SPATIAL PLANNING AND ENVIRONMENT



USER MANUAL: Development Application Management Portal (DAMS)

Land Use Management (LUM) – Section 137 Clearance Certificate

DAMS Overview:

The Development Application Management System (DAMS) allows you to electronically submit, process and track building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and also links to its central property repository. All of this fully integrates with our Geographic Information System (GIS), the digital financial system, and the main electronic document/records management system.

The Development Management Department only accepts building plans and land use applications submitted online, via **e-Services**. Read or download our <u>DAMS</u> <u>Registration Booklet</u> for guidelines on how to register.



PLEASE NOTE:

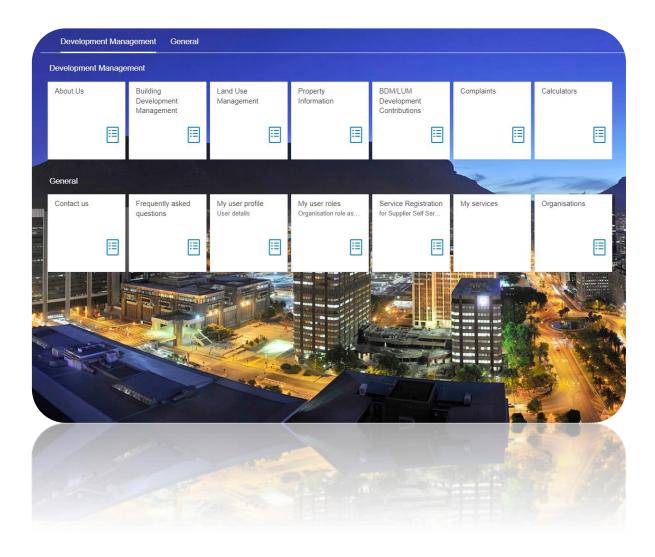
Applicants must register on the e-services portal. The following mandatory documents must be available for upload to process the request:

o Power of attorney

DAMS Access:

Access the **e-Services** portal

Development Management e-Services home page:

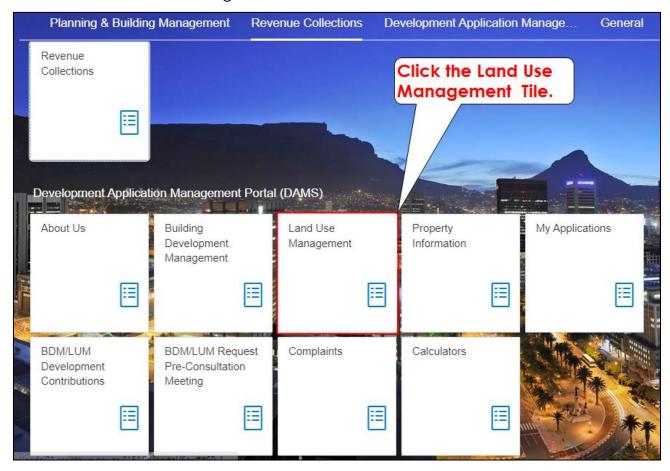


Overview:

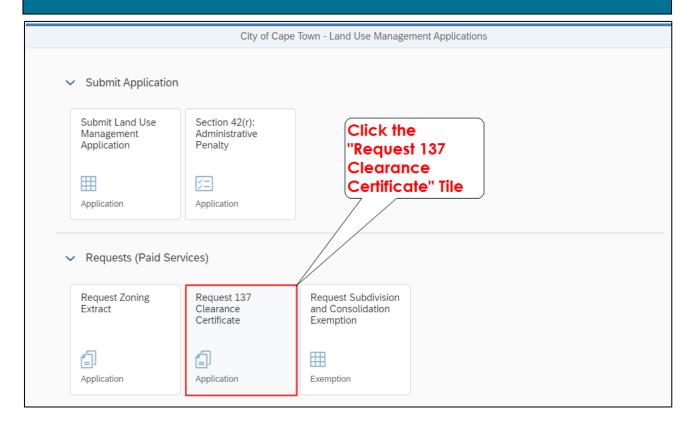
Find out how to submit a "section 137 clearance request" via the Development Application Management Portal (DAMS).

