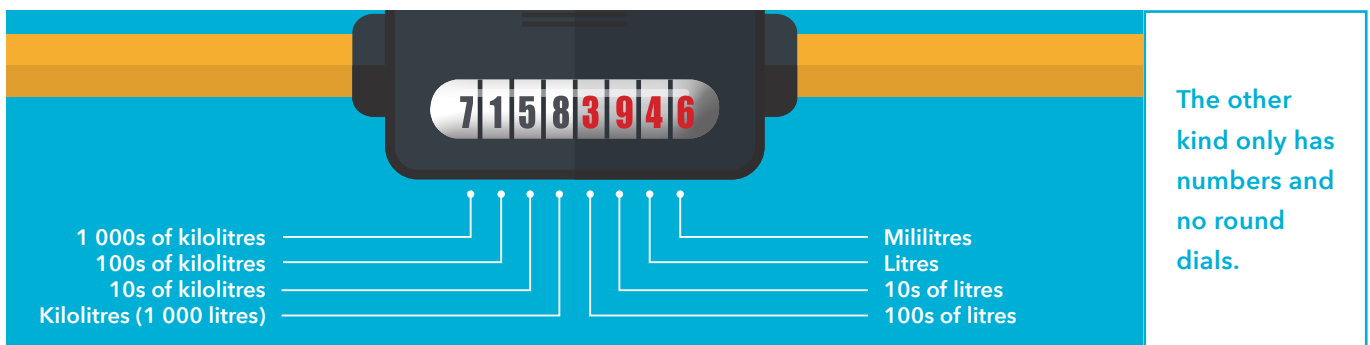
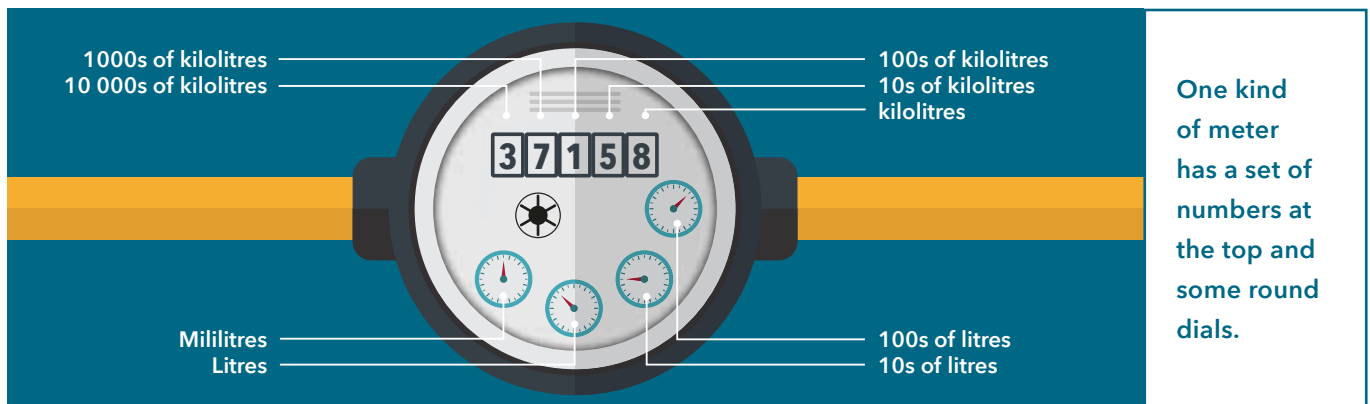


# HOW TO READ YOUR WATER METER

Reading a water meter is not difficult. Open your water meter box - your meter is likely to look like one of two kinds used in Cape Town. Both record the same thing, but display the information slightly differently.



## MONITOR YOUR WATER USE TO MANAGE IT BETTER

You can monitor your meter readings to check how much you're using or to confirm a leak. On the face with round dials, the small volumes are indicated by the dials for litres or millilitres. On the meter with numbers only, look to the far right of the set of numbers, where the litres (second from the right) and millilitres (furthest to the right) are. Check how much the numbers go up by on a regular basis e.g. weekly or monthly. To check if you have a leak, first stop all water use in the house and note how much the meter reading is. Then wait about 15 minutes, and check the meter reading again. If the numbers have gone up, it means you have a leak.

### REPORT BROKEN OR FAULTY METERS

**Online:** [www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)

**Email:** [water@capetown.gov.za](mailto:water@capetown.gov.za)

**SMS** 31373, giving the location and contact phone number in a maximum of 160 characters

**Call:** 0860 103 089

**Visit a walk-in centre:** [www.capetown.gov.za/facilities](http://www.capetown.gov.za/facilities)

If the call centre is experiencing high call volumes, please try one of the other reporting channels.



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