



2
Cape Town tap water poses no health risk



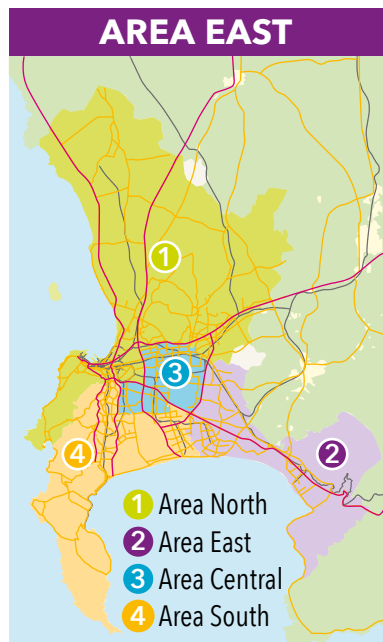
3
Urban drain with brain



4
City fights alien wasp invasion



4
Building futures in furniture industry

Crafting kerbs in Macassar housing project: Construction of civil engineering services is under way at the City's mega Macassar housing project. The development will eventually house 2 469 beneficiaries. The civil engineering contract is being completed in three phases. Phase 1 comprised the civil works for 605 erven and was completed in April 2021. Civil works for phases 2 and 3 will be completed in October 2022 and June 2023 respectively. Beneficiaries will be selected based on the City's Housing Allocation Policy and Housing Needs Register to ensure fair and transparent allocation of housing opportunities and prevent queue jumping. Help the City protect its housing projects by reporting illegal activity (such as unlawful occupation) at 021 480 7700.

New pipeline boosts Khayelitsha water supply

The R162 million Baden Powell Drive bulk water pipeline, which strengthens water supply to thousands of Khayelitsha residents, was commissioned in March.

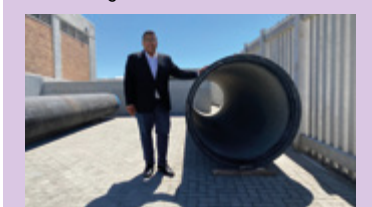
This project involved installing 6 km of new pipelines with diameters ranging between 800 mm and 1 200 mm, together with related fittings and ancillary works in Enkanini, Makhaza, Kuyasa, Harare and surrounds.

The new pipeline connects from the existing 2,4 m diameter Faure bulk main pipeline at the northern end to the existing reticulation network at three positions, with the southernmost being Mew Way.

To avoid disruption, trenchless technology was used to construct the pipeline where it had to go under roads, canals and existing underground services infrastructure for existing services (e.g. electricity). This was useful, considering that the pipeline had to cross under infrastructure such as the N2 highway, the Kuils River and Kleinvlei canals and a pressure-reducing valve station.

The pipeline will transfer an estimated 3 200 litres of water per second into the existing water reticulation system in Khayelitsha. With a lifespan of more than 50 years, this means fewer disruptions in water supply for residents.

The new pressure-reducing station will enable dynamic pressure management, consistent supply pressure and less wastage via leaks.



King-size pipe for Khayelitsha: Cllr Zahid Badroodien, Mayco member for Water and Sanitation, nearly dwarfed by the new Baden Powell Drive bulk water pipe, subsequently installed and commissioned.

Attend your subcouncil meetings

Residents are encouraged to attend their monthly subcouncil meetings and give input on the pertinent issues affecting their communities.

The City's 24 subcouncils have the authority to act on a range of municipal matters on behalf of Council. These include service delivery requests, building and planning applications, fault reporting and other matters, and making recommendations to Council on matters affecting their area. An important subcouncil function is to report back and receive input on ward allocation projects. If residents have an idea for a ward project, they are welcome to contact their ward councillor or subcouncil manager.

Subcouncils consist of ward and proportional councillors, a chairperson and a manager. Residents can access the dates of all upcoming subcouncil meetings on the City's website or by calling their local subcouncil office.

Relief available, ask if you need help

Struggling to pay your municipal accounts? City can assist.

The City offers several relief options for residents who are struggling to pay their municipal accounts. Its policies aim to accommodate and assist everyone according to their income level. The City helps more than 40% of households with free basic services, offers no-interest payment arrangements and debt write-off initiatives to all qualifying residents, while also encouraging a culture of payment.

Almost R2 billion in old debt has been written off. This is part of a Council-approved special assistance initiative. The debt write-off incentive, whereby customers enter into a payment arrangement and have their outstanding debt from prior to 1 July 2018 written off, will terminate on 30 June 2022.

The City calls on those in financial

difficulty to visit one of its contact centres. A condition of the payment arrangement is that any debt written off will be reinstated should customers default on their instalment plans.

- **Debt write-off incentive:** Visit <https://bit.ly/debtwrittenof>.
- **Rates or services relief:** Send an email to indigent.relief@capetown.gov.za, or visit <https://bit.ly/applyrelief> or a City customer office.
- **Pensioner rates relief:** Persons 60 years or older and social pensioners earning

Vaccinate. Save jobs.