STEP 1: Land Use Management Applications – Home Page

Select the "Land Use Management Tile"

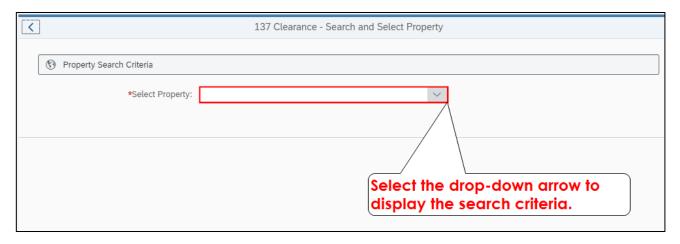


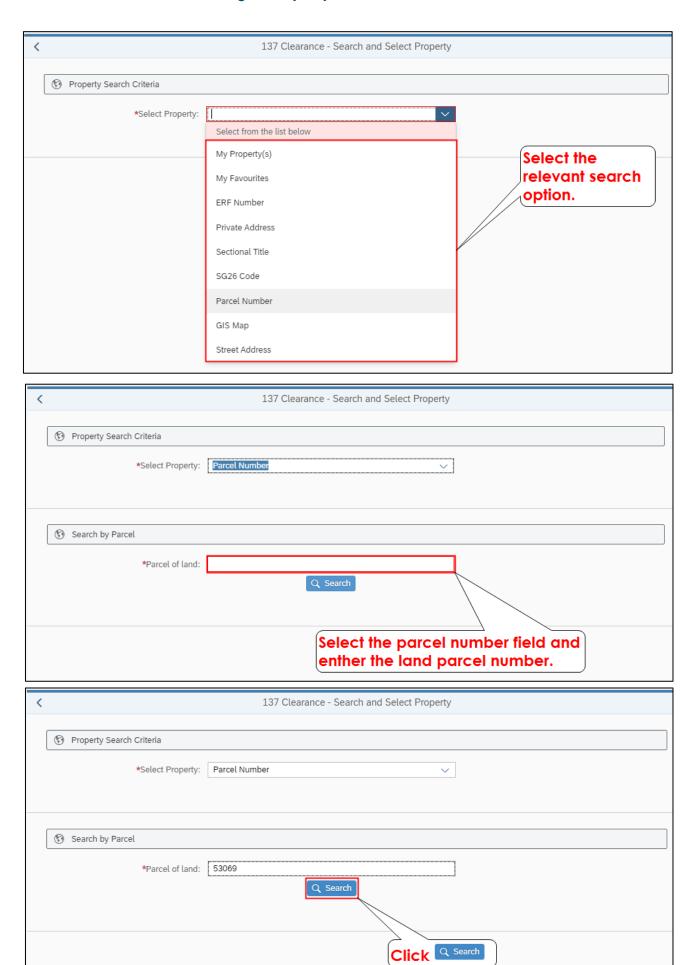
STEP 2: Submit a section 137 clearance request



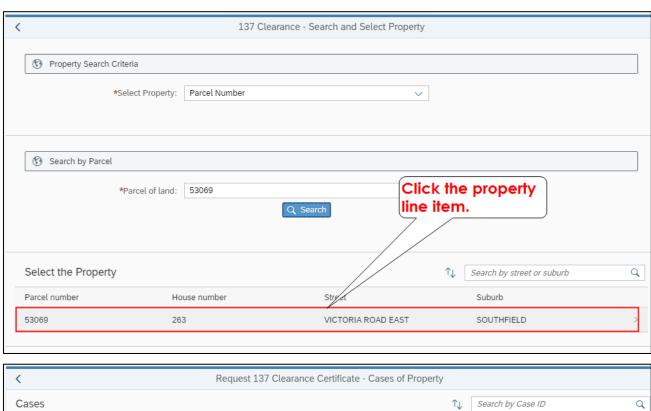
STEP 3: Search criteria process

Search for the relevant property using any of the available search criteria.





