# Working **together** for a cleaner City

The City of Cape Town provides a weekly door-to-door waste collection service and a litter picking/illegal dumping removal service in informal areas throughout the city.

Once every week the contractor gives each household a minimum of two bags and the contractor collects the household's full bags at the same time.

### Know what waste service is offered in your area.

### WHAT TYPE OF SERVICE IS OFFERED TO ME?

You have a door-to-door waste collection service.

A contractor gives each household two bags per week and also collects the household's full bags.

Please note that these bags are only intended for normal household waste.

### WHAT HAPPENS TO THE BAG?

Every week the contractor gives you two bags and collects your full bags on the collection day.

The contractor takes your full bags to the shipping container or waste storage area for removal.



### WHAT HAPPENS IF I MISS THE CONTRACTOR'S COLLECTION DAY?

We appeal to residents not to dump their waste in canals or open areas.

Dumped waste is unsightly, causes health hazards and is expensive to remove.



### WHAT SHOULD I

Take your full refuse bag to the shipping container or the waste storage area, the collection point for the contractor.



SMS to 32772 for informal settlement cleansing services (R1per sms)



Making progress possible. Together.

# Senza ukuqokelela inkunkuma kwenzeke **sibambisene**

ISixeko saseKapa sibonelela ngenkonzo yokuqokelela inkunkuma emizini rhoqo ngeveki nangenkonzo yokucocwa kwendawo (xa kuyimfuneko) kwiindawo zamatyotyombe kwisixeko siphela.

Kanye ngeveki unokhontraktha unika umzi ngamnye ubuncinane iingxowa ezimbini.uNokhontraktha uya kuthi ngaxesha linye aqokelele iingxowa ezizeleyo zemizi.

## Yazi inkonzo yenkunkuma enikezelwa kwingingqi yakho.

#### LOLUPHI UHLOBO LWENKONZO OLUNIKEZELWA KUM?

Unenkonzo yokuqokelela inkunkuma kumzi nomzi . Unokhontraktha unika umzi ngamnye iingxowa ezimbini ngeveki aze aqokelele iingxowa ezizeleyo zemizi.

Nceda uqaphele ukuba ezi ngxowa zijoliswe ukusetyenziselwa kuphela inkunkuma yasekhaya eqhelekileyo.

### KWENZEKA NTONI KULE NGXOWA?

Rhoqo ngeveki unokhontraktha ukunika iingxowa ezimbini aze athathe iingxowa ezizeleyo ngalo mhla wokuqokelela inkunkuma.

Unokhontraka uthatha iingxowa zakho ezizeleyo azise kwikhonteyina ukwenzela ukuba



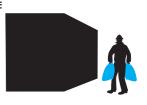
### KWENZEKA NTONI XA NDITHE NDAWUPHOSA UMHLA WOKUQOKELELWA KWENKUNKUMA NGUNOKHO-NTRAKA?

Siyababongoza abahlali ukuba bangalahli inkunkuma kwimijelo okanye kwiindawo ezivulelekileyo. Inkunkuma esasaziweyo ngumbono ombi, ibangela ukonakala kwempilo kwaye kuyabiza ukuyisusa.



#### KUFUNEKA NDENZE NTONI KE?

Yisa ingxowa yakho yenkunkuma ezeleyo kwikhonteyina, indawo aqokelela kuyo inkunkuma unokhontraktha.



Sebenzisa umnxeba we-SMS ukuqhagamshelana neenkonzo yokucocwa kweendawo zamatyotyombe. Thumela i-SMS ku-32772 (R1 nge-SMS nganye)