Protect yourself & those you work with.

Don't ignore Covid-19. Keep your distance. Wear a mask. Wash your hands frequently. Avoid touching your face. Cough or sneeze with care, and safely dispose of the tissue.

no more than R17 500, may qualify for a rates rebate of between 10% and 100%. Visit a City customer office or send an email to rates.rebate@capetown.gov.za. Visit <https://bit.ly/applieseniorsupport> for more information.

- **Rental housing relief:** If you are renting a City community residential unit and struggling to pay your rent, you can apply for rental housing relief by calling the Human Settlements Directorate call centre on 021 444 0333 or by sending a WhatsApp to 063 299 9927. Visit <https://bit.ly/arrangepaymentplan> or email Payment.arrangements@capetown.gov.za for payment arrangements.
- **Businesses** in financial hardship due to the Covid-19 lockdown can approach the City for relief based on the merits of each application. Email Covid19.Relief@capetown.gov.za.

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KORTLIKS

Die Stad bied verskeie vorme van bystand vir inwoners wat sukkel om hulle munisipale rekeninge te betaal. Die munisipaliteit se beleide maak vir almal voorsiening en staan inwoners volgens hulle inkomstevlak by.

Die grootmaatwaterpyppeleiding in Baden Powell-rylaan, wat watertoever na duisende Khayelitsha-inwoners versterk, is in Maart in gebruik geneem. Vir dié projek van R162 miljoen is nuwe pype oor 'n afstand van 6 km geïnstalleer.

Die konstruksie van siviele ingenieursdienste by die Stad se megabehuisingsprojek in Macassar het

begin. Die ontwikkeling sal in drie fases geskied, en sal uiteindelik blyplek aan 2 469 begunstigdes voorsien.

Inwoners word aangemoedig om hulle maandelikse subraadsvergaderings by te woon en kommentaar te lewer op kwessies wat hulle gemeenskappe raak. Die Stad se 24 subrade hanteer 'n aantal munisipale sake, waaronder diensleweringsversoeke, bou- en beplanningsaansoeke en foutaanmelding.

KHAWUNDBALISELE

ISixeko sinikezela imimiselo yoncedo eyahlukeneyo kubahlali abasokolayo ekuhlawuleni iikhawunti zabo zikamasipala. Imigaqonkqubo yaso ijolise ekubeni yamkele kwaye incedise wonke ubani ngokwezinga yemivuzo yabo.

NgeyoKwindla (Matshi) kwaye kwamiselwa uthungelwano lwemibhobho yamanzi ngokubanzi kwiBaden Powell Drive oluxabisa iR162 lezigidi apho luyakuthi lomeleze ubonelelo ngamanzi kumakhulu abahlali baseKhayelitsha. Le prowujekthi iquka ukufakelelwa kwesithandathu sekhilomitha semibhobho emitsha yamanzi.

Ulwakhiwo lweenkonzo zobunjineli bolwakhiwo

buyaqhubeka kwiprowujekthi enkulu engezindlu zeSixeko yaseMacassar. Uphuhliso luyakuthi lugqitywe ngokwezigaba ezithathu kwaye ekugqibeleni iyakuthi ibonelele ngezindlu kubaxhamli abangama2 469.

Abahlali bayakhuthazwa ukuba bazimase iintlanganiso zarhoqo ngenyanga zamabhungana abaphantsi kwawo kwaye banikezele ngoluvo ngokumalunga nemibandela efanelekileyo echaphazela iindawo abahlala kuzo. Amabhungana angama24 eSixeko anegunya lokuthabatha inyathelo kwimibandela kamasipala eyahlukeneyo kuquka unikezelo lwenkonzo, izicelo zolwakhiwo nezocwangciso, unikezelo lwengxelo ngomonakalo neminye imibandela.

City achieves unqualified audit

In February, Council adopted its 2020/21 annual report after receiving an unqualified audit for the 16th consecutive year – the only metro to have achieved this. The annual report will be available at all City libraries at the end of April. Some highlights include the following:

- R20,5 billion in investments secured, creating 21 500+ jobs and 7 600+ training opportunities since 2018
- Tripling of Law Enforcement's arrest rate in the past five years
- Access to electricity for 98% of City-supplied informal settlements
- 6 500+ social housing units in the overall pipeline across 50 land parcels citywide, including 2 000 social housing units in central Cape Town
- The MyCiTi bus service reaching 10,9 million passenger journeys, exceeding the 2020/21 target of 10,2 million
- Over 1 100 km fibre-optic cable installed citywide, connecting 556 buildings

MyCiTi N2 Express service reinstated

The MyCiTi N2 Express service started operating again in February with a fleet of 34 buses travelling to the Civic Centre station in Hertzog Boulevard via the N2 freeway.

The service is operated by the N2 Company, consisting of City officials, Lisekhonikamva (Codeta) from Khayelitsha, Mitchells Plain Integrated Rapid Transit (Route Six taxi association) and Golden Arrow Bus Service.

