



This document is a guide to the most commonly-used water and sanitation tariffs. Please see our website for all water and sanitation tariffs for [2020/21](#) (Annexure 6).

<b>Residential Water Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 1 (2020/21)</b> From 1/07/2020 <b>Rands (incl VAT)</b>	<b>Level 0 (2020/21)</b> From 1/11/2020 <b>Rands (incl VAT)</b>
Step 1 (0 ≤ 6kl)	R17.92 (free for indigent households)	R17.37 (free for indigent households)
Step 2 (>6 ≤ 10.5kl)	R25.49 (free for indigent households)	R23.87 (free for indigent households)
Step 3 (>10.5 ≤ 35kl)	R36.19	R32.43
Step 4 (>35kl)	R79.46	R59.85

<b>Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)</b>		
<b>Water Steps</b> (1kl = 1000 litres)	<b>Level 1 (2020/21)</b> From 1/07/2020 <b>Rands (incl VAT)</b>	<b>Level 0 (2020/21)</b> From 1/11/2020 <b>Rands (incl VAT)</b>
Step 1 (0 ≤ 4.2kl)	R15.74 (free for indigent households)	R15.26 (free for indigent households)
Step 2 (>4.2 ≤ 7.35kl)	R22.40 (free for indigent households)	R20.97 (free for indigent households)
Step 3 (>7.35 ≤ 24.5kl)	R33.52	R29.45
Step 4 (>24.5 ≤ 35kl)	R60.32	R46.33

\* Sanitation charged to a maximum of 35kl

*Domestic Full = Stand-alone houses*

*Domestic Cluster = Flats, sectional title units, cluster developments and gated villages*

### Fixed Basic Delivery Charge

Size (mm)	Monthly Charge Rands (incl VAT)
15	R67.30 (free for indigent households)
20	R120.18 (free for indigent households)
25	R187.47 (free for indigent households)
40	R480.70 (free for indigent households)
50	R751.09
80	R1 922.80
100	R3 004.38
>150	varies

### Commercial / Industrial Tariffs

Water Steps (1kl = 1000 litres)	Level 1 (2020/21) From 1/07/2020 Rands (incl VAT)	Level 0 (2020/21) From 1/11/2020 Rands (incl VAT)
Water	R32.83	R31.10
Sanitation (standard)	R29.49	R27.94

### Schools / Sport Bodies / Religious Institutions / Charities Tariffs

Water Steps (1kl = 1000 litres)	Level 1 (2020/21) From 1/07/2020 Rands (incl VAT)	Level 0 (2020/21) From 1/11/2020 Rands (incl VAT)
Water	R32.83	R31.10
Sanitation (standard)	R29.49	R27.94