level 6b to level 5, water and sanitation tariffs have been reduced as of 1 October 2018. The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs. Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month. The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

<table>
<thead>
<tr>
<th>Tariffs, R/litre (incl. VAT)</th>
<th>Level 6b</th>
<th>Level 5</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WATER</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Step 1 (0 ≤ 6 ℓ)</td>
<td>33,24</td>
<td>24,07</td>
<td>-26.68%</td>
</tr>
<tr>
<td>Step 2 (&gt;6 ≤ 10,5 ℓ)</td>
<td>52,90</td>
<td>39,59</td>
<td>-25.16%</td>
</tr>
<tr>
<td>Step 3 (&gt;10,5 ≤ 35 ℓ)</td>
<td>138,31</td>
<td>60,25</td>
<td>-56.44%</td>
</tr>
<tr>
<td>Step 4 (&gt;35 ℓ)</td>
<td>1150,00</td>
<td>345,00</td>
<td>-70.00%</td>
</tr>
<tr>
<td><strong>SANITATION</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Step 1 (0 ≤ 4,2 ℓ)</td>
<td>28,43</td>
<td>19,47</td>
<td>-31.52%</td>
</tr>
<tr>
<td>Step 2 (&gt;4,2 ≤ 7,35 ℓ)</td>
<td>44,85</td>
<td>34,79</td>
<td>-22.43%</td>
</tr>
<tr>
<td>Step 3 (&gt;7,35 ≤ 24,5 ℓ)</td>
<td>124,28</td>
<td>51,92</td>
<td>-57.28%</td>
</tr>
<tr>
<td>Step 4 (&gt;24,5 ℓ)</td>
<td>124,28</td>
<td>124,30</td>
<td>0.02%</td>
</tr>
</tbody>
</table>

**Step 1:** The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

**Step 2:** Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month.

**Step 3:** The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

**Step 4:** The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

**About the level-5 water tariffs**

With the relaxation of water restrictions from level 6b to level 5, water and sanitisation tariffs have been reduced as of 1 October 2018.

The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month. The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

**About the level-5 water tariffs**

With the relaxation of water restrictions from level 6b to level 5, water and sanitisation tariffs have been reduced as of 1 October 2018. The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month. The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

**About the level-5 water tariffs**

With the relaxation of water restrictions from level 6b to level 5, water and sanitisation tariffs have been reduced as of 1 October 2018. The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month. The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

**About the level-5 water tariffs**

With the relaxation of water restrictions from level 6b to level 5, water and sanitisation tariffs have been reduced as of 1 October 2018. The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month. The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

**About the level-5 water tariffs**

With the relaxation of water restrictions from level 6b to level 5, water and sanitisation tariffs have been reduced as of 1 October 2018. The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month. The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.

**About the level-5 water tariffs**

With the relaxation of water restrictions from level 6b to level 5, water and sanitisation tariffs have been reduced as of 1 October 2018. The new tariff reflects the fact that it costs the same to provide water to a property, regardless of the amount used. So, the cost of water per kilolitre increases as usage goes down. The first two steps of the tariff have always been heavily subsidised, and the price of water at those tariff steps has been far below what it actually costs.

Residents who are registered as indigent with the City will continue to receive 10 500 litres of free water and 7 350 litres of fee sanitisation per month. The City does not profit from the sale of water. Consider that the cost of one litre of municipal water is 3.4 cents, while bottled water costs R12.40 per litre.
How to read your City invoice

Your invoice contains detailed information about your property’s rateable value, tariffs and rebates, your utilities consumption and meter readings, arrears, and amounts due.

A Summary of customer account details
• Unique tax invoice number
• Customer’s VAT registration number
• Municipal account number
• Group referral number (if necessary)
• Business partner 10-digit number
• Customer name, address, and City’s contact details

C Date invoice is due, with date 25 days thereafter
D Account details with balance, arrears, payments and latest account
E Message insert for block debit order deduction and other information
F Payment slip section with payments and payment details, including Easy-Pay barcode for scanning at payment points

I Electricity service reflects periods, meter numbers, overall consumption and average consumption per day. Tariffs are reflected in steps as per the tariff structure. The fixed monthly user charge for domestic electric meters is also shown.
J Water service reflects periods, meter numbers, overall consumption and average consumption per day. Tariffs are reflected in steps as per the tariff structure. A fixed basic charge is billed monthly as per the size of the water meter.
K Refuse/solid waste service is billed as a monthly fee as per the tariff structure.
L Sewerage service reflects periods. Tariffs are reflected in steps as per the tariff structure. Domestic: 70% of water consumption. Sectional: Title 90% of water consumption. Commercial/industrial and other: 95% of water consumption.

M Improvement district or special rating areas charges. Charged in areas where legislation allowed and approved by City Council. Rates for the improvement district.
N Sundries reflect sundry charges, as well as the electricity home users charge for prepaid meters as from July 2018.
O Interest charges on arrears and VAT amounts.
P Total due for payment – also reflected on front page of invoice
Q Water and electricity credit meter/s prepaid meter details with readings, period as well as units purchased for prepaid meters. The prepaid meter details are for information only and do not form part of invoice totals due.

* The invoice presented is not an exact copy. It has been adapted for use here.