For time schedules and route information, visit www.myciti.org.za, or phone the Transport Information Centre on 0800 65 64 63, available 24/7.

A number of the bus shelters along the four routes in Khayelitsha and Mitchells Plain are in a state of disrepair due to vandalism and theft. Repair will be prioritised, but the City urges residents to help protect the infrastructure provided for their benefit.

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Email: citynews@capetown.gov.za
 Fax: 021 400 1260
 Postal: PO Box 298, Cape Town 8000



A message from Executive Mayor Geordin Hill-Lewis

Hello to all residents. Since we last spoke, the City has continued to ramp up efforts to offer the best quality of services to communities.

We have made major investments in capital projects across directorates to ensure that we upgrade and maintain essential infrastructure, bolster safety and further improve the service offering for communities.

We want to create a deep sense of civic pride through lifting the level of services we offer communities.

Creating that pride requires City of Cape Town staff to work harder and we are committed to working every day to create a City that carries out duties with excellence and humanity.

In Cape Town, a higher purpose is a deeply personal and serious commitment from myself, the councillors who serve in our city council, and the City staff who work day-in and day-out to



deliver services to communities.

Here in Cape Town we are working hard to grow the economy meaningfully faster to create opportunity and lift people of poverty.

However, much work remains to achieve the society we dream of and it requires all of our efforts.

As a growing city, it is important for us to proactively maintain, rehabilitate, and replace infrastructure through

proactive investment.

As we have recently marked World Water Day, it is an important reminder that conserving our precious water resource remains a key priority. In the decade that lies ahead, a minimum of R8 billion is projected to be spent for upgrades to various waste water treatment facilities.

The sewage pump stations and connected infrastructure will also see an upgrade investment of about R426 million.

Pipe replacements are necessary due to ageing infrastructure and densification due to population growth and we have budgeted R85 million for the 2021/2022 financial year. We are on track to double sewer pipe replacement by the end of this financial year, by end of June, to 26 000 metres.

We are Making Progress Possible Together to create a City each resident can be proud of.



R17 million invested to assist special-needs commuters

The City has invested R17 million in 13 new vehicles for its Dial-a-Ride (DAR) service for commuters with special needs. The new fleet can accommodate 64 seated special-needs passengers and 56 passengers in wheelchairs per trip. Apart from the specialised equipment to lift wheelchair users into the vehicle, the buses are also fitted with cameras and tracking devices so that the vehicles can be located at any time.

The DAR service is unique in that eligible users who are not able to use conventional public transport are picked up at their doorstep and transported to their destination, be it a school, workplace or hospital. Users are required to book in advance, and the service operates Mondays to Sundays from 05:00 until 22:00.

The DAR service currently has 319 regular users, and 2 300 eligible users who are transported on an ad hoc basis. The service will continue in its current form until September 2023, when the City's contract with the operator comes to an end. In the meantime, the City is working on a long-term business plan for a sustainable service that will be more cost-effective and able to assist more users.



Cape Town's tap water safe to drink

Fake news messages are doing the rounds telling residents not to drink municipal-supplied tap water. Messages are also inaccurately linking typhoid fever to the City's water supply.

The City assures residents that its tap water is safe to drink. The municipality continually monitors drinking water to ensure that it complies with the strict requirements of the national drinking water standard, SANS241. All drinking water samples are tested weekly and

comply with the national standard for acute health determinants. Cape Town's tap water poses no health risk to the public.

The recent very hot conditions in Cape Town have led to a noticeable increase in people experiencing symptoms such as diarrhoea, vomiting and dehydration. Unclean hands can also spread viruses that cause diarrhoea.

Moreover, food tends to spoil more easily in extreme heat. If consumed, this can cause diarrhoea, which can lead to

dehydration. It is important to prepare and store food safely, and to practise good hand hygiene at all times.

Report water quality concerns:

- Call: 0860 103 089
- Online: www.capetown.gov.za/servicerequests
- Email: water@capetown.gov.za
- SMS: 31373 (60 characters)
- Visit your nearest City walk-in centre (see www.capetown.gov.za/facilities for a list)

Excellent dam storage levels in the Western Cape

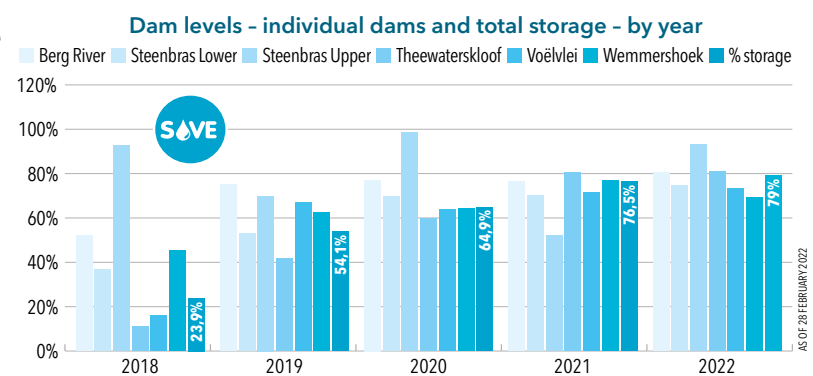
Although having dropped to 79% due to higher water usage over the festive season, dam levels are still the highest they've been since 2018. Yet the Western Cape remains a water-scarce region vulnerable to drought.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in

