M - Motivated

A - Accountable

R - Reliable

T - Trustworthy

COMPLAINTS

All complaints should be directed to the Public Emergency Communications Centre (PECC), on the telephone number 107 (from a landline), and 021 480 7700 from a cellphone, or @pecc107 on Twitter.

OPERATIONAL AREAS



WEST	
3 Hudson Street, Cape Town	
Cape Town & surroundings	021 427 5000
Ottery & surroundings	021 444 4519

EAST

Corner Govan Mbeki & Steve Biko Road, Khayelitsha Khayelitsha & Gordon's Bay surroundings 021 444 2671

NORTH		
Corner Honeysuckle & Jakkalsvlei Road, Bonteheuwel		
Bonteheuwel, Kraaifontein & surroundings	021 444 4244	
Atlantis & surroundings	021 444 4244	

SOUTH	
Rochester Road, Philippi	
Philippi, Athlone & surroundings	021 444 9300

SPECIAL OPERATIONS	
Rochester Road, Philippi	
All areas	021 444 9266





CAPE TOWN METROPOLITAN POLICE

DEPARTMENT



BACKGROUND

Cape Town is one of the most diverse cities in the world with a rich cultural community and boasts some of the most beautiful tourist sites and cleanest beaches of an international standard.

The Cape Town Metropolitan Police Department is committed to being a progressive organisation that promotes the Batho Pele principles of good cooperative governance in our individual and collective pursuit of service excellence. This is guided by our core values expressed in our code of conduct, which frames the character of our personnel, managers and organisational ethos.

The Cape Town Metropolitan Police Department is a local government response to providing critical support to the primary law enforcement agency, the South African Police Services, and the Traffic Department. Eleven years into its existence, the Cape Town Metropolitan Police Department has arguably reached major milestones in its brief history.

LEGISLATIVE MANDATE

The Cape Town Metropolitan Police Department was formally established in terms of provincial notice 347/2001 in Provincial Gazette 5786 dated 2 November 2001, with the effective date of the service being 1 December 2001.

In 2007 the department underwent a restructuring process and had a name change to align itself with the national norm of a metropolitan police department.

The South African Police Services Act, Act 68 of 1995, provides the legislative basis for the establishment of a municipal/metropolitan police department in South Africa. Cape Town Metropolitan Police Department's mandate, as outlined in section 64 (E), is multifaceted and includes traffic policing, by-law enforcement and crime prevention.

Section 64 (C) compels municipal police to demonstrate in an annual police plan how this mandate is going to be carried out. In addition, it details the focus areas, outcomes and objectives of the local government in close collaboration with the SAPS as it relates to crime prevention.

DUTIES OF THE METROPOLITAN POLICE DEPARTMENT

- Crime prevention
- By-law enforcement
- Traffic enforcement

CRIME PREVENTION

- Target patrols in accordance to crime threat analysis and patterns.
- Conduct regular stop and searches, of suspected clients and dealers.
- Conduct joint and autonomous operations targeting known and suspected drug houses and routes leading to drug houses.

EXECUTE SEARCH WARRANTS

Take part in targeted joint operations in identified high risk areas in support of SAPS. Maintain high levels of visibility in targeted crime and disorder hot spots.

BY-LAW ENFORCEMENT

- Focus on the detection of petty offences including by-law offences and minor crimes.
- Curb general anti-social behaviour, e.g. urinating in public, drinking on beaches, use of abusive language etc.

TRAFFIC ENFORCEMENT

- Prevent the occurrences of road traffic offences by means of preventative patrols.
- Increase the active visibility of traffic enforcement and the level of interrupted patrolling 24 hours per day, 7 days a week on the road and street network.
- Promote enforcement of selected critical traffic offences and contraventions.
- Improve community relations by increasing the quality and quantity of contact between citizens and law enforcement.
- Provide assistance to stranded road users and attend to broken-down and abandoned vehicles.
- Respond, attend to, safeguard and investigate road traffic accidents and incidents.

- Reduce traffic congestion and accident hazards.
- Improve road user security.
- Change the behaviour of drivers.
- Promote traffic law compliance in general tothereby reduce the number of road accidents and road rage incidents.

VISION

Cape Town as the safest metropolitan city in Africa, conducive to economic growth, rule of law and democratic governance.

MISSION

The Cape Town Metropolitan Police Department is dedicated to render an equitable and sustainable policing service to the community in partnership with the SAPS and other stakeholders. We do this by applying the principles of good governance, investment in excellence and the fair and just enforcement of the rule of law.

SECTIONS OF THE METROPOLITAN POLICE DEPARTMENT

- Central Operations
- Specialised units:
 - Canine Unit
 - Equestrian Unit
 - Tactical Response Unit
 - Substance Abuse Unit
 - Gang Unit
 - Camera Response Unit
- Closed-circuit Television
- Civilian and Internal Affairs
 - Civilian Affairs
 - Internal Affairs
 - Information Management Research and Development
 - Training and Development
 - Finance