#### SPATIAL PLANNING AND ENVIRONMENT



USER MANUAL: Development Application Management Portal (DAMS)

# BUILDING DEVELOPMENT MANAGEMENT (BDM) – REQUEST FOR COPIES OF BUILDING PLANS (3rd PARTY APPLICATION)

#### **DAMS Overview:**

The Development Application Management System or DAMS allows for the electronic submission, processing and tracking of building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and links the City's central property repository – which also fully integrates with our Geographic Information System (GIS) – with the City's digital financial system and the main electronic document/records management system.

The Development Management Department only accept building plans and land use applications submitted online via **e-Services**. Read or download our <u>DAMS</u> Registration Booklet for guidelines on how to register.



#### **PLEASE NOTE:**

Applicants must be registered on the e-services portal.

Applicants acting on behalf of a property owner must have a <u>"Power of Attorney"</u> to submit a request.

The following documentation must be provided in order to apply for copies of plans on behalf of the owner(s).

- 3<sup>rd</sup> Party application form that has been signed by the owner must be uploaded.
- Proof of ownership (e.g. Rates / Amenities / Municipal account).
- ID copy of owner(s).
- ID copy of authorised person submitting the 3<sup>rd</sup> party request.
- Letter of consent from the owner(s), giving the applicant permission to obtain copies of plans.
- Resolution letter (\*only required if the property owner is a company or trust).
- Executorship letter(\*only required when owner is deceased and the executor is making the application)

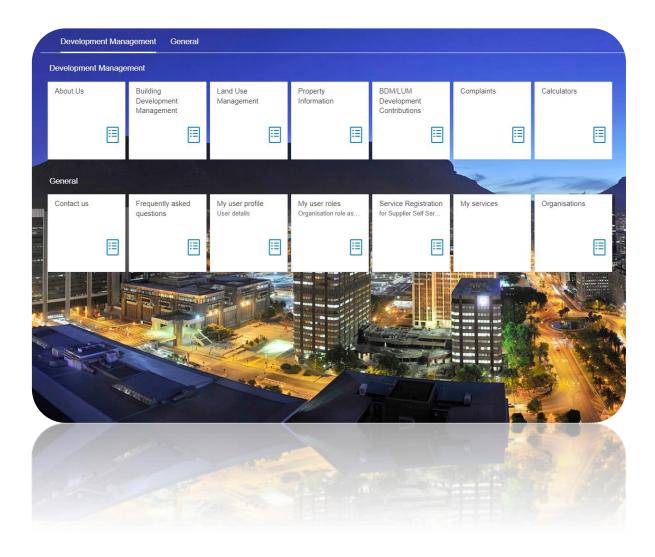
#### PLEASE NOTE:

All documents may be combined in a single pdf document and uploaded to the power of attorney document node.

#### **DAMS Access:**

Access the **e-Services** portal:

Development Management e-Services home page:



#### **BDM Portal Applications at a Glance:**

The Building Development Management Portal have been enhanced to differentialte between, various application types, based on standard process flow applications and stand alone process flow applications.

A total of 9 application types are available and a separate selection to track all Land use application types.

The 9 application types are listed below:

### Submit an application







### Requests (Paid Services)











#### Other







Useful Links and FAQ's



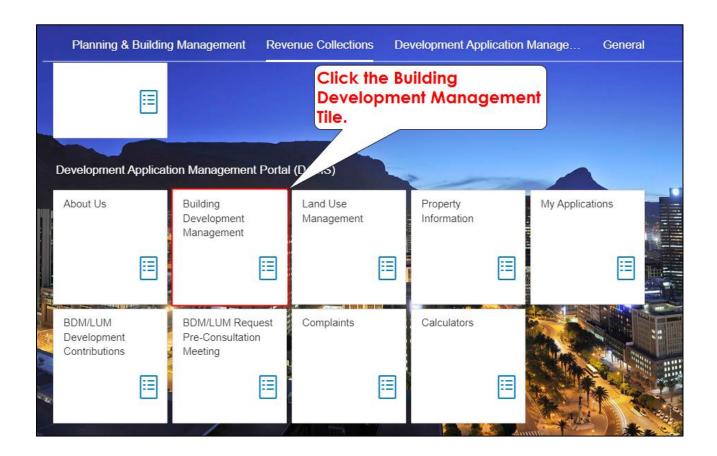
Application

#### Overview:

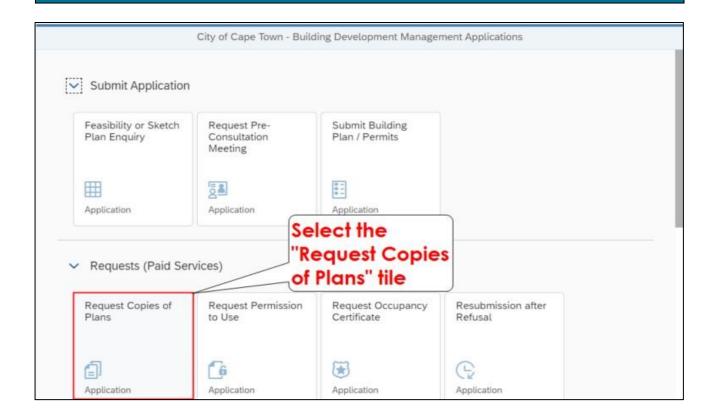
This user manual will simulate the process "Request Copies of Plans" via the Development Application Management Portal (DAMS).

### STEP 1: Building Development Management Applications - Home Page

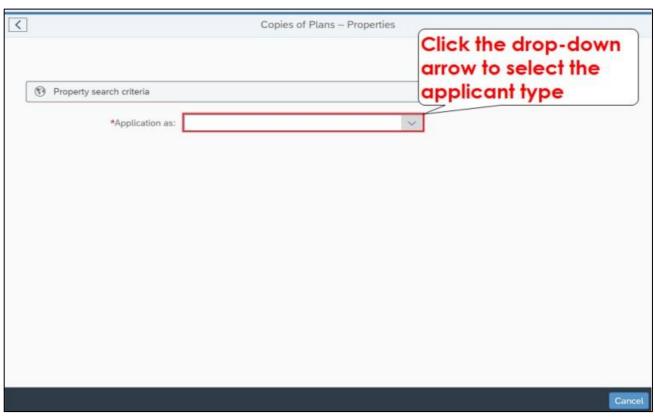
Select the "Building Development Management Tile" to navigate to the BDM portal applications