the City's Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



KORTLIKS

Die Raad het vir die 16de agtereenvolgende jaar 'n ongekwalifiseerde oudit ontvang – die enigste metro wat dit kon regkry. Die jaarverslag, wat teen die einde van April by alle Stadsbiblioteke te kry sal wees, bied inligting oor die vele hoogtepunte die afgelope jaar. Dit sluit in die verkryging van R20,5 miljard se beleggings en die skep van 21 500+ werk- en 7 600+ opleidingsgeleenthede.

Die Stad het R17 miljoen in 13 nuwe voertuie vir sy Dial-a-Ride-diens vir pendelaars met spesiale behoeftes belê. Die nuwe vloot kan 64 sittende passasiers en 56 rolstoelgebruikers per rit vervoer.

Fopnuusboodskappe gee te kenne dat tifuskoors met die Stad se water-toevoer verband hou. Die Stad verseker inwoners dat hulle kraanwater veilig is om te drink omdat dit voortdurend gemoniteer word om te sorg dat dit aan die streng nasionale drinkwaterstandaardvereistes (SANS241) voldoen.

Die MyCiTi N2-snelbusdiens is weer sedert Februarie in bedryf. 'n Vloot van 34 busse ry met die N2-snelweg langs na die Burgersentrumstasie in Hertzogboulevard. Vir roosters en roetes, gaan na www.myciti.org.za.

Weens hoë waterverbruik oor die feesseisoen het Kaapstad se damvlakke tot 79% gedaal.

KHAWUNDIBALISELE

KweyoMdumba (Februari) iBhunga lifumene uphicotho zincwadi olungenachaphaza kunyaka we16 olandelelanayo – kwaye kuphela kukamasipala oye wafuma oku. Ingxelo yonyaka iya kufumaneka kuwo onke amathala eencwadi eSixeko ekupheleni kukaTshaziimpuzi (Epreli). Enye yezinto ezihamba phambili ibandakanya iR20,5 yebhiliyoni kutyalomali olukhuselweyo, ukudala imisebenzi engama21 500+ kunye namathuba oqeqesho angama7 600+.

ISixeko sityale imali eyiR17 yezigidi zeerandi kwiimoto ezintsha ezili13 ukulungiselela inkonzo yaso yeDial-a-Ride (DAR) kubakhweli abaneemfundo ezizodwa. Ezi zithuthi zintsha zingakuthwala abakhweli abaneemfundo ezizodwa abangama64, kunye nabangama56 kwizitulo ezinamavili (wheelchairs) kuhambo ngalunye. Ayinabunyanani imiyalezo yeendaba ezinxu-

lumanisa umkhulane wetyphoid kubonelelo lwamanzi lweSixeko. ISixeko siqinisekisa abahlali ukuba amanzi aphuma etephini akhuselekile ukuba angawasela nanjengoko ebekwe iliso lokuqinisekisa ukuba athobela imiqathango engqongqo yoMgangatho waManzi okuSela weSizwe waseMzantsi Afrika (SANS241).

Inkonzo yebhasi yeMyCiTi N2 Express iqale ukusebenza kwakhona kweyoMdumba ngeebhasi ezingama34 eziya kwisikhululo saseCivic Centre eHertzog Boulevard sigqitha kuhloa wendlela uN2. Ukufumana iishedyuli zamaxesha kunye neenkcukacha zeendlela ezihamba kuzo, ngena kuwww.myciti.org.za

Umthamo wamanzi kumadama aseKapa wehle waya kutsho kuma79% ngenxa yokusetyenziswa kwamanzi okuphezulu ngexesha leeholide zehlobo.

Strand road rehab into phase 2

The R7 million second phase of the residential road rehabilitation project in Asanda, Nomzamo and Lwandle villages is in full swing and due to be completed mid-May.

Residents and road users in Strand are advised that work will take place in Mgidlana, Kaleni and Kulu streets and Zulu Drive (Asanda Village), Tyawe, Benox, Lonja, Simon and Milton streets (Nomzamo Village) and Vulindlela and Koyini streets (Lwandle Village).

Road users are urged to be cautious while work is under way. Congestion is expected, and commuters are advised to consider alternative routes where possible.

For enquiries, email transport.info@capetown.gov.za, or call the Transport Information Centre (toll-free, 24/7) on 0800 65 64 63.

A pathway to permanent employment

Since 2003, the Expanded Public Works Programme (EPWP) has initiated key programmes aimed at poverty relief by creating temporary work for the unemployed.

While the majority of EPWP jobs are menial in nature, the City has worked hard to ensure that candidates develop skills and networks to pave the way to more gainful employment wherever possible. Many projects are specifically designed to maximise skills transfer.

