CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD

SPATIAL PLANNING AND ENVIRONMENT

USER MANUAL: Development Application Management Portal (DAMS)

Land Use Management (LUM) – Land Use Management Application

DAMS Overview:

The Development Application Management System (DAMS) allows you to electronically submit, process and track building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and also links to its central property repository. All of this fully integrates with our Geographic Information System (GIS), the digital financial system, and the main electronic document/records management system.

The Development Management Department only accepts building plans and land use applications submitted online, via **e-Services**. Read or download our <u>DAMS</u> Registration Booklet for guidelines on how to register.



PLEASE NOTE:

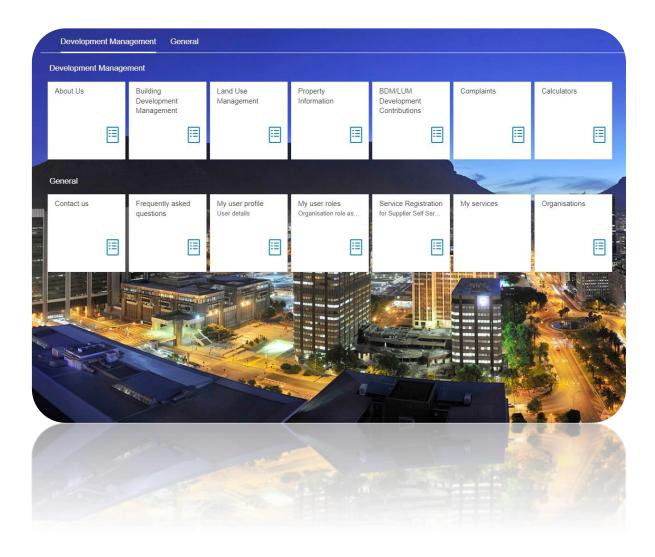
Applicants must register on the e-services portal. The following mandatory documents must be available for upload to process the request:

o Power of attorney

DAMS Access:

Access the **e-Services** portal

Development Management e-Services home page:

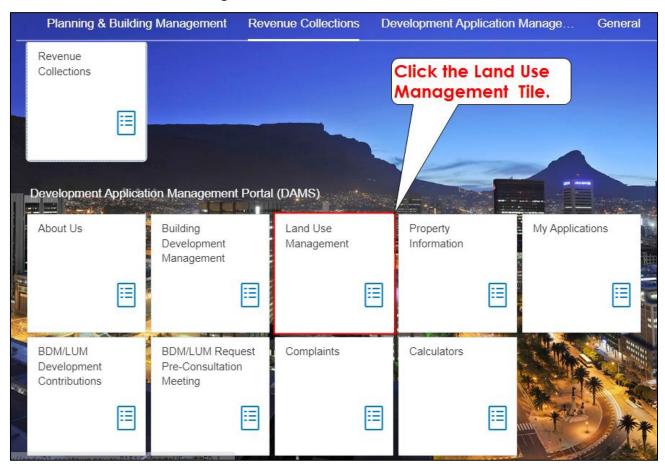


Overview:

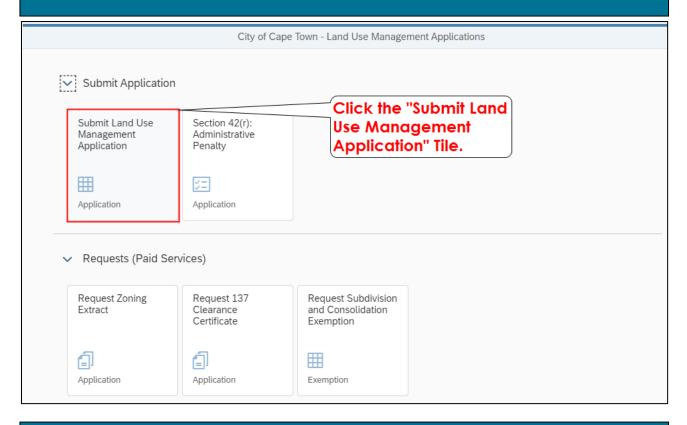
Find out how to "submit a Land Use Management Application" via the Development Application Management Portal (DAMS).