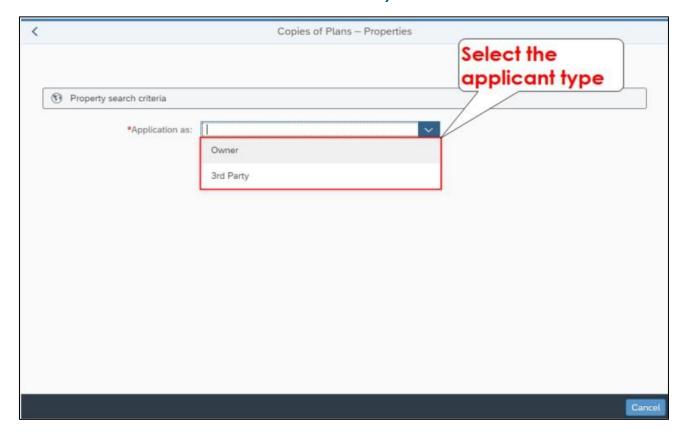


### **STEP 2: Request Copies of Plans**

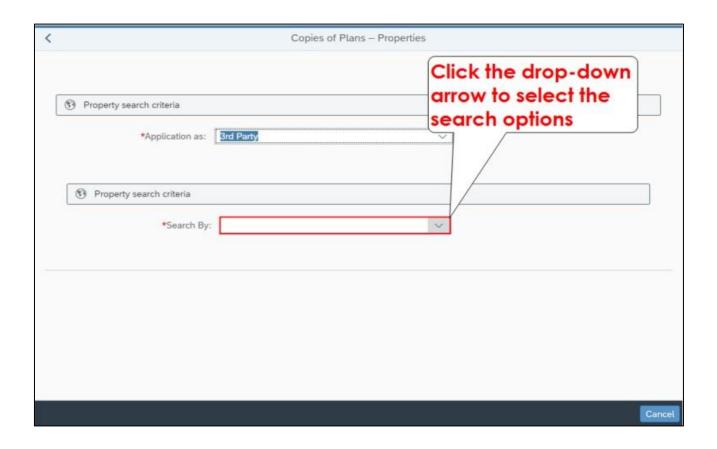


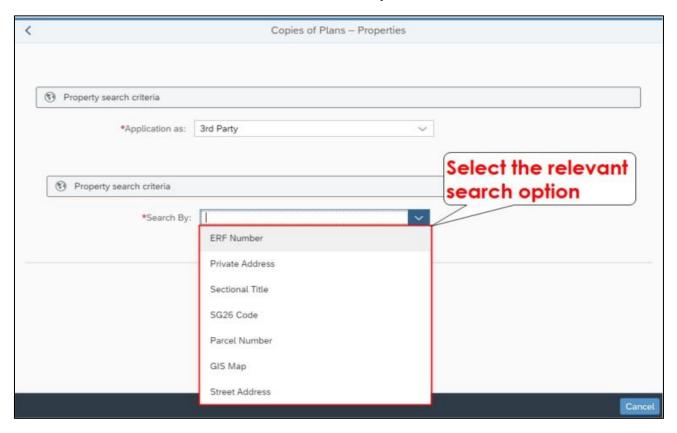
### STEP 3: Selecting the Applicant and Payer

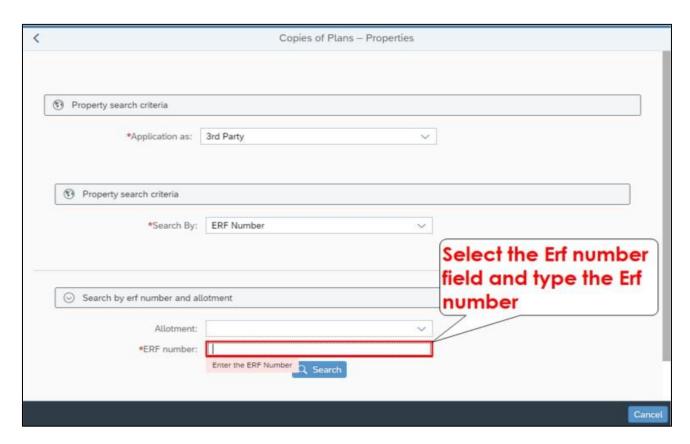


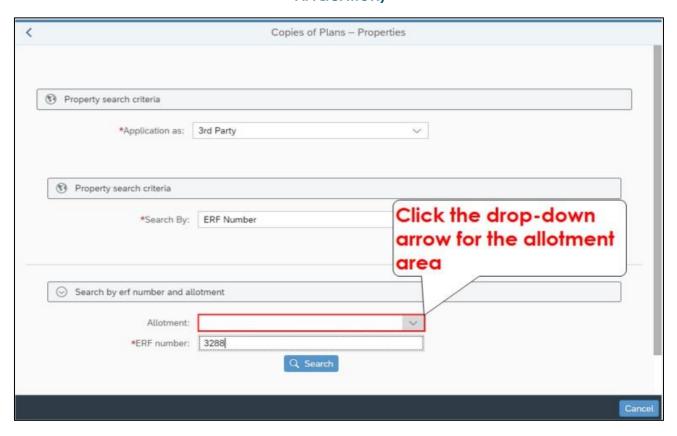


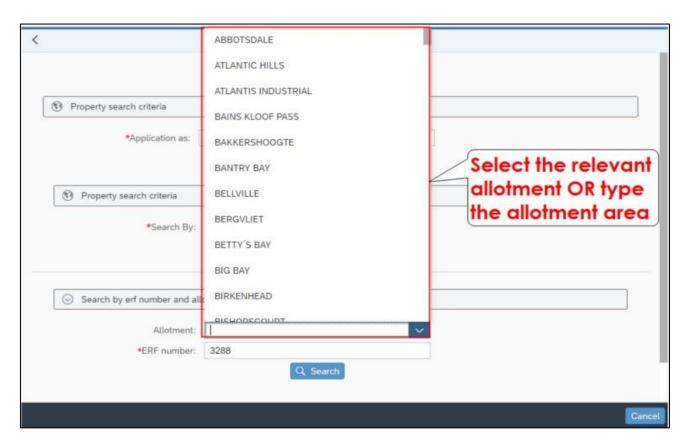
STEP 4: Search Criteria Process and Property Details

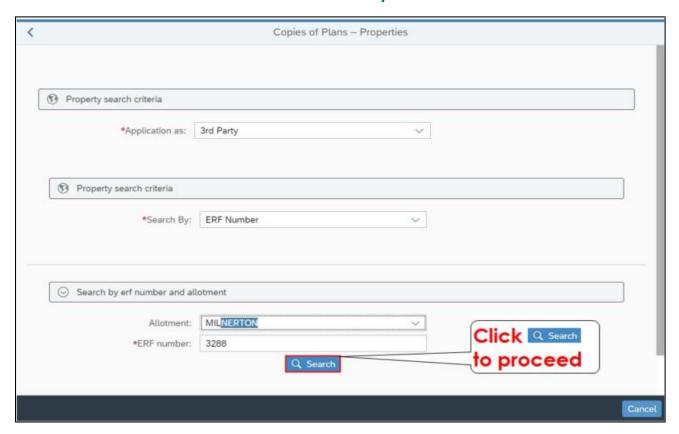


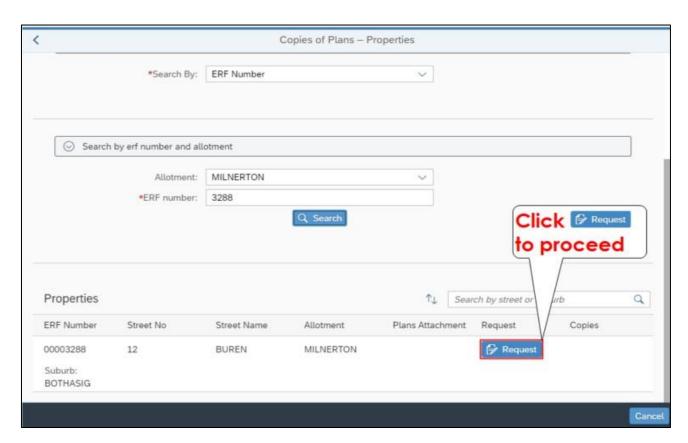




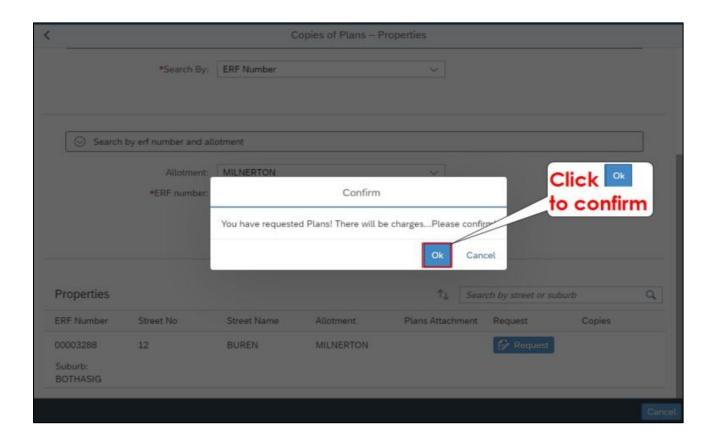


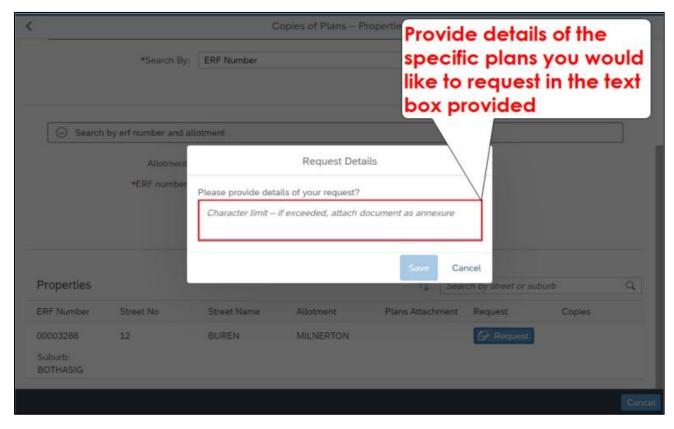


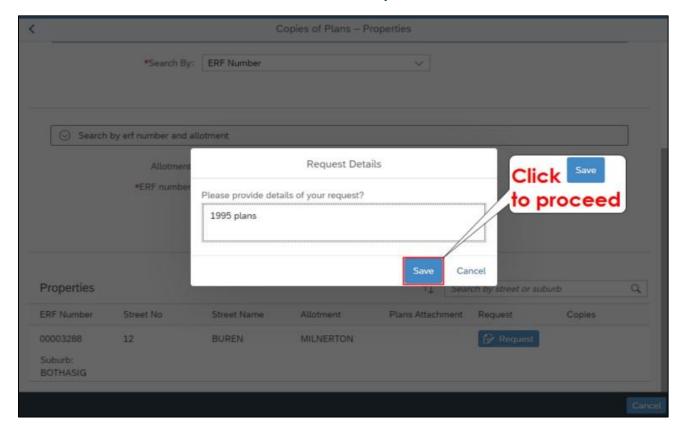


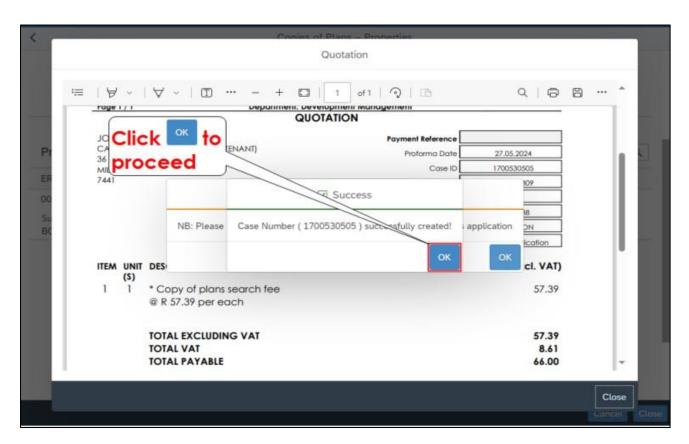


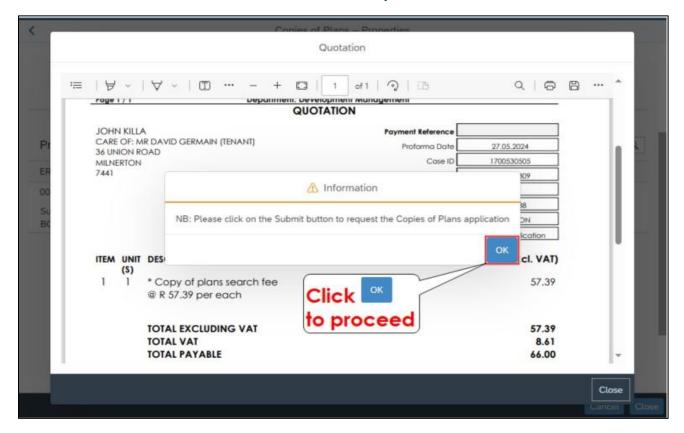
### STEP 5: Details of Request and Quotation

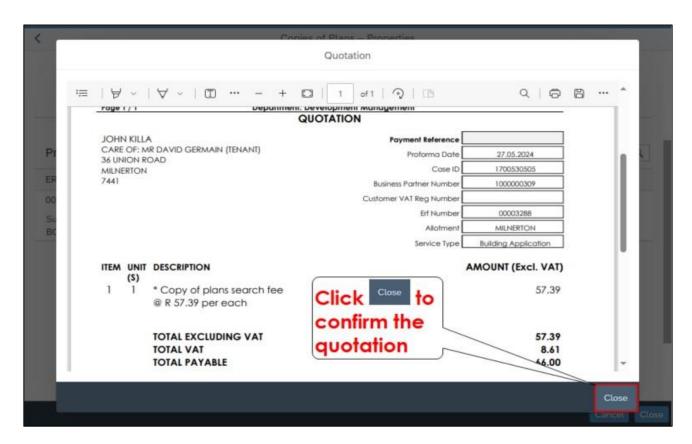






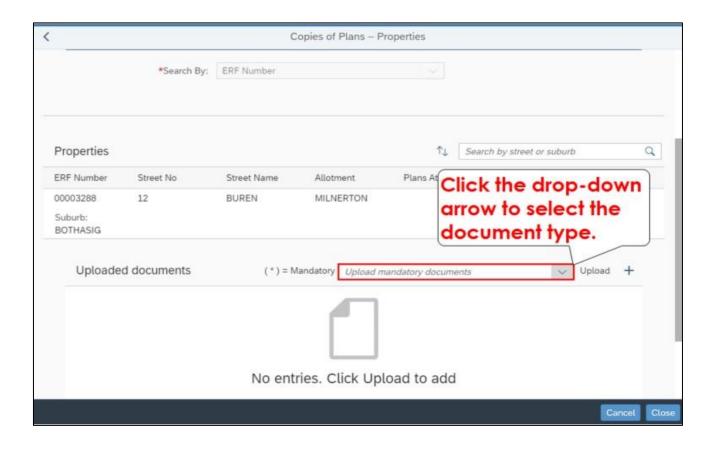


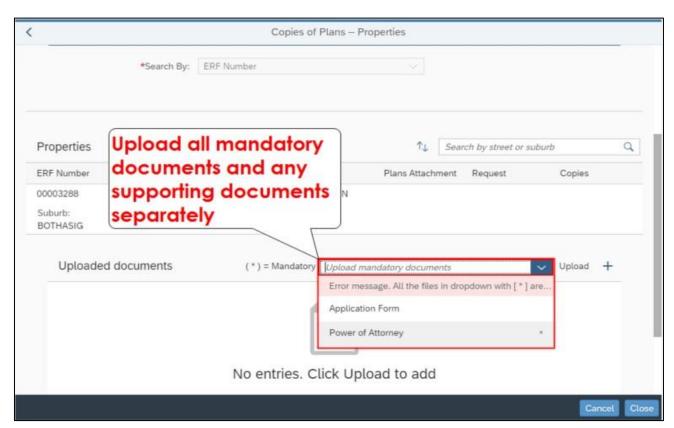


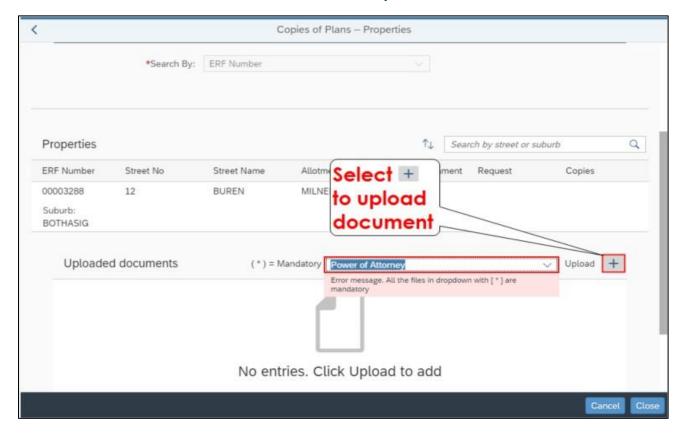


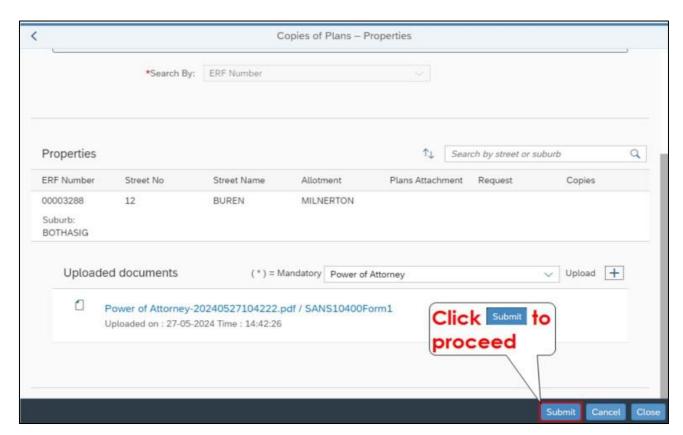
Payment is now required for the application. Please proceed with payment through the various payment options

#### STEP 6: Documentation Selection and Upload Process

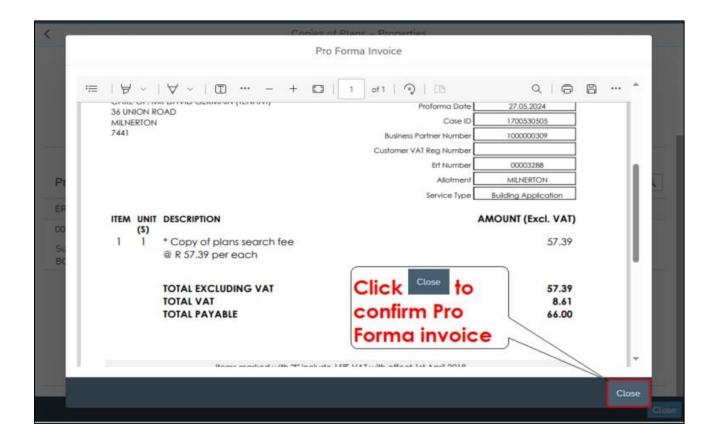


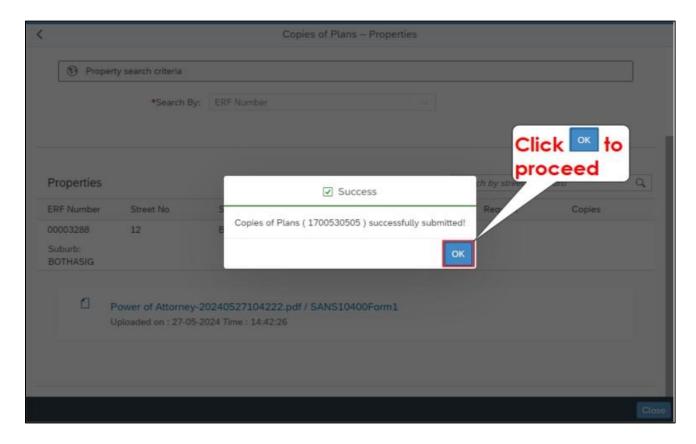




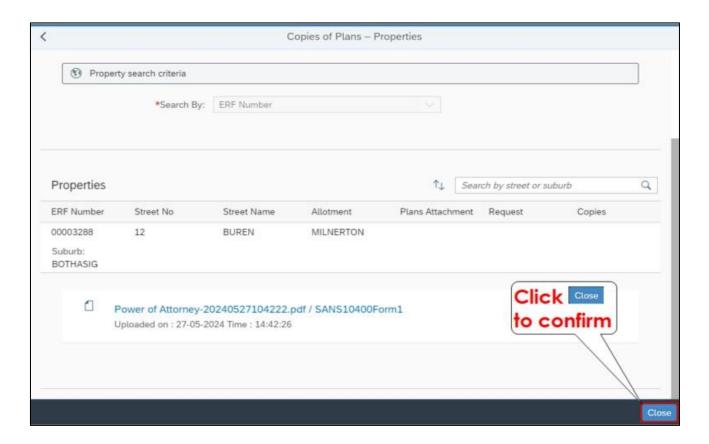


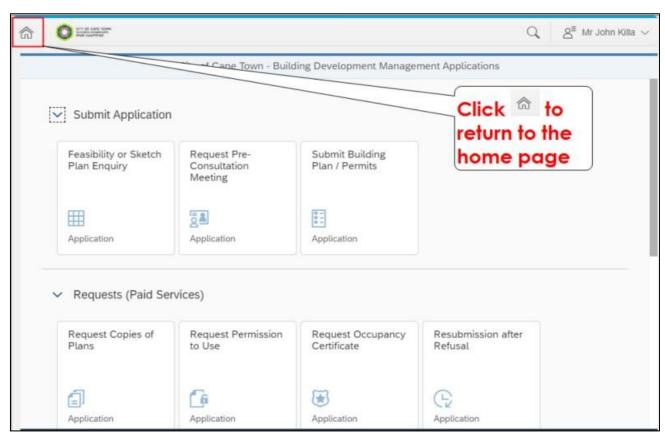
### STEP 9: Invoice and Payment





### STEP 8: Application Review and Confirmation





Congratulations! You have successfully made your submission/enquiry.

Click here to view other available user manuals.

For online services and enquiries, contact us through our District Information Hubs:

Blaauwberg Northern Cape Flats Table Bay
Helderberg Tygerberg Khayelitsha Southern