Since 2015, more than 3 600 EPWP workers were appointed permanently in the City, representing around 27% of new permanent workers appointed. Workers end up in a wide variety of jobs, including handyman, process controller, learner law enforcement officer and traffic attendant, librarian, clerk and many more.

We encourage unemployed residents to register with the City's Jobseekers Database at their local subcouncil so that they can be considered for these and other short-term job opportunities when they become available.

This is free! The City would never ask residents to pay for work opportunities, or pay to apply for a work opportunity. If you are asked a fee, it is a scam!

Contact the EPWP HelpDesk on 021 400 9402 or email Epwp.Help@capetown.gov.za for more information.

Smart drainage system

The sustainable Paardevlei drainage system is a first of its kind in South Africa.



The City's R18 million stormwater management system at Paardevlei, Somerset West, is the first of its kind in South Africa. Instead of the usual concrete channel, an attractive, accessible watercourse was created. Doubling up as a haven for aquatic species, birds and wildlife, this sustainable urban drainage system (SuDS) makes urban drainage more compatible with the natural water cycle. It also refreshes the underground water table and reduces the impact of urban development on the natural environment.

The City bought the 688 ha site in

2015 to develop a mixed-use residential area. To provide flooding protection for the development, a new 375 m open stormwater drain was required. The existing infrastructure was overgrown, clogged and unsuitable, having previously served an industrial area.

The stormwater drain is a rock-lined canal flanked by a concrete driveway and walkway, ending in a weir and outfall vents that discharge into the Lourens River mouth. While the rock lining continues on one canal bank, the other is 'soft' and planted with various reeds and shrubs. Much of the original

vegetation was carefully removed before construction began, nurtured in a nursery, and replanted. This means the new canal functions more as a watercourse and contributes to biodiversity in the area.

While the watercourse forms an ecological zone and manages drainage under normal conditions, the scheme is designed to cope with a 1:100-year flood. Use of a post-tensioned precast-concrete barrier-type block system meant that little diversion of the existing stormwater flow was required, and generous use of angular pieces of rock (called 'rip rap') makes the channel more robust.

New HIV prevention strategy launched

The City now offers a new HIV prevention strategy at many of its facilities. Known as pre-exposure prophylaxis (PrEP), it is a daily tablet of antiretrovirals taken by an HIV-negative person to protect against infection.

If taken correctly, on a daily basis, PrEP is very effective at preventing HIV. Your sexual and reproductive health is your responsibility.

Visit your nearest clinic with any concerns or questions, and do what is necessary to protect yourself and those you love.

Khayelitsha roads resurfaced

Rehabilitation and resurfacing of sections of Bonga Drive, Japhta K Masemola and Pama roads in District 7, Khayelitsha, was completed at the end of March.

Various kerbs, catchpits and channels were also repaired and lane markings refreshed. This now improves general safety for all road users.

Mobile office on the road again

The City has resumed its mobile office service after it was suspended in March 2020 due to Covid-19 and the subsequent national lockdown regulations. The teams are again visiting at least two areas per week, covering all four areas every month.

The mobile office brings customer relation services to remote communities. This gives them the opportunity to submit queries about accounts, water, electricity, sewage, refuse collection, stolen and damaged bins, pensioner rebates, parks maintenance, illegal dumping, valuations, and roads and stormwater issues. A team of City Customer Relations agents engage face to face with the residents, log their requests, and supply them with reference numbers for easy follow-up.

The agents are fully trained in the City's processes, and knowledgeable about the various departments and programmes. They have full connectivity to the City's computer network, so they can create service requests while engaging with the customers on-site.

Know your ECDs



The City owns 36 early childhood development (ECD) centres that are leased to private operators. It also works closely with Province to ensure that ECDs are registered, and comply with all relevant legislation to provide the best care for children in their formative years.

ECD operators have a responsibility to ensure that they meet all the requirements and have qualified supervisors and caregivers looking after the children in their care. Parents must make sure that their chosen childcare facility provides a safe space that is equipped to offer a quality learning experience.

The City has simplified its ECD registration process. Applicants now have easy online access to registration,

building regulations, health compliance and fire safety inspections. They are kept informed of their application status via SMS and email.

The City conducts regular surveys at registered and unregistered centres, and offers training and capacity building for ECD practitioners, caregivers and parents.

Report any incident at your local ECD to the police or the City's Public Emergency Communication Centre at 021 480 7700 (cellphone) or 107 (landline).

For more information, send an email to ECD.SocialDevelopment@capetown.gov.za. Visit www.capetown.gov.za/ECDCentres for a list of City ECD centres.



City expands Covid-19 vaccination sites

City Health has made vaccinations available at more of its facilities across the metropole. Visit www.capetown.gov.za/VaccinationSites for the full list.

Recently, the national Department of Health revised the vaccination schedule. The interval between the first and second dose of the Pfizer vaccine has been reduced from 42 to 21 days. This means the second Pfizer dose may be administered after three weeks.

