CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD

SPATIAL PLANNING AND ENVIRONMENT

USER MANUAL: Development Application Management Portal (DAMS)

BUILDING DEVELOPMENT MANAGEMENT (BDM) - RESUBMIT AMENDMENTS

DAMS Overview:

The Development Application Management System or DAMS allows for the electronic submission, processing and tracking of building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and links the City's central property repository – which also fully integrates with our Geographic Information System (GIS) – with the City's digital financial system and the main electronic document/records management system.

The Development Management Department only accept building plans and land use applications submitted online via **e-Services**. Read or download our <u>DAMS</u> Registration Booklet for guidelines on how to register.



PLEASE NOTE:

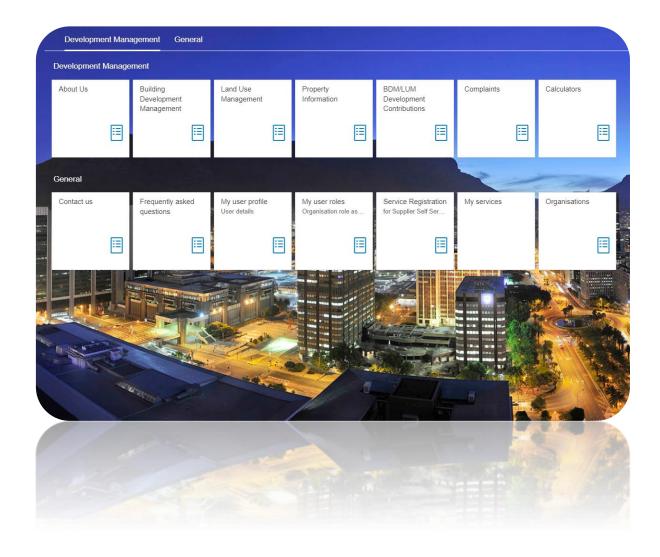
Applicants must be registered on the e-services portal.

Applicants acting on behalf of a property owner must have a <u>"Power of Attorney"</u> to submit a request.

DAMS Access:

Access the **e-Services** portal:

Development Management e-Services home page

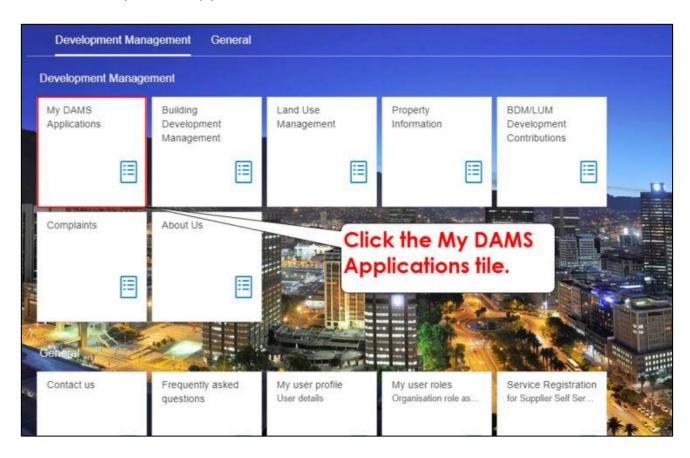


Overview:

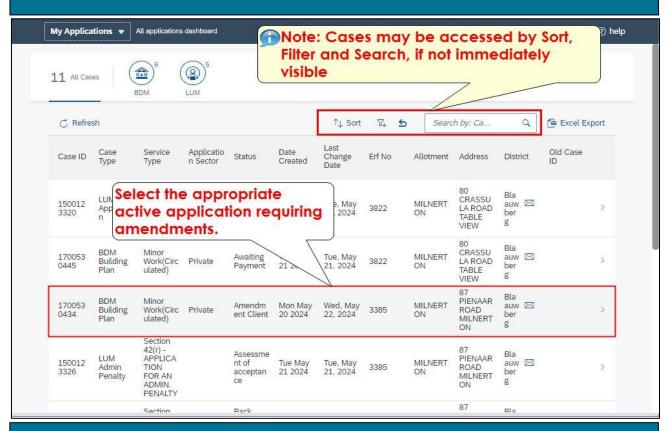
This user manual will simulate the process "Submit a Building Plan Amendment" via the Development Application Management Portal (DAMS).

STEP 1: Building Development Management Applications - Home Page

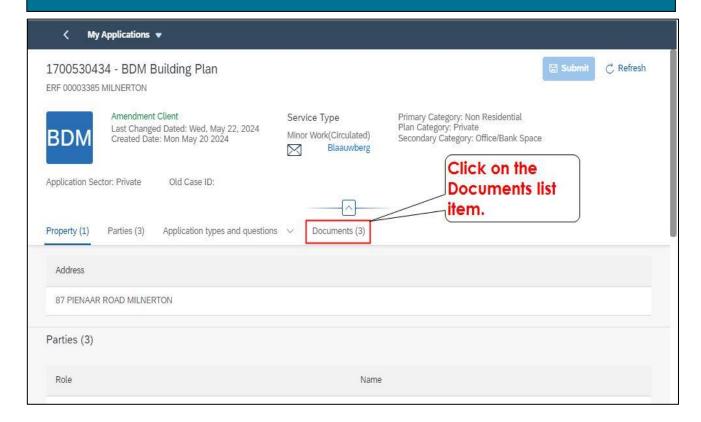
Select the "My DAMS Applications Tile"



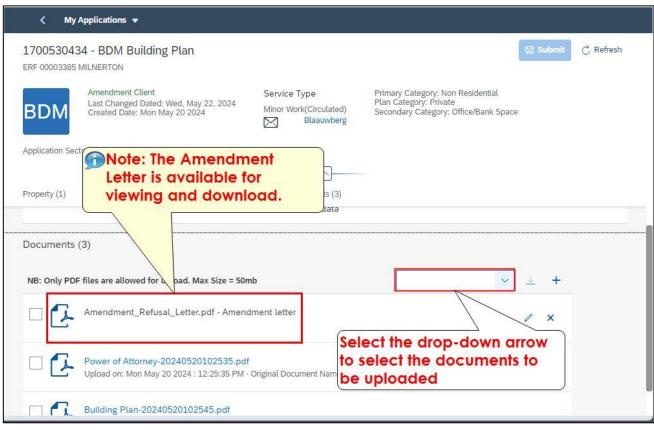


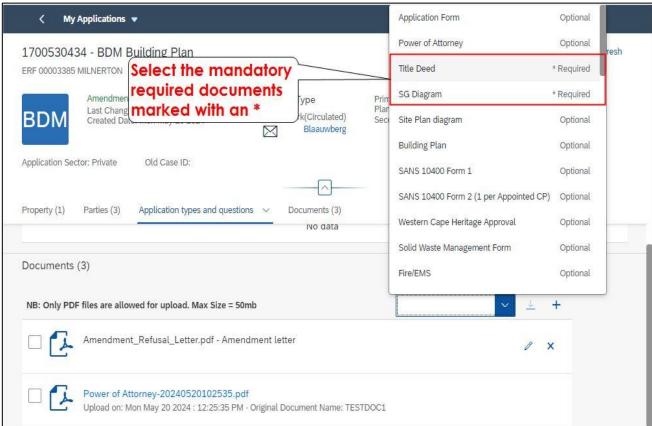


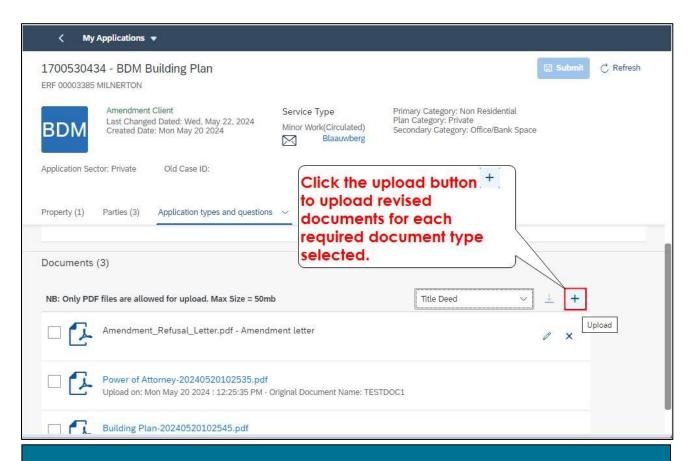
STEP 3: Select the document list item to retrieve Amendment Letter



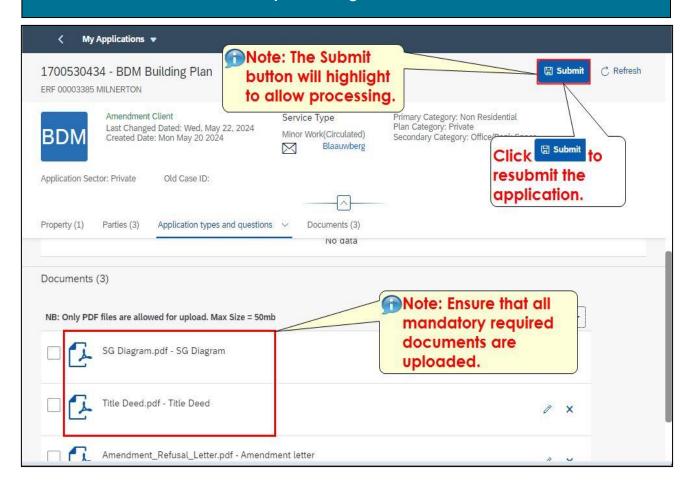
STEP 4: Document selection and upload process

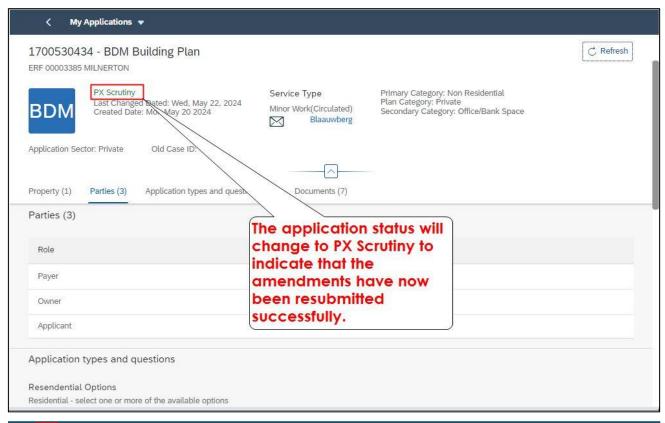


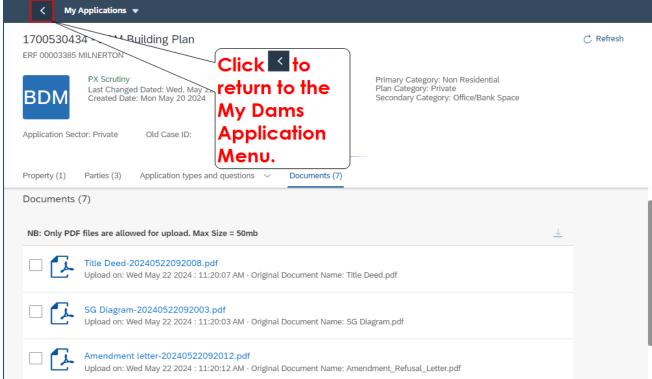




STEP 5: Submit amendments for processing







Congratulations! You have successfully made your amendment submission.

Click here to view other available user manuals.

For online services and enquiries, contact us through our District Information Hubs:

<u>Blaauwberg</u> <u>Northern</u> <u>Cape Flats</u> <u>Table Bay</u>

<u>Helderberg Tygerberg Khayelitsha Southern</u>

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