STEP 1: Land Use Management Applications - Home Page

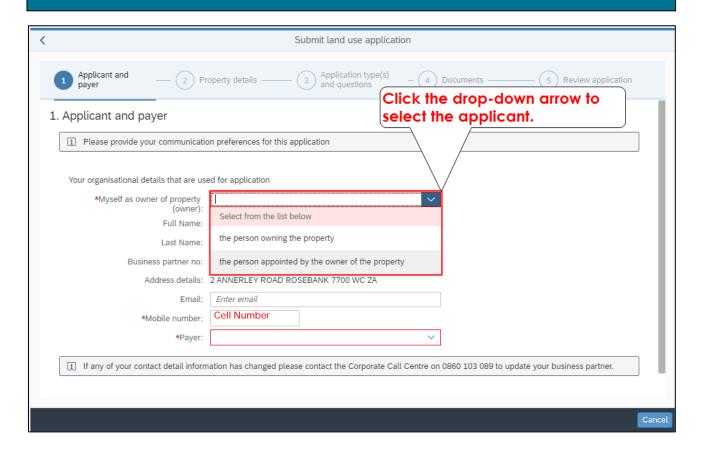
Select the "Land Use Management Tile"

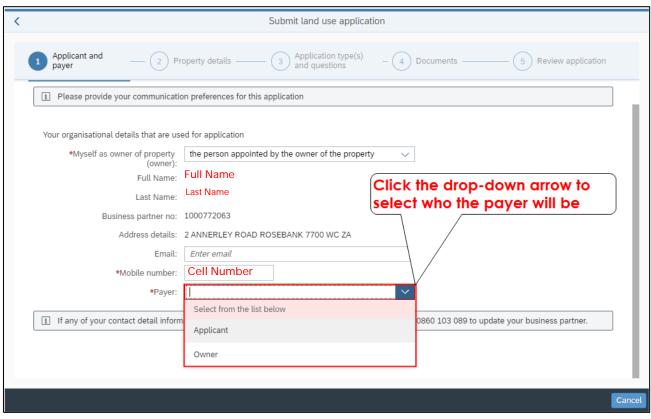


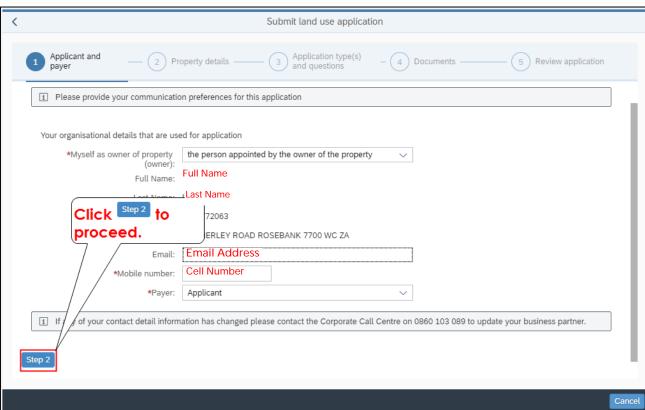
STEP 2: Submit a Land Use Management application



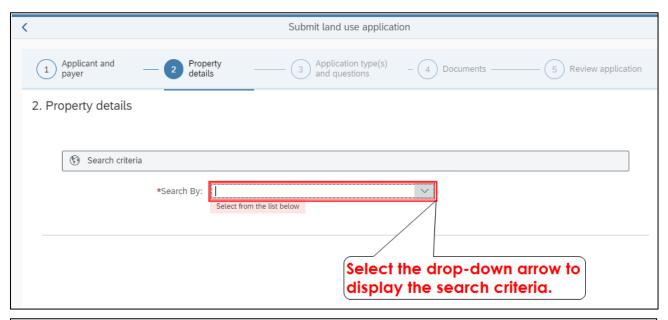
STEP 3: Selecting the applicant and payer