Pfizer booster doses may be administered three months after the second dose (adjusted downward from six months). The Johnson & Johnson booster shot may be given two months after the first dose.

A person who previously received a Pfizer vaccine can get a Johnson & Johnson booster dose, and vice versa.

KORTLIKS

Fase 2 van die residensiële padrehabilitasieprojek van R7 miljoen in Asanda, Nomzamo en Lwandle Village behoort teen die middel van Mei klaar te wees.

Die Stad se stormwaterbestuurstelsel van R18 miljoen in Paardevlei, Somerset-Wes, is die eerste van sy soort in Suid-Afrika. In plaas van 'n betonkanaal, is 'n aantreklike waterloop geskep wat as 'n toevlug vir waterspesies, voëls en die veldlewe dien.

Die Stad bied nou 'n nuwe MIV-voorkomingstrategie by 'n aantal Stadsfasiliteite. 'n Daaglikse antiretrovirale tablet vir MIV-negatiewe persone, wat as voorblootstellingsprofielakse (of PrEP) bekend is, help keer MIV-infeksie.

Die rehabilitasie en bladvernuwing van gedeeltes van Bongarylaan sowel as Japhta K Masemola-

en Pamaweg in distrik 7, Khayelitsha, is teen die einde van Maart voltooi.

Die munisipaliteit besit 36 vroeëkindontwikkelingsentrums wat aan privaat operateurs verhuur word, en werk ten nouste met die provinsiale regering saam om te sorg dat dié sentrums geregistreer is en aan alle tersaaklike wetgewing voldoen. Ouers moet seker maak dat die kindersorggeriewe wat hulle gebruik veilig is én toegerus is vir leer.

Die Stad se mobiele diens, wat in Maart 2020 weens die inperking opgeskort is, is weer aan die gang.

Die program vir uitgebreide openbare werke het verdere projekte aangevoer om tydelike werk vir werklose persone te skep en sodoende armoede te verlig.

KHAWUNDIBALISELE

Isigaba sesibini esisiR7 lezigidi esingeprowujekthi yovuselelo lweendlela ekuhlaleni eziseAsanda, Nomzamo naseLwandle Village sekumbhovu ukuba igqitywe embindini wenyanga kaCanzibe (Meyi).

Inkqubo engolawulo lamanzi esitshi yeSixeko eliR18 lezigidi eqhubeka ePaardevelei naseSomerset West, yeyokuqala elolu hlobo eMzantsi Afrika. Endaweni yomjelo wekonkrithi kuye kwadalwa indawo yamanzi ebukelekayo njengequla lamanzi, leentaka nendalo yasendle.

ISixeko kungokunje sinikezela ngesicwangcisobuchule sokuthintela intsholongwane uGawulayo (iHIV) kwizakheko zeSixeko ezininzi. Ichiza elaziwa ngokuba yiPre-Exposure Prophylaxis (PrEP), apho liyipilisi yemihla ngemihla edodobalisa ulwamvilo lwentsholongwane, ithi isetyenziswe nguloo mntu wosuleleke yile ntsholongwane iHIV ukuba ithintele ukosuleleka ngakumbi.

Kuye kwagqitywa ekupheleni kwenyanga eyoKwindla

ukuvuselelwa nokundindwa ngokutsha kwamacandelo eendlela iBonga Drive, Japhta K Masemola nePama roads eziseDistrict 7, eKhayelitsha.

ISixeko singumnini wamaziko oPhuculo laBantwana abaselula (ECD) aqeshiselwe kumaqumrhu abucala kwaye apho sisebenza kunye nePhondo ukuqinisekisa ukuba ezi ECD zithi zibhaliswe kwaye zithobele yonke imithetho efanelekileyo. Abazali kufuneka baqinisekise ukuba iiECD zabo zikhuseleleke kwaye zixhoyisiwe ngemfundo esemgangathweni.

ISixeko siye saqalisa inkonzo yaso engeofisi ehambahambayo apho yathi yanqunyanyiswa ngeyoKwindla 2020 ngenxa yemigaqo yesizwe engokuvuleleka ngendlu.

INkqubo eNatyisiweyo engeMisebenzi yoLuntu (EPWP) ithi yasungula iinkqubo eziphambili ezijolise ekucutheni indlala ngokuthi zidale imisebenzi yexeshana kwabo badinga imisebenzi.

Tackling invasive alien wasps across Cape Town

Cape Town is experiencing an invasion of German wasps (*Vespa germanica*) and European paper wasps (*Polistes dominula*). These invasive alien insects cause damage to stone fruit and grapes, and hunt and kill honeybees. They are known for their aggressive behaviour, and their venomous stings are a nuisance for humans and harmful to our natural ecosystems.

Report sightings to the City's Invasive Species Unit, which has operational teams to assist with the removal of the wasps on a first-come, first-served basis. Residents who need more urgent assistance may make use of a private service provider.

Phone 021 444 9835 or go to the Spotter Network on www.capetowninvasives.org.za, where you can log your sighting, providing the date, area or specific location.



Little bug(ger)s: The German wasp (top) and European paper wasp (bottom) are harming our natural ecosystems, so the City is taking action.

Chipping away at skills shortage

City aims to rebuild furniture industry with business and skills training.

Ald James Vos, Mayco member for Economic Growth, recently visited Northlink College in Belhar where entrepreneurs were participating in a City-funded furniture manufacturing programme.

Facilitated by the South African Furniture Initiative (SAFI), the programme is designed to cater for furniture businesses operating in townships. Participants learn to use commercial tools such as table saws and bench press drills, and receive business training.

This programme is one of several such initiatives funded by the City for traders, enterprises and start-ups, and an example of the City's efforts to rebuild manufacturing industries from the ground up.

Other City partnerships to assist businesses include the productivity efficiency programme facilitated by Productivity SA, which provides small businesses with an on-site assessment and detailed guidance on operational improvements. The Smart Supplier programme, in turn, prepares businesses to engage with private-sector buyers, while the business mentorship



Carving out the future: Front, from left, are Bernadette Isaacs from SAFI, Ald James Vos, Rashaad Abrahams, Dr Andrew Charman (SLH Foundation) and Vance Less (Northlink). Back: Dr Leif Petersen (SLH Foundation) and Mogotsi Reuben Mokotedi (Northlink).

programme offers young entrepreneurs ten-month mentorships by experienced businessowners. Business development workshops are also facilitated for aspiring green-economy entrepreneurs by the SA Renewable Energy Business Incubator (Sarebi).

The City's business help desk, known as the Business Hub, has a calendar of around 30 skills development sessions

for local entrepreneurs, covering topics such as costing and pricing of products, tendering, and business improvement strategies. A dedicated team answers queries by phone, email and in person at their office in central Cape Town and during community outreaches.

For more information, visit the Business Hub office, email business.support@capetown.gov.za, or call 021 417 4043.



Mfuleni owners receive title deeds

In March, 35 Mfuleni residents received their title deeds from the City. Over the coming months, the City will hand over an additional 590 title deeds to residents.

Title deeds provide dignity to homeowners and may empower future generations. The City encourages new property owners to continue looking after their homes, keep up with maintenance, and make responsible decisions about insurance and wills. This will secure their homes for many generations to come.

How to reach your municipality

Save these contact details for when you need to get in touch with the City.

The customer care centre can be reached 24/7 on 0860 103 089. Between 1 November 2021 and 31 January 2022, the centre handled 141 347 calls (apart from the City Transport Information Centre and Public Emergency line's calls), and 89% of those requests were finalised.

- For life threatening emergency that requires assistance from law enforcement authorities or rescue services, call 107 from a landline, 112 (toll-free) or 021 480 7700 from a cellphone.
- For general enquiries (water, electricity, accounts and motor vehicle licences), call the call centre

on 0860 103 089 or contact.us@capetown.gov.za.

- To report and track a fault, a concern or a service request online, register for e-Services via www.capetown.gov.za/eservices, and log your specific request via www.capetown.gov.za/servicerequests. Once registered, you will have access to useful portals such as procurement and tenders, the job search function; the general property valuation roll, city map and zoning viewer, etc.
- If you do not have access to a telephone line, you can use the FreeCall lines at various City buildings throughout Cape Town.
- For all transport-related queries (including issues such as potholes,

flooding, fallen trees, open manholes and chemical spills), call the City's 24-hour, free Transport Information Centre (TIC) on 0800 65 64 63 or send an email to Transport.Info@capetown.gov.za.

Other important service-related helplines:

- 24-hour illegal occupancy and land invasion: 021 596 1999
- Cable theft hotline: 0800 222 771
- Vandalism hotline: 021 480 7700
- Street people line: 0800 872 201
- 24-hour alcohol and drugs hotline: 0800 435 748 (0800 HELP 4 U)
- Solid Waste hotline (illegal dumping, wheelie bins and general cleaning): 0860 103 089, 021 400 4302 or wastewise@capetown.gov.za.

Partial closure of Church Street, Somerset West

On 8 February 2022, Church Street, Somerset West, was partially closed for the construction of a new public transport interchange (PTI) in the area. The closure will remain in place for at least 24 months, factoring in any possible unforeseen delays. The City apologises to residents, businesses and visitors for any inconvenience.

Road users are advised to make use of alternative routes along Victoria Street or Hunters Lane, and to adhere to the signage on-site.

The PTI will be constructed on two different sites in central Somerset West – one behind the town hall, and the other near Shoprite. It will serve minibus-taxi operators, bus services, informal traders and thousands of commuters.

KORTLIKS

Die Stad werp alles in die stryd om uitheemse indringerwespe uit te roei. Die insekte is bekend vir hulle aggressiewe gedrag en giftige steek, en bedreig ons ekosisteem. Inwoners wat die insekte opmerk, word versoek om dit by 021 444 9835 of www.capetowninvasives.org.za aan te meld.

Northlink-kollege in Belhar het 'n Stads-gefinansierde meubelmaakprogram aangebied. Entrepreneurs het kommersiële gereedskap leer gebruik en sakeopleiding ontvang. Die program is op meubel-ondernemings in townships afgestem.

Altesaam 35 Mfuleni-inwoners het in Maart hulle titelaktes van die Stad ontvang. Die Stad sal in die volgende paar maande 'n verdere

590 titelaktes aan inwoners oorhandig.

Kerkstraat in die Somerset-Wes-stadskern is op 8 Februarie 2022 gedeeltelik gesluit. Dié padsluiting sal vir minstens 24 maande duur weens onvoorsiene vertragings met die konstruksie van 'n nuwe openbare vervoer-wisselaar. Die Stad vra inwoners, ondernemings en besoekers om verskoning vir die ongerief.

Daar is 'n aantal maniere om met die Stad in aanraking te kom. Die kliëntesorgsentrum is voltyds beskikbaar by 0860 103 089. In 'n lewensbedreigende noodgeval, skakel 107 vanaf 'n landlyn, 112 (tolvry) of 021 480 7700 vanaf 'n selfoon.

KHAWUNDIBALISELE

ISixeko siqubisene notyani oluyingoqi kwiKapa liphela. Apho laziwa ngendlela engqwalalala yokuziphatha netyhefu yayo engatshongo khona apho ibeka emngciphekweni indawo yethu yokuphila kwendalo. Nikezela ingxelo yophawo loku kumnxeba 021 444 9835 okanye kuThungelwano iSpotter: kwa www.capetowninvasives.org.za.

Iziko lezemfundo iNorthlink College eliseBelhar laye lachophela inkqubo exhaswa ngezimali siSixeko engoveliso lwefenitshala apho abarhwebi abasakhasayo bathi bafunde ukusebenzisa izixhobo zorhwebo kwaye bafumane uqeqesho kwezoshishino. Inkqubo iyilwe ngokulungiselelwa ushishino lwefenitsha kwilokishi.

NgeyoKwindla (Matshi), abahlali abangama35 base-Mfuleni baye bafumana iitayitile zabo zobunini kwiSixeko. Kwiinyanga ezizayo, iSixeko siyakuthi sinikezele

ngezinye iitayitile zobunini ezingama590 kubahlali.

Abahlali, oosomashishini neendwendwe ezikwisithili esikumbindi weSomerset West, kufuneka babenolwazi ngokumalunga nokuvalwa kwexeshana kweChurch Street apho kuqalise ngowe8 kweyoMdumba (Februari) 2022 ezinzulwini zobusuku, ubuncikane kwiinyanga ezingama24, ngokuxhomkeke kulibaziseko olungalindelekanga ekwakiweni kwesikhululo esitsha esikhulu sezothutho loluntu (PTI).

Zininzi iindlela ezahlukeneyo ezingokuqhagamshelana neSixeko. Iziko lonakekelo labaxhasi lingafumaneka kangangeeyure ezingama24/7 kumnxeba ongu0860 103 089. Ngokumalunga nongxamiseko elingomngcipheko lobomi ungafowunela ku107 kwinqwembolo yomnxeba, ku112 (kwinqwembolo engahlawulelwayo) okanye kwa021 480 7700 kwinqwembolo yeselula.

CITY OF CAPE TOWN AND AREA EAST CONTACT NUMBERS

Accounts and general enquiries

Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)

Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline

Tel (anonymous, toll-free) ... 0800 323 130

Cable theft

All-hours tel 0800 222 771

Public transport (toll-free)

Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water

www.capetown.gov.za/thinkwater

Report and track faults

www.capetown.gov.za/servicerequests

e-Services

www.capetown.gov.za/eServices

Contact the City

www.capetown.gov.za/contacts

Budget

www.capetown.gov.za/budget

Tariffs

www.capetown.gov.za/tariffs

Policies and by-laws

www.capetown.gov.za/policies

Council matters

www.capetown.gov.za/council

AREA EAST CONTACT DETAILS

Director: Subcouncils Area East

Luzuko Mdunyelwa

Tel 021 400 2358

Cape Town Civic Centre, 12 Hertzog

Boulevard, Cape Town

Subcouncil 8

Tel 021 850 4150

Municipal offices, cnr Fagan Street and

Main Road, Strand

Subcouncil 9

Tel 021 400 5538

Site B Khayelitsha Shopping Centre,

Khayelitsha

Subcouncil 10

Tel 021 444 7315

Khayelitsha Training Centre, cnr Lwandle

Road and Phendula Crescent, Khayelitsha

Subcouncil 21

Tel 021 400 2354

Municipal offices, cnr Van Riebeeck Road

and Carinus Street, Kuils River

Subcouncil 22

Tel 021 400 2355

Municipal offices, cnr Van Riebeeck Road

and Carinus Street, Kuils River

Subcouncil 24

Tel 021 444 7532

Kuyasa library, Walter Sisulu Road,

Khayelitsha