KOUNTUKIS

Jou rekening van die Stad bevatt uitvoerige oorlegging oor elke diems waarvoor die Stad ’n tarief hef. Die eiendomswaardes, die sentinligting oor elke diens waarvoor die Stad ’n heffing oorskry daardie heffings ook op die rekening.

Vor nuttigendes – elektrisiteit, water, rolle-

infrastruktuur in publieke gebiede, inclu-

report trees in public areas that could

Afford the exact location of what is

Want to attend a Council meeting?

All Council meetings are open to the public, and the relevant public has the right to attend. Council meeting dates are advertised in daily and community newspapers in a week in advance. All meeting dates are also given on the Council calendar on the City’s website. Applying to attend a Council meeting is simple. Check details on the online calendar and send your request to nadine@capetown.gov.za. The public gallery seats 160 guests, and tickets are allocated on a first-come, first-served basis. If your request has been confirmed, your ticket will be col-

Please help report service faults

In a city with a population of over four million people and more than 11 000 km of water pipeline and roads, it is near impossible for Council to know about every pothole, leak, act of vandalism, stolen manhole cover, illeg-
Muizenberg bridge warning extended

The City has extended the 3D laser detection system that alerts drivers of vehicles taller than 2.5 m to the low railway bridge in Muizenberg. The system has been in operation along Main and Atlantic roads since 2016, and on Baden Powell Drive since June 2018. It has led to fewer crashes and traffic disruptions. The system measures the height of vehicles approaching the bridge and, if the vehicle is too tall, triggers two flashing beacons. Two CCTV cameras monitor the system and assist in prosecuting drivers who ignore it and crash into the bridge.

Another 175 homes

In September, the City presented 175 beneficiaries in Pelican Park with the title deeds of their homes. Phase 1 of the Pelican Park housing project provided 2 013 families with Breaking News (BNG) state-subsidised houses. BNG houses are offered to households who are registered on the City’s housing database and have a monthly household income of below R3 500. To date, 1 169 beneficiaries have received their title deeds, which are handed over in batches as the City received their title deeds, which are registered on the City’s housing seekers database. They have been upskilled, and have learned about plant propagation and maintenance, sand management, wind net installation and maintenance, watering and teamwork.

In August, the City installed a high-mast light in the Hout Bay sand dunes. An extensive project to stabilise the Hout Bay sand dunes with vegetation is yielding good results.

Taming the Hout Bay dunes

Now that the project has been established, the City will appoint a contractor to maintain the project for the next three years, to the end of June 2023. During the first maintenance period, the Coastal Management Branch will assess and plan the maintenance requirements, and how this is best undertaken far into the future. If maintenance is discontinued, the project will probably fail and City infrastructure, private properties and wildlife will once again be affected by wind-blow sand from the mobile dune system.

Council rental units in Ottery get a facelift

Major upgrades at the City’s 48 rental- unit Aylesbury Court in Ottery are well under way. The multi-phased project is expected to be completed by June 2019, and the City has invested R7.2 million in the first phase. Some of the major upgrades in phase 1 included: plumbing, facade upgrades, replacement of the asbestos roofs with Chromadek metal sheeting, and the replacement of gutters and downpipes; upgrading of sanitaryware, including water efficient plumbing, and installing new geysers, sinks and cupboards; replacing sewer stacks and waste pipes, and retiling bathroom floors; partial replacement of old steel window frames with aluminium; and facade upgrades, including water proofing and repainting. Boundary palisade fencing has been erected with pedestrian and vehicle gates, and burglar bars will be installed for the ground floor units. The City has a number of major upgrades on the cards for its community residential units (CRUs) metro-wide.

KHWUNDIBALEISELE

In 2016, the City embarked on a R38 million project to build 14 roads in Imizamo Yethu. The project, which is now complete, involved the realignment and construction of the roads, the installation of stormwater infrastructure, new sidewalks and walkways, and streetlights. The new roads also serve as vital access routes for emergency vehicles, so that the police and fire service can respond faster in times of crisis. Local residents benefitted from this project, as the contractor employed 50 of them. The value of these temporary employment opportunities is approximately R1.2 million. The contractor also acquired goods and services from the local subcontractors to the value of nearly R600 000.

KORTLIKES

In 2016, the City embarked on a R38 million project to build 14 roads in Imizamo Yethu. The project, which is now complete, involved the realignment and construction of the roads, the installation of stormwater infrastructure, new sidewalks and walkways, and streetlights. The new roads also serve as vital access routes for emergency vehicles, so that the police and fire service can respond faster in times of crisis. Local residents benefitted from this project, as the contractor employed 50 of them. The value of these temporary employment opportunities is approximately R1.2 million. The contractor also acquired goods and services from the local subcontractors to the value of nearly R600 000.

In 2016, the City embarked on a R38 million project to build 14 roads in Imizamo Yethu. The project, which is now complete, involved the realignment and construction of the roads, the installation of stormwater infrastructure, new sidewalks and walkways, and streetlights. The new roads also serve as vital access routes for emergency vehicles, so that the police and fire service can respond faster in times of crisis. Local residents benefitted from this project, as the contractor employed 50 of them. The value of these temporary employment opportunities is approximately R1.2 million. The contractor also acquired goods and services from the local subcontractors to the value of nearly R600 000.