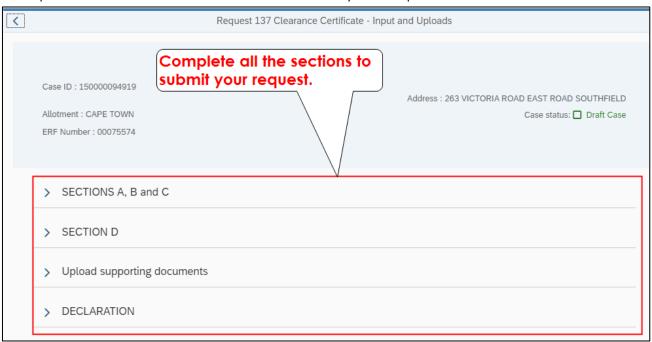
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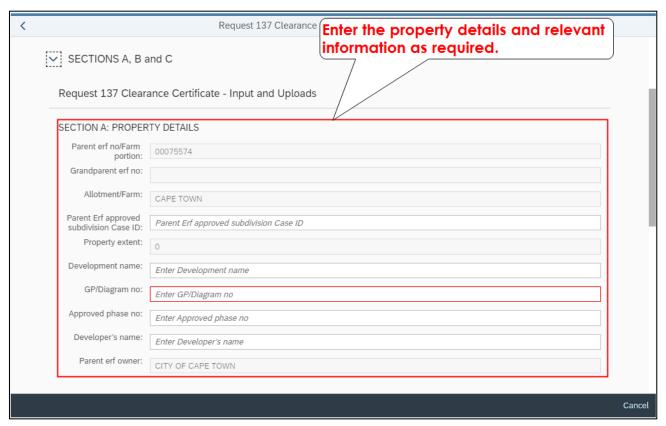


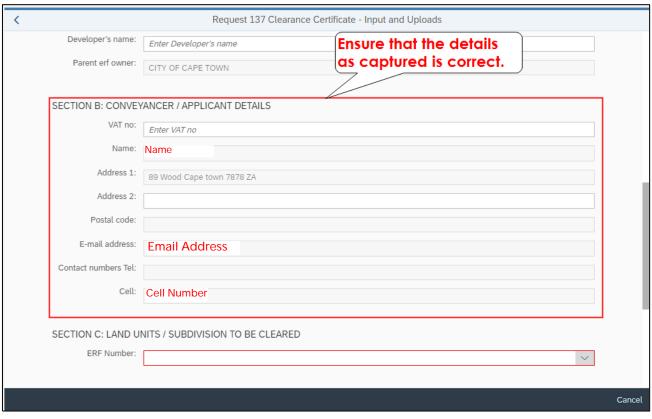


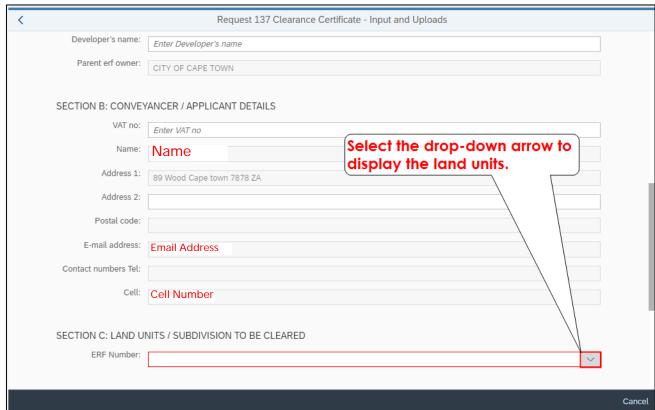
STEP 4: Property and application details

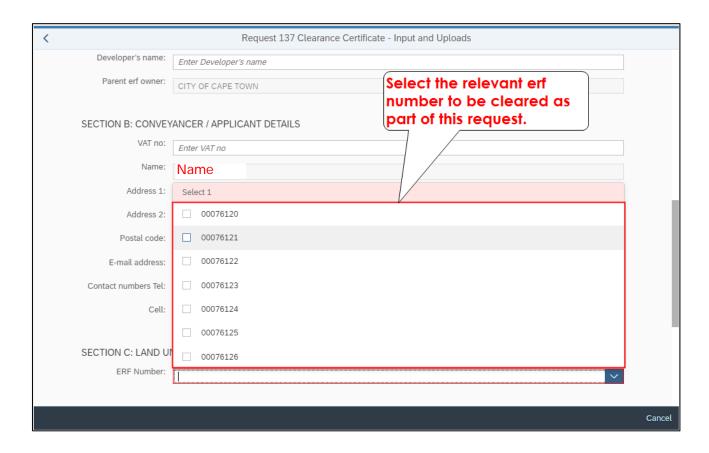
Complete all the relevant sections to submit your request.