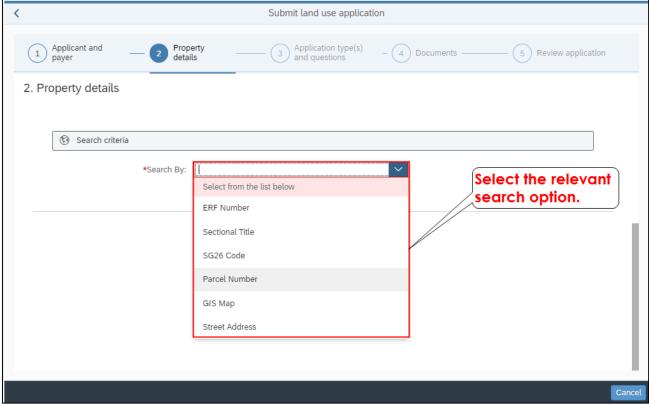


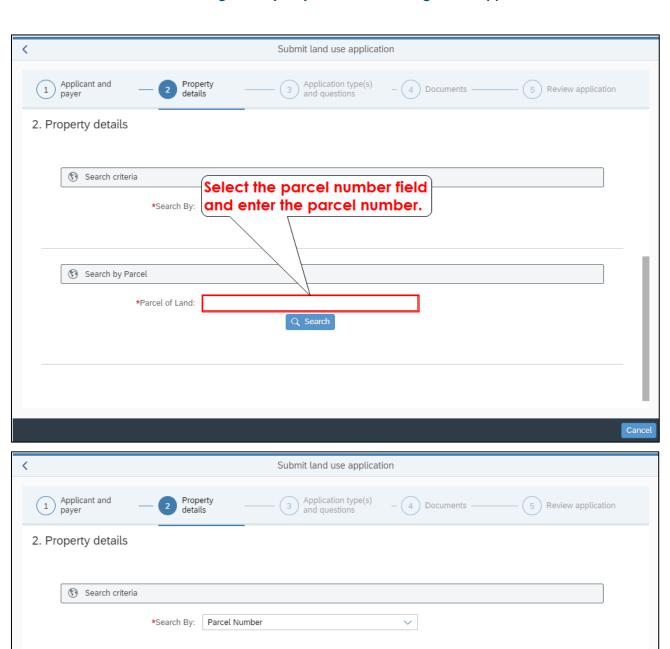




STEP 4: Search criteria process and property details



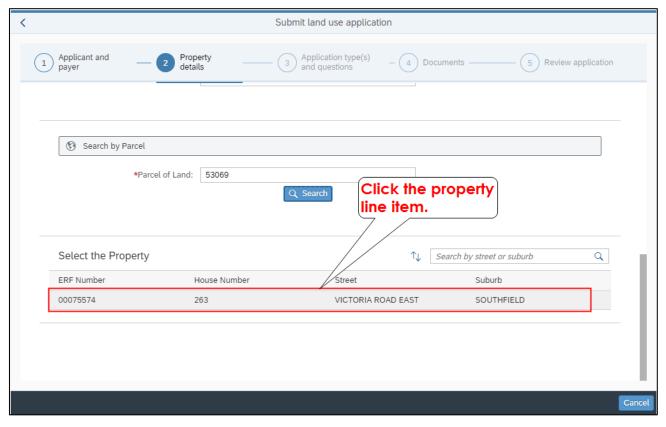


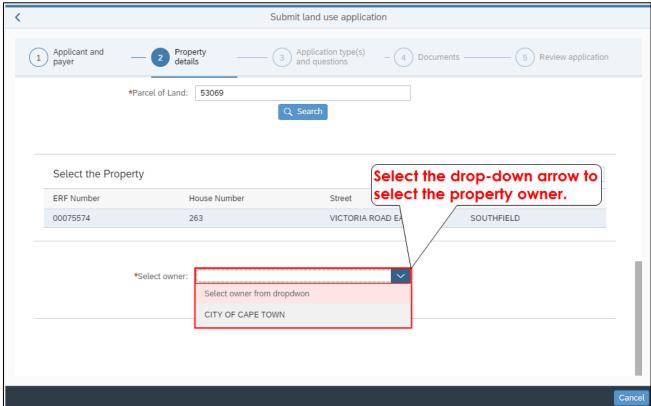


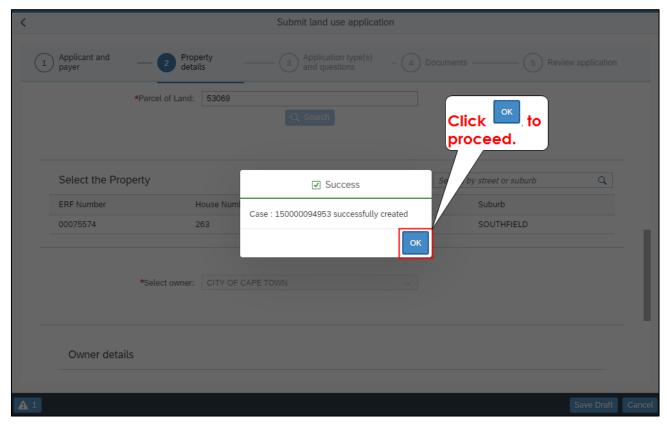
Click Q Search

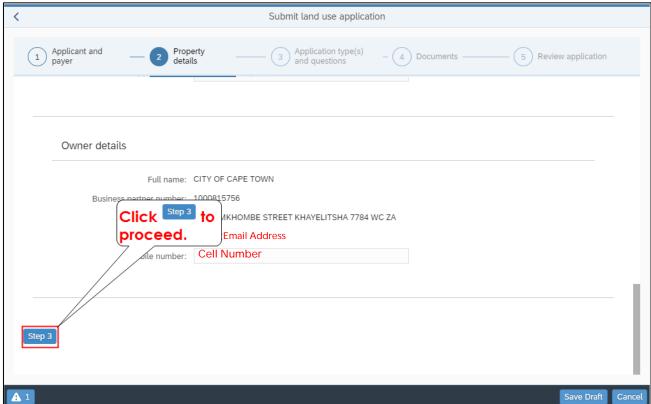
Search by Parcel

*Parcel of Land: 53069



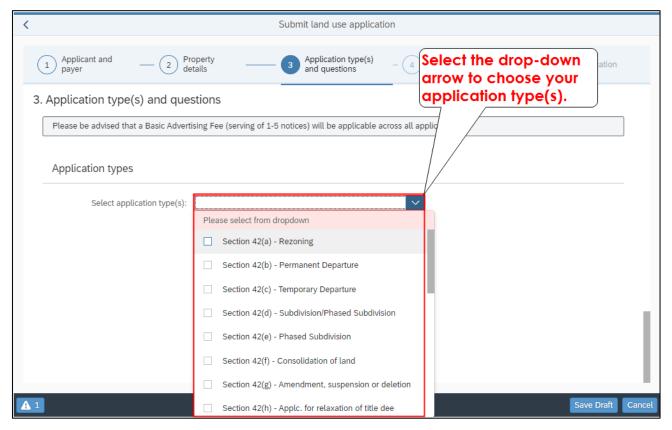


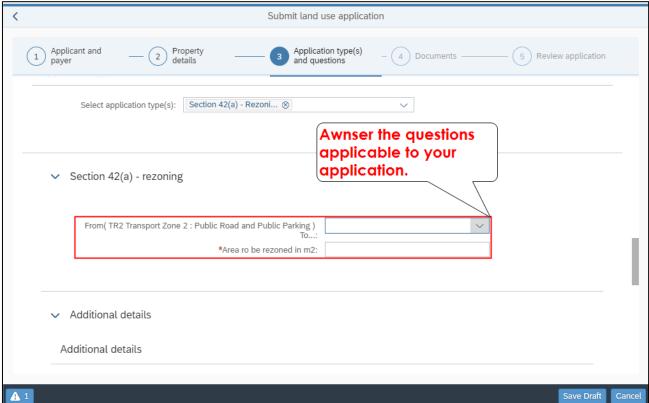


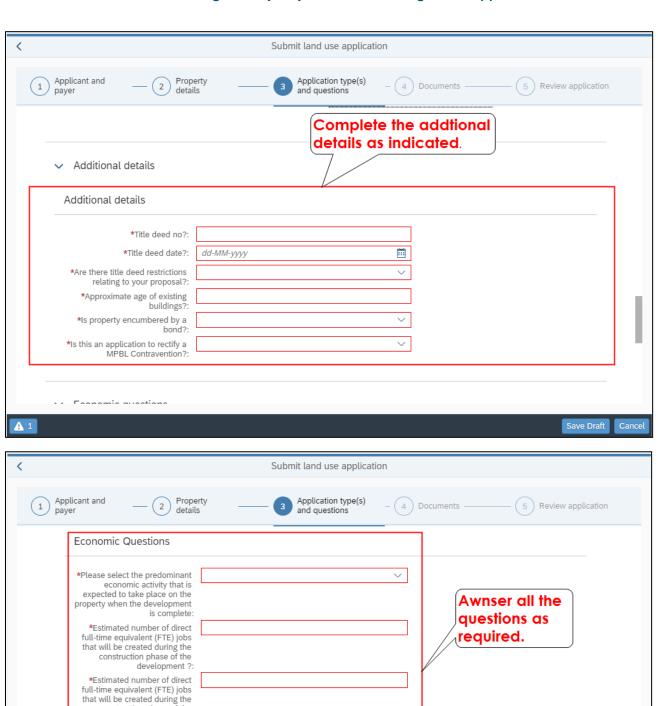


STEP 5: Selecting the application type and questions

Complete the questions applicable to you application. Please note that these will change dependent on your application types(s).







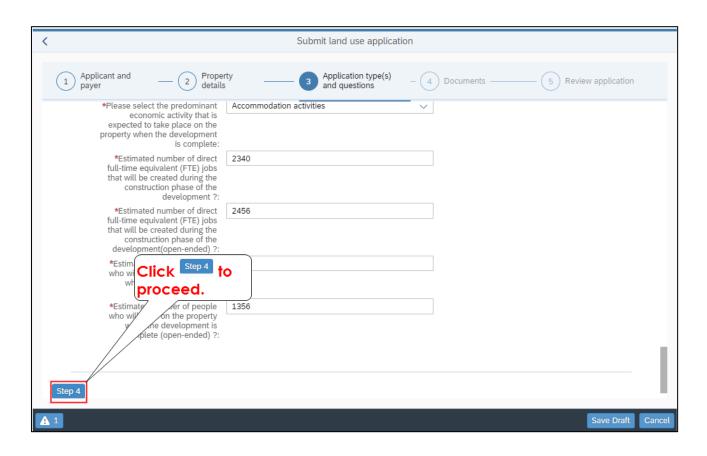
Save Draft Cancel

construction phase of the development(open-ended) ?: *Estimated number of people who will work on the property when the development is

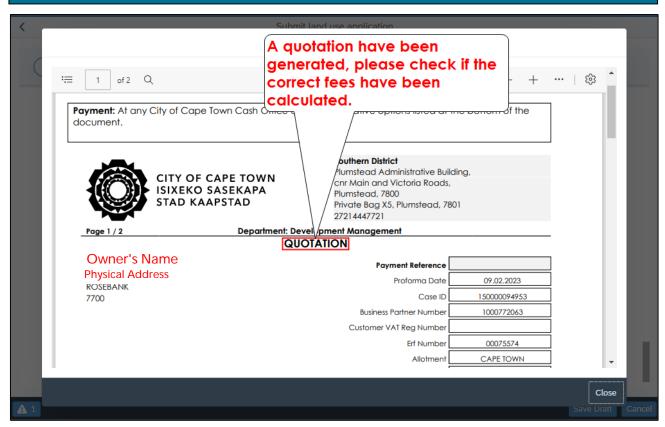
*Estimated number of people who will work on the property when the development is complete (open-ended) ?:

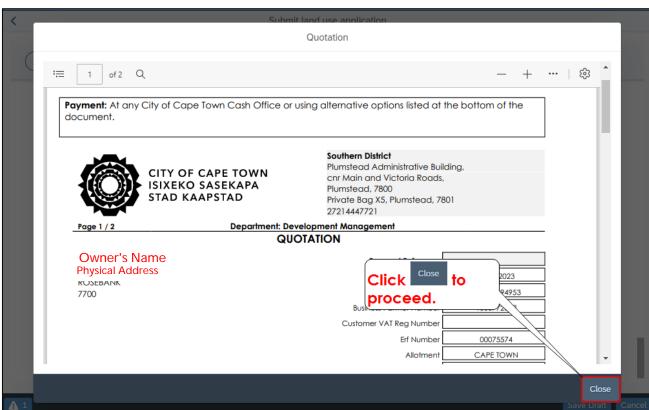
A 1

complete ?:

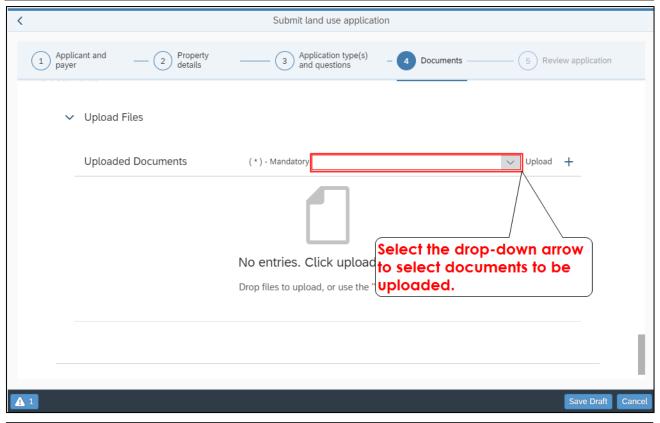


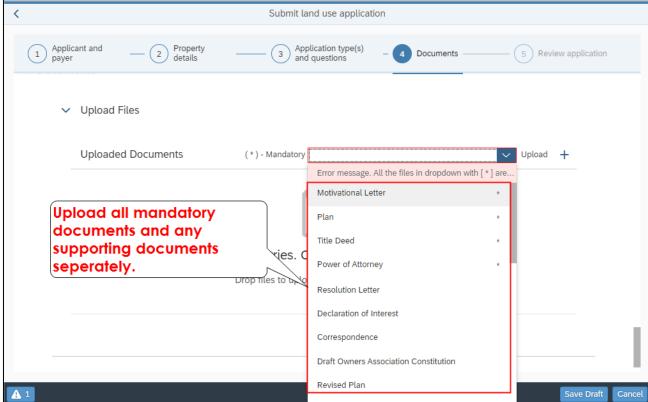
STEP 6: Quotation

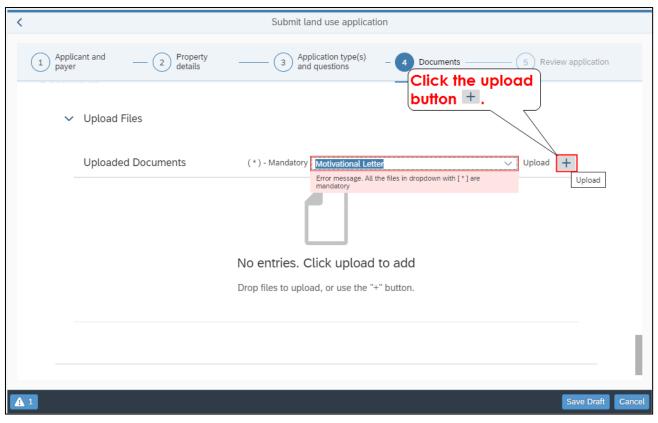


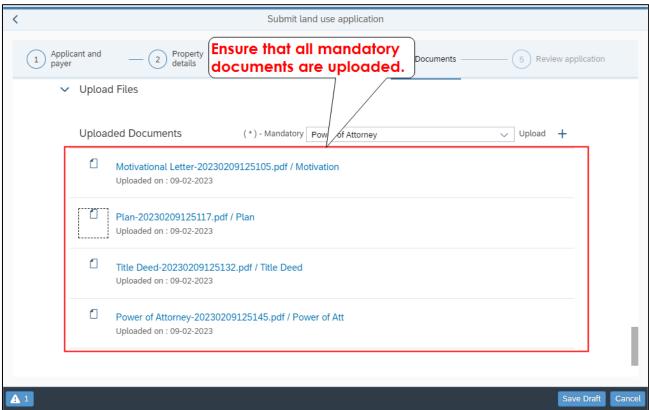


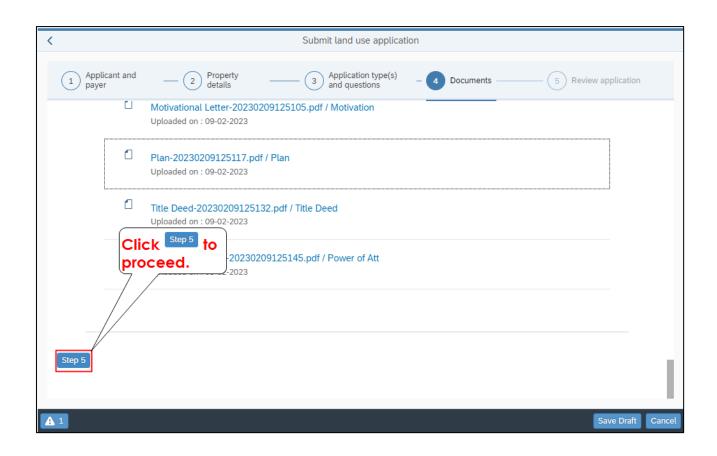
STEP 7: Documentation selection and upload process

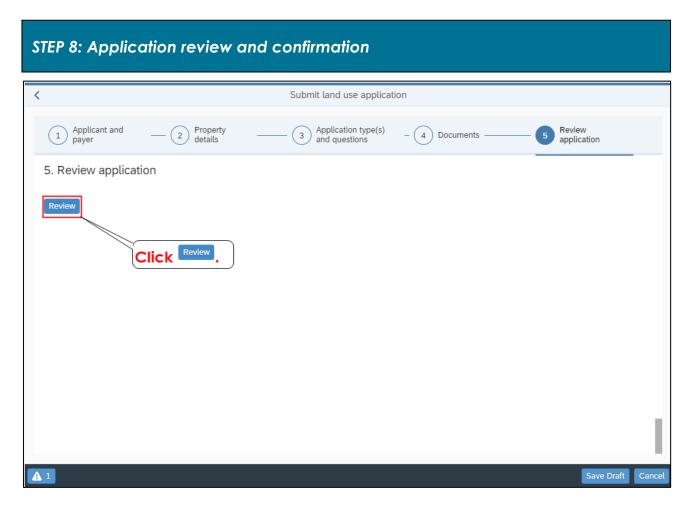




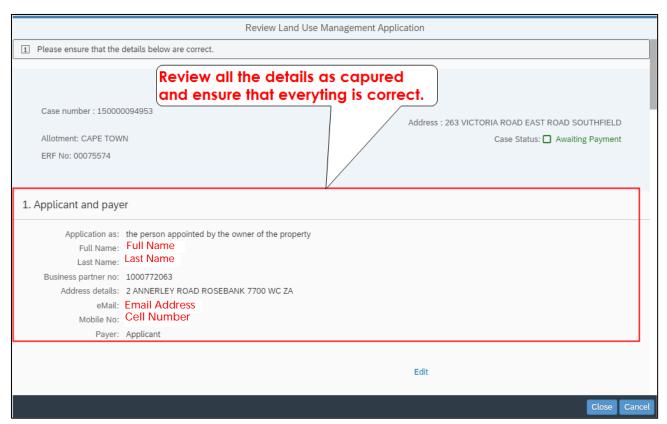


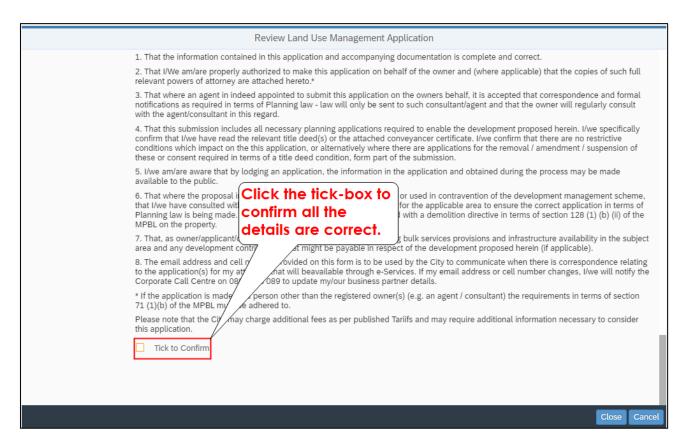


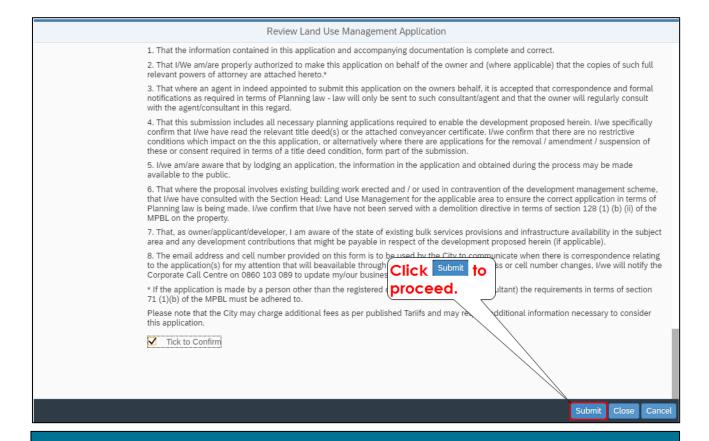




Please review all the application details as captured, should any changes be required select the "edit" option available after each section.

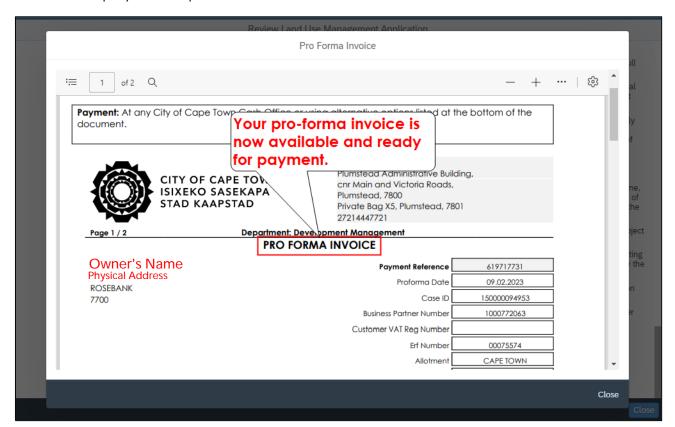


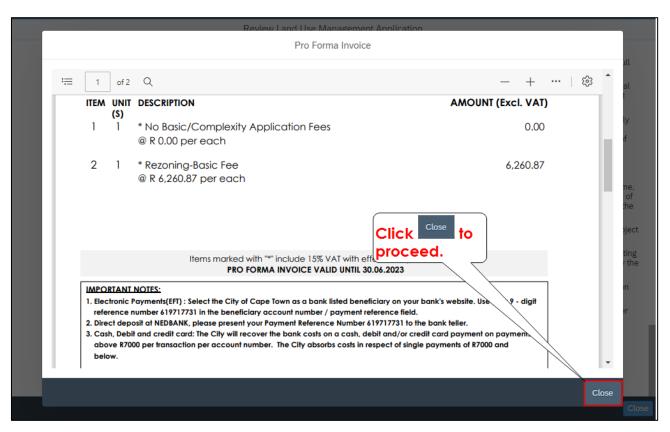


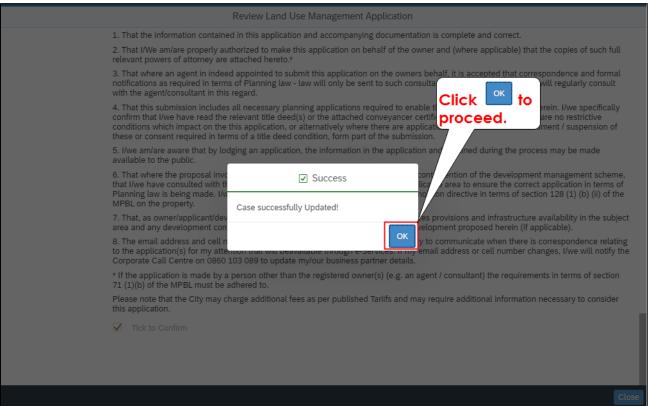


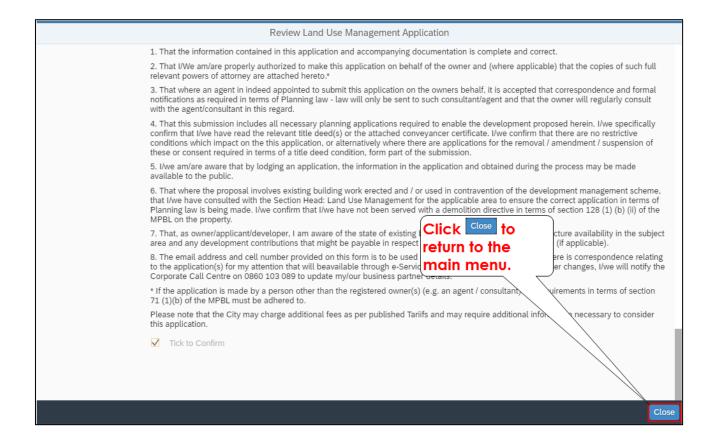
STEP 9: Invoice and payment

Payment is now required for the application. Please proceed with payment through the various payment options.









Congratulations! You have successfully made your submission/enquiry.

Click here to view other available user manuals.

For online services and enquiries, contact us through our District Information Hubs:

<u>Blaauwberg</u> <u>Northern</u> <u>Cape Flats</u> <u>Table Bay</u>

Helderberg Tygerberg Khayelitsha Southern