#### SPATIAL PLANNING AND ENVIRONMENT



USER MANUAL: Development Application Management Portal (DAMS)

## BUILDING DEVELOPMENT MANAGEMENT (BDM) – SUBMIT A DEMOLITION PERMIT APPLICATION

#### **DAMS Overview:**

The Development Application Management System or DAMS allows for the electronic submission, processing and tracking of building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and links the City's central property repository – which also fully integrates with our Geographic Information System (GIS) – with the City's digital financial system and the main electronic document/records management system.

The Development Management Department only accept building plans and land use applications submitted online via **e-Services**. Read or download our <u>DAMS</u> Registration Booklet for guidelines on how to register.



#### **PLEASE NOTE:**

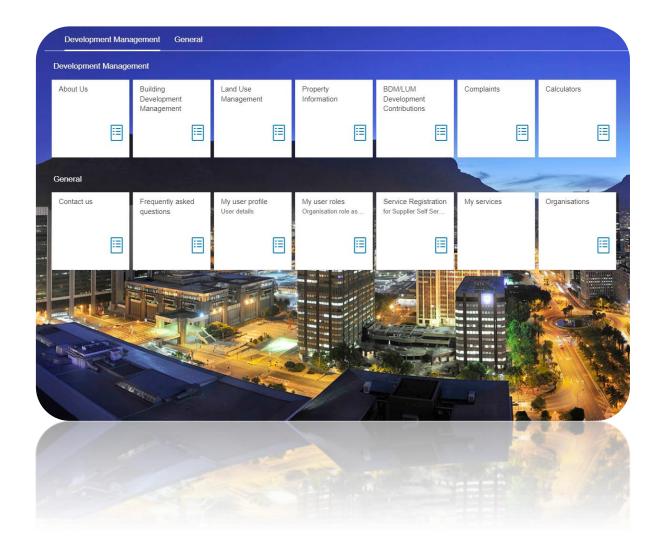
Applicants must be registered on the e-services portal.

Applicants acting on behalf of a property owner must have a <u>"Power of Attorney"</u> to submit a request.

#### **DAMS Access:**

Access the **e-Services** portal:

Development Management e-Services home page:



## **BDM Portal Applications at a Glance:**

The Building Development Management Portal have been enhanced to differentialte between, various application types, based on standard process flow applications and stand alone process flow applications.

A total of 9 application types are available and a separate selection to track all Land use application types.

The 9 application types are listed below:

### Submit an application

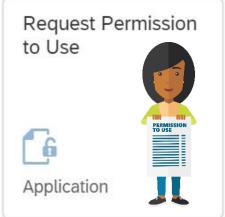






## Requests (Paid Services)









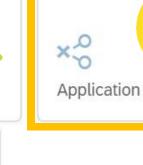


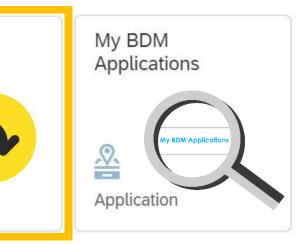
Withdraw

Application

#### Other







FAQ's

Useful Links and

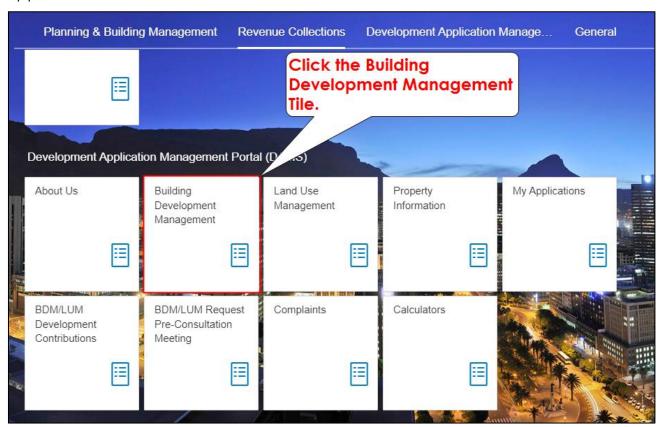


#### Overview:

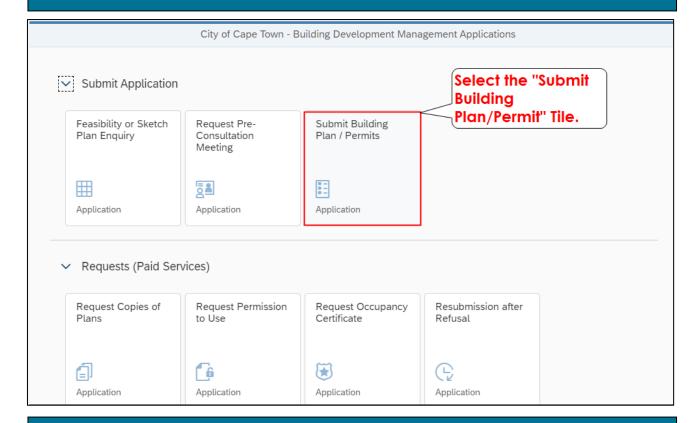
This user manual will simulate the process "Demolition Permit" via the Development Application Management Portal (DAMS).

## STEP 1: Building Development Management Applications – Home Page

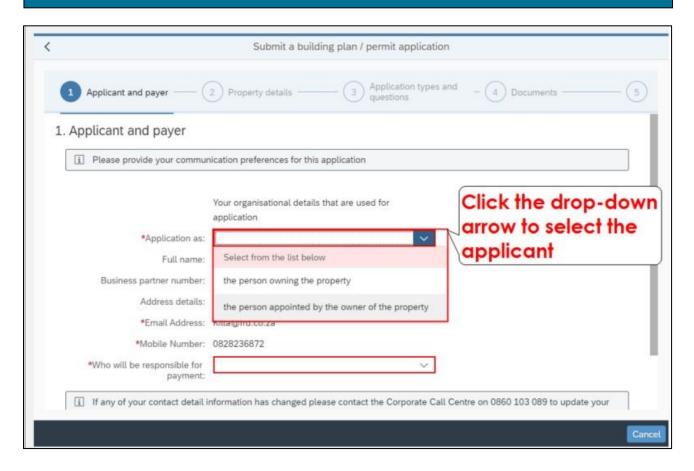
Select the "Building Development Management Tile" to navigate to the BDM portal applications

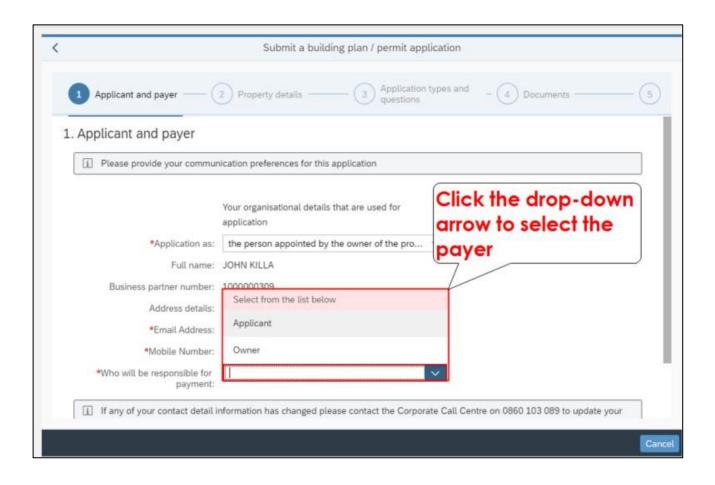


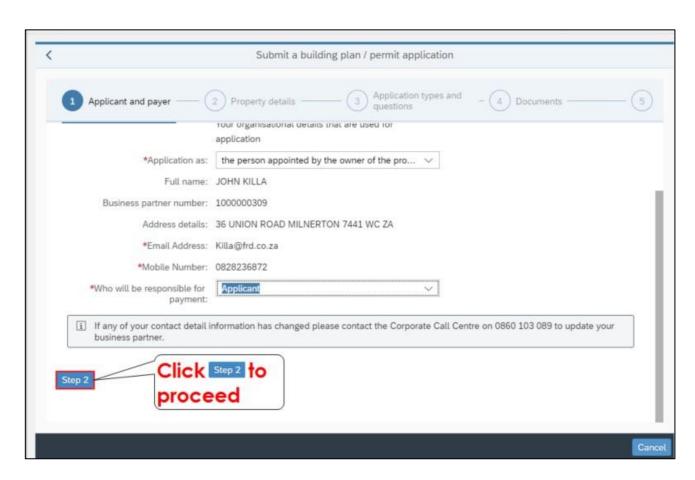
### STEP 2: Submit a Building Plan/Permit application



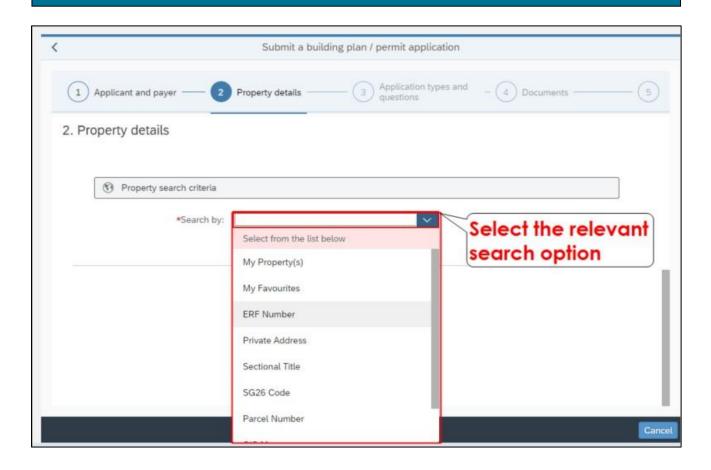
## STEP 3: Selecting the applicant and payer

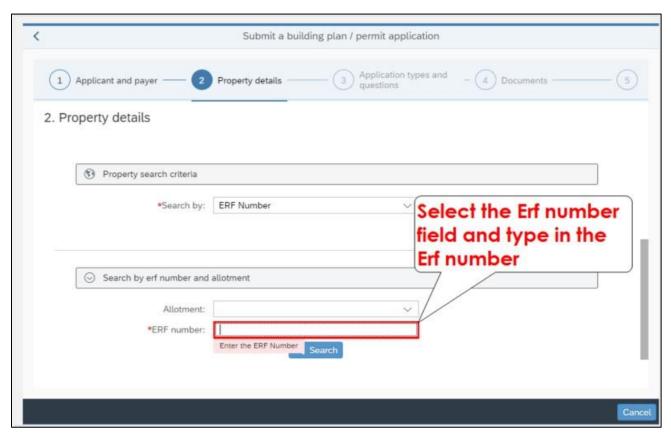


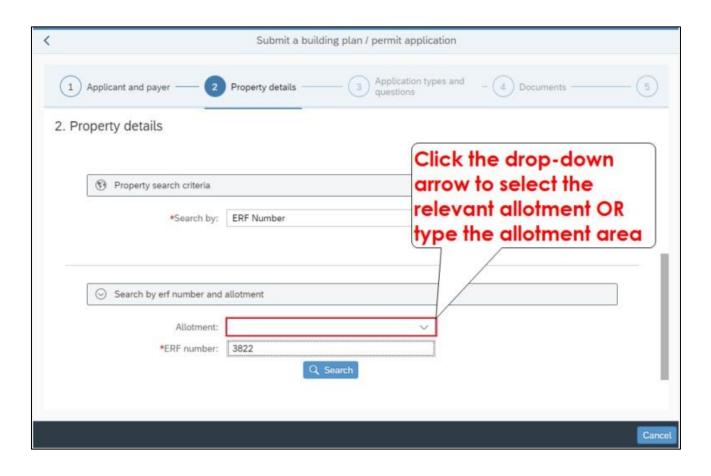