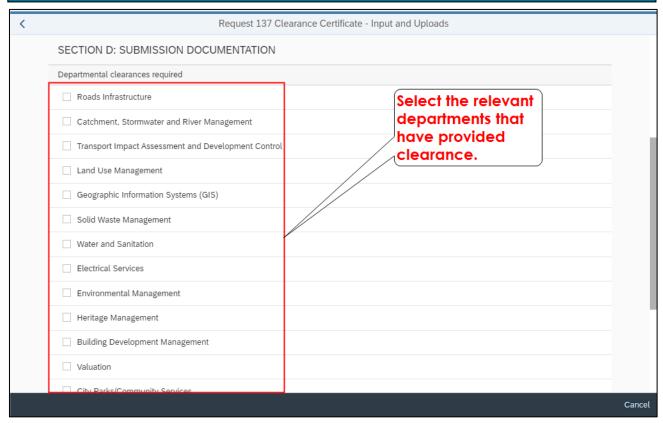


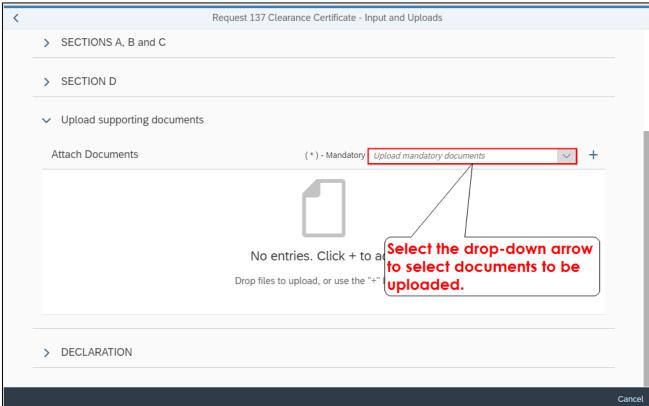


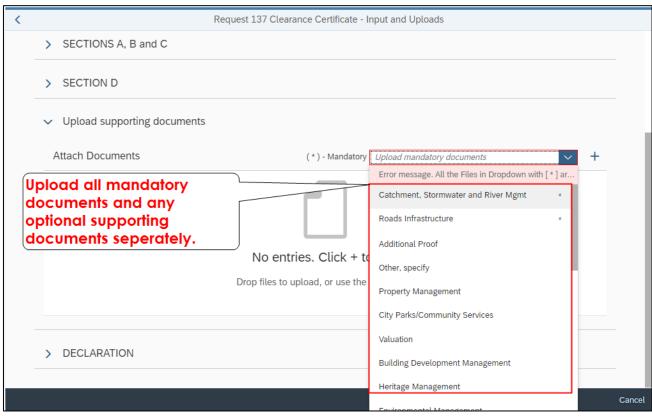


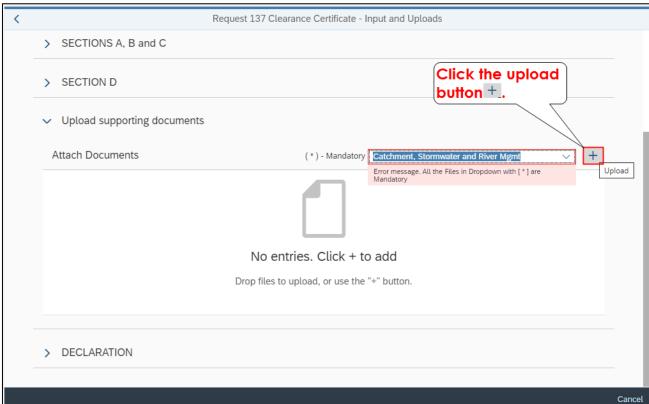


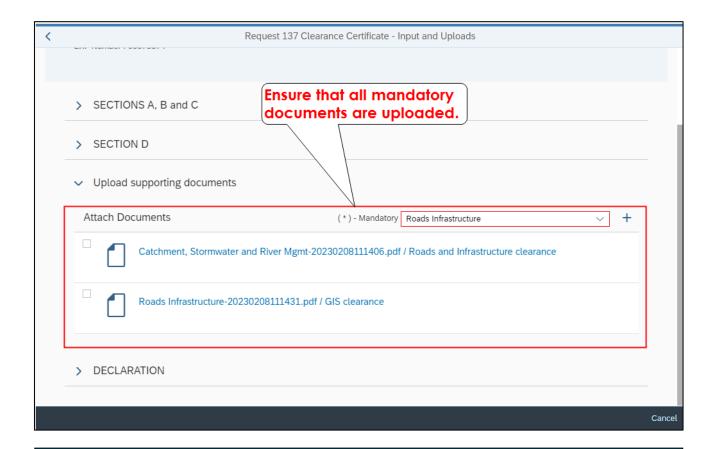
STEP 5: Documentation selection and upload process



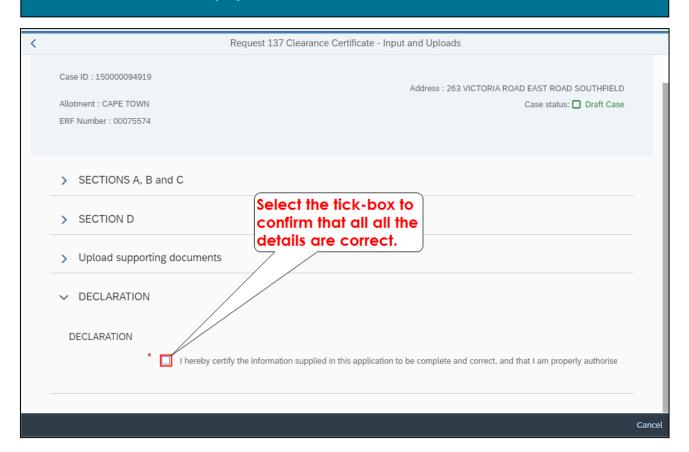


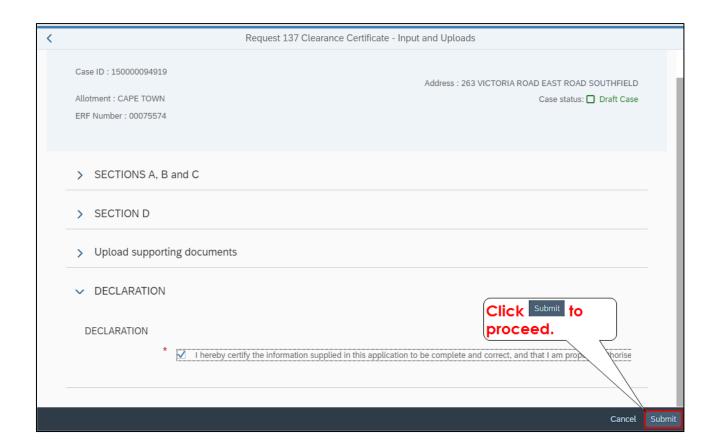




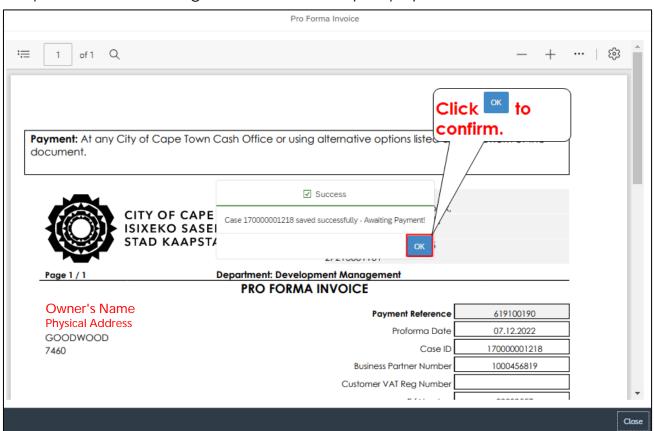


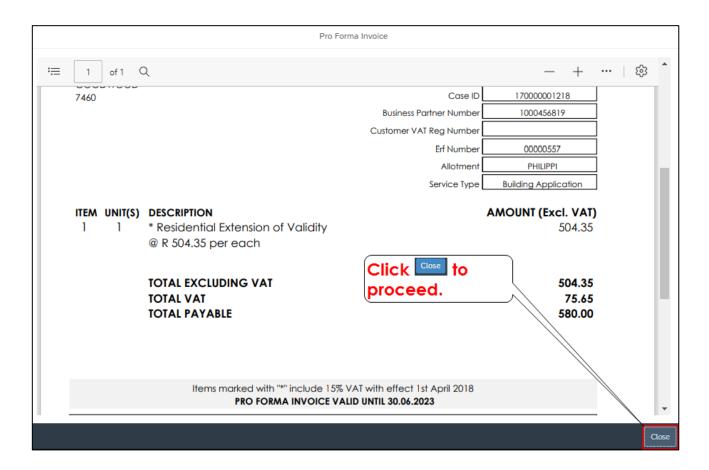
STEP 6: Declaration and payment





The pro-forma invoice is generated and ready for payment.





Congratulations you have successfully made your submission/enquiry.

Click here to view other available user manuals.

For online services and enquiries, contact us through our District Information Hubs:

Blaauwberg Northern Cape Flats Table Bay
Helderberg Tygerberg Khayelitsha Southern