



RATES AND TARIFFS FROM 1 JULY 2021

The City has cushioned ratepayers and vulnerable groups as much as possible by using internal funds to assist with Covid-19 impacts.

2021/22 BUDGET HIGHLIGHTS:

- R3,4 billion for rates and tariff relief
- R8,4 billion boost to local economy and livelihoods

ALL INCOME IS FOR BASIC SERVICES

We:

- maintain 200 000 refuse bins per day
- maintain a 11 500 km water and 9 500 km sewer network, 5 600 km of stormwater pipelines, 490 waste water pump stations, 23 waste water treatment works and 180 reservoirs
- service 672 001 metered water customers;
- maintain more than 666 500 electricity meters, service some 86 high voltage substations and 14 443 km lines and cables;
- service 9 990 substations and maintain 60 179 low voltage kiosks
- protect City-supplied customers from Eskom's load-shedding where possible

The City has a zero tolerance approach to corruption.

BIGGEST IMPACT ON COSTS

- ESKOM INCREASE
- COVID-19
- DIRE NATIONAL ECONOMIC STATE

Average property rates and tariff increases to enable basic services:

- RATES: 4,5%
- ELECTRICITY: 13,5%
- WATER: 5%
- SANITATION: 5%
- REFUSE REMOVAL: 3,5%

The City doesn't to make profits off the sale of services. All rates and tariff income is for service provision.

IMPACT OF ESKOM'S 15,06% PRICE INCREASE!

- 65% of the City's electricity tariff is used to buy bulk power from Eskom.
- The City continues to provide security of supply through proper network maintenance, and using the Steenbras Hydro Pump Station to protect City customers.
- The latest Eskom increases unfortunately can't be wholly absorbed by the City.

We did everything in our power to keep increases to the bare minimum. But increases are required to cover the cost of providing the services. To help cushion residents, we cut costs.

Big cost cutting, without risking service delivery:

- No performance bonuses again for senior staff and management
- R460 million cuts in staffing and contract services

PROPERTY RATES

AVERAGE INCREASE OF 4,5% USED FOR SERVICES AND PROJECTS WE ALL SHARE SUCH AS TRAFFIC LIGHTS, FIRE SERVICES, SAFETY AND SECURITY, CLINICS AND COMMUNITY FACILITIES

RESIDENTIAL ELECTRICITY TARIFFS

LIFELINE CUSTOMERS

0-350kWh = R1,43 per kWh - 17 cents increase per kWh

350,1+ kWh = R2,89 per kWh - 34 cents increase per kWh

DOMESTIC CUSTOMERS

0-600kWh = R2,37 per kWh - 28 cent increase per kWh

600,1+ kWh = R2,89 per kWh - 34 cents increase per kWh

HOME USER CONSUMERS - CREDIT AND PREPAID

Service Charge R168,95 per month

(Part of the overall tariff, but lower usage cost)

0-600kWh = R2,09 per kWh - 25 cents increase per kWh

600,1+ kWh = R2,89 per kWh - 34 cents increase per kWh

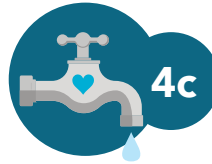
(Excluding VAT; rounded off)

Remember:
if you use less
power, you
pay less!

27% of City-supplied households
get free basic electricity

COST OF ONE LITRE: CITY WATER VS SHOP-BOUGHT

*Based on the first 10 500 litres of water used and 15mm water meter



WATER TARIFFS FAR LOWER THAN DURING THE DROUGHT

*Cost to household for 10 500 litres and 15 mm water meter (total tariff) and sanitation:

Level 6B - 2018

R785,38

Water wise
(no restriction)
2020/21

R411,99

Water wise
(no restriction)
2021/22

R432,66

(VAT included)

WATER WISE (NO RESTRICTION) DOMESTIC TARIFFS

0 - 6 kℓ = R15,86 per kℓ (1 000 litres) -
76 cent increase per 1kℓ

6 - 10,5 kℓ = R21,79 per kℓ -
R1,04 increase per 1kℓ

10,5 - 35 kℓ = R29,61 per kℓ -
R1,41 increase per 1kℓ

MORE THAN 35 kℓ = R54,65 per kℓ -
R2,60 increase per 1kℓ

PART OF THE TOTAL WATER TARIFF: 15 MM CONNECTION (MOST COMMON):
R61,45

REGISTERED INDIGENT HOUSEHOLDS DO NOT PAY THE FIXED BASIC CHARGE

(Excluding VAT)

40% of registered indigent households in Cape Town get an allocation of water free of charge

SANITATION WATER WISE (NO RESTRICTION) DOMESTIC TARIFFS

SAFE REMOVAL OF WASTEWATER FROM YOUR PROPERTY



0 - 4,2 kℓ = R13,94 per kℓ (1 000 litres) - 66 cent increase per 1kℓ

4,2 - 7,35 kℓ = R19,15 per kℓ - 91 cent increase per 1kℓ

7,35 - 24,5 kℓ = R26,89 per kℓ - R1,28 increase per 1kℓ

24,5 - 35 kℓ = R42,30 per kℓ - R2,01 increase per 1kℓ

(Excluding VAT)

REFUSE TARIFFS



REFUSE CHARGE FOR A 240ℓ BIN WEEKLY COLLECTION:

R142 (excluding VAT)

If refuse is not collected on the scheduled day, it will be collected as soon as possible. Any additional waste bags resulting from delays will be accepted.



HELP IS ON OFFER!

Let us know if you are struggling to pay your municipal account and we'll evaluate your circumstances. Phone 0860 103 089

Visit: www.capetown.gov.za/budget
for more information and tariff schedules



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

Making progress possible. Together.