



This document is a guide to the most commonly-used water and sanitation tariffs. Please see our website for all water and sanitation tariffs for [2021/22](#) (Annexure 6).

Residential Water Tariffs (Domestic Full and Domestic Cluster)		
Water Steps (1kl = 1000 litres)	Level 0 (2020/21) From 1/11/2020 Rands (incl VAT)	Level 0 (2021/22) From 1/07/2021 Rands (incl VAT)
Step 1 (0 ≤ 6kl)	R17.37 (free for indigent households)	R18.23 (free for indigent households)
Step 2 (>6 ≤ 10.5kl)	R23.87 (free for indigent households)	R25.06 (free for indigent households)
Step 3 (>10.5 ≤ 35kl)	R32.43	R34.05 (free for indigent households)
Step 4 (>35kl)	R59.85	R62.84 (free for indigent households)

Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)		
Water Steps (1kl = 1000 litres)	Level 0 (2020/21) From 1/11/2020 Rands (incl VAT)	Level 0 (2021/22) From 1/07/2021 Rands (incl VAT)
Step 1 (0 ≤ 4.2kl)	R15.26 (free for indigent households)	R16.03 (free for indigent households)
Step 2 (>4.2 ≤ 7.35kl)	R20.97 (free for indigent households)	R22.02 (free for indigent households)
Step 3 (>7.35 ≤ 24.5kl)	R29.45	R30.93 (free for indigent households)
Step 4 (>24.5 ≤ 35kl)	R46.33	R48.64 (free for indigent households)

* Sanitation charged to a maximum of 35kl

Domestic Full = Stand-alone houses

Domestic Cluster = Flats, sectional title units, cluster developments and gated villages

Fixed Basic Delivery Charge	
Size (mm)	Monthly Charge Rands (incl VAT)
15	R70.66 (free for indigent households)
20	R126.18 (free for indigent households)
25	R196.85 (free for indigent households)
40	R504.74 (free for indigent households)
50	R788.65
80	R2 018.94
100	R3 154.59
>150	varies

Commercial / Industrial Tariffs		
Water Steps (1kl = 1000 litres)	Level 0 (2020/21) From 1/11/2020 Rands (incl VAT)	Level 0 (2021/22) From 1/07/2021 Rands (incl VAT)
Water	R31.10	R32.65
Sanitation (standard)	R27.94	R29.34

Schools / Sport Bodies / Religious Institutions / Charities Tariffs		
Water Steps (1kl = 1000 litres)	Level 0 (2020/21) From 1/11/2020 Rands (incl VAT)	Level 0 (2021/22) From 1/07/2021 Rands (incl VAT)
Water	R31.10	R32.65
Sanitation (standard)	R27.94	R29.34