

CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD

### SPATIAL PLANNING AND ENVIRONMENT

USER MANUAL: Development Application Management Portal (DAMS)

## Land Use Management (LUM) – Request a Zoning Extract

#### **DAMS Overview:**

The Development Application Management System (DAMS) allows you to electronically submit, process and track building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and also links to its central property repository. All of this fully integrates with our Geographic Information System (GIS), the digital financial system, and the main electronic document/records management system.

The Development Management Department only accepts building plans and land use applications submitted online, via **e-Services**. Read or download our <u>DAMS</u> <u>Registration Booklet</u> for guidelines on how to register.



### PLEASE NOTE:

Applicants must be registered on the e-services portal. The following mandatory documents must be available for upload to process

o <u>Power of attorney</u>

## DAMS Access:

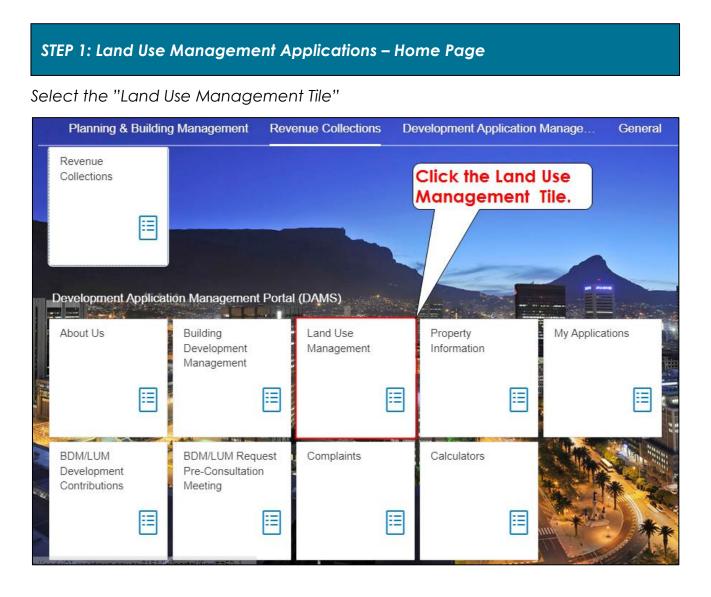
Access the **e-Services** portal

Development Management **e-Services** home page:

Development Mana	agement General					
Development Manage	ment					
About Us			Property BDM/LUM Information Development Contributions		Complaints	Calculators
						≣
General					2	
Contact us	Frequently asked questions	My user profile User details	My user roles Organisation role as	Service Registration for Supplier Self Ser	My services	Organisations
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#### Overview:

Find out how to "request a Zoning Extract" via the Development Application Management Portal (DAMS).







# STEP 3: Search criteria process

Search for the relevant property using any of the available search criteria.

<		Request Zoning Extract - Search and Select Property
	Property Search Criteria	
	*Search by:	
		Select the drop down grow to
		Select the drop-down arrow to display the search criteria.

<		Request Pre-Consultation Meeting – Search and Select	Property
	🔞 Search Criteria		
	*Search By:		
		Select from the list below ERF Number	
		GIS Map	
		Parcel Number	Select the relevant
		SG26 Code	search option
		Sectional Title	
		Street Address	

# STEP 4: Property search process

Enter the allotment and Erf number of the relevant property.

~	Re	equest Zoning Extract - Search and Select Pro	perty
	🚯 Property Search Criteria		
	*Search by: ERF Nu	mber ~	Select the drop-down arrow to display allotment areas.
	Service Contract Search		
	Allotment:*ERF Number:	Q Search	

<		Request Pre-Consultation Meeting – Search and Sele	ct Property
	😵 Search Criteria		
	*Search By:	ERF Number V	
	⊙ ERF Number and Allotment Searc	:h	
	Allotment:		
	*ERF Number:	MFULENI (CAPE)	Select the relevant
		MFULENI (STELLENBOSCH)	allotment area OR type the allotment
		MILNERTON	name
		MISTY CLIFFS	
		MITCHELLS PLAIN	
		MONTAGUE GARDENS	
		MOORREESBURG	

<		Request Zoning Extract - Search and Select Property
	Dramata Sanah Caitaria	
	Property Search Criteria	
	*Search by:	ERF Number V
	· · · · · · · · · · · · · · · · · · ·	
	○ ERF Number and Allotment Search	h
	Allotment:	MATROOSFONTEIN
	*ERF Number:	
		Q Search
		Select the erf number
		field and type the relevant erf number.

~		Request Zoning Extract - Search and Select Property
	Property Search Criteria	
	*Search by:	ERF Number V
	😔 ERF Number and Allotment Sear	ch
	Allotment:	MATROOSFONTEIN
	*ERF Number:	2986
		Q Search
		Click Q Search .

<	Request Zoning Ex	tract - Search and Select Property
*Search by:	ERF Number	~
S ERF Number and Allotment Sear	ch	
Allotment:	MATROOSFONTEIN	~
*ERF Number:	2986	
Click the property line	<u>م</u>	Search
item.		
Select the Property		↑↓ Search by ERF Number Q
ERF Number	House No	Street
00002986	3	OLIVER
Suburb: VALHALLA PARK		Click to Select Property and Display Cases

<		Request Zoning Extract – Cases of Property	
	Case ID File	Issued Date Case Status Description	
		No data	
	CUSTOMER DETAILS	Click Submit to complete the request.	
	Business Partner number:	1000142520	
	Name and Surname:	Name and Surname	
	Company Name:	FLOTEC Business Solutions	
	Contact numbers:	Cell Number	
	Email address:	Email Address	
	Zoning extract property confirmation		
	Erf / farm no:	00002986 MATROOSFONTEIN	
	Street address:	3 OLIVER STREET VALHALLA PARK	
		Submit Close C	Cancel

Ensure the correct fee has been calculated for payment.

	Proforma Invoice	
12	1 of 1 Q — + …   PRO FORMA INVOICE VALID UNTIL 30.06.2023	\$\$ •
	Important notes:         1. Electronic Payments(EFT) : Select the City of Cape Town as a bank listed beneficiary on your bank's website. Use your 9 - digit reference number 617661967 in the beneficiary account number / payment reference field.         2. Direct deposit at NEDBANK, please present your Payment Reference Number 617661967 to the bank teller.         3. Cash, Debit and credit card: The City will recover the bank costs on a cash, debit and/or credit card payment on payments above R7000 per transaction per account number. The City absorbs costs in respect of single payments of R7000 and below.         Click the close button.	
	Payment: At the following:   NEDBANK   SHOPRITE   Dickn Day   Payment Reference 617661967 Albertus De Beer Payment Reference 617661967 Amount Due 365.00	
		Close

<			Request Zoning Extract – Cases of Property		
	Case ID	File	Issued Date	Case Status	Status Description
			No data		
	✓ Upload	Files		Click to con	
			✓ Success		
	Uploade	ed Documents	Case (15000000972) successfully created and submitted!	= O Jonal Upload	+ •••
			ОК		
			No entries. Click Upload to add		
			Drop files to upload, or use the "+" button.		

# STEP 5: Document upload process

<			Request Zoni	ng Extract – Case	es of Property			
	<ul> <li>History o</li> </ul>	f Cases	Click the drop- select mandate					
	Cases		for upload 🖂.		↑	Search by Case Number	Q	
	Case ID	File		Issued D		Case Status	Status Description	
				No data				
								- 1
	✓ Upload	l Files						
	Upload	led Documen	ts M = Mandatory, O = Optional			Upload	4 +	
			No entries	. Click Uploa	ad to add			
							Submit Close	Cancel

<										
	Request Z	oni Power of Attorney	м							
		Motivational Letter	0							
~	History of Cases	Application Form	0							
		Comments documents	0							
	ases	Demolition Letter : Residentioal	o mber Q							
	Id all mandatory	Building Plan	O atus Status Description							
	ments and any prting documents	[SANS 10400 Form 1]	0							
	rately.	Water ByLaw	o							
	Lipland Files	Policy Compliance	0							
~	Upload Files	Resolution Letter	0							
	Uploaded Documents M = Mandatory, O = Optio	Mechanical Ventilation Plan	Upload + ···							
	No entri	es. Click Upload to add	Submit Close Cancel							
Request Zoning Extract – Cases of Property										
	Request Zo	oning Extract – Cases of Property								
	Request Z	oning Extract – Cases of Property								
	Request Zi History of Cases	oning Extract – Cases of Property								
~	History of Cases		h hu Casa Number							
~	History of Cases ases	↑↓ Searc	h by Case Number							
~ Ci	History of Cases	↑↓ Searc	h by Case Number Q Case Status Description							
~ Ci	History of Cases ases	↑↓ Searc	Case Status Status							
~ Ci	History of Cases ases ase ID File Upload Files	t↓ Searc Issued Date No data Click + t upload.	Case Status Description							
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Ca	History of Cases ases ase ID File Upload Files	t↓ Searc Issued Date No data Click + t upload.	Case Status Description							
Ca	History of Cases ases ase ID File Upload Files Uploaded Documents M = Mandatory, O = Optio	t↓ Searc Issued Date No data Click + t upload.	Case Status Description							
Ca	History of Cases ases ase ID File Upload Files Uploaded Documents M = Mandatory, O = Optio	t↓ Searce Issued Date No data Click + t upload.	Case Status Description							

<	Request Zoning Extract – Cases of Property							
	Cases			↑J Searc	h by Case Number	Q		
	Case ID	File	Ensure that all r documents are			Status Description		
	<ul> <li>Upload Files</li> <li>Uploaded Documents M = Mandatory, O = Optional Pow of Attorney Upload + ···</li> <li>Power of Attorney-20221010112424.pdf Uploaded on : 10-10-2022 Time : 15:24:29</li> </ul>							
	Proforma_Invoice_0004144565.pdf Uploaded on : 10-10-2022 Time : 15:19:43							
						Submit Close Cancel		
<			Request Zoning Extract -	- Cases of Property				
	Case ID	File	Issued D	ate	Case Status	Status Description		
			No data					
	✓ Upload Files							
	✓ Upload	Files						
		Files ed Documents		M = Mandatory,	O = Optional Upload	+ 000		
					<sup>se</sup> to return	+ •••		
			No entries. Click U	Select Co to the mo	<sup>se</sup> to return	+ •••		
			No entries. Click U Drop files to upload, or u	Select Control to the mo	<sup>se</sup> to return	+		

Attend to payment, for the application to be processed.

#### For online services and enquiries, contact us through our District Information Hubs:

<u>Blaauwberg</u>	<u>Northern</u>	<u>Cape Flats</u>	<u>Table Bay</u>
<u>Helderberg</u>	<u>Tygerberg</u>	<u>Khayelitsha</u>	<u>Southern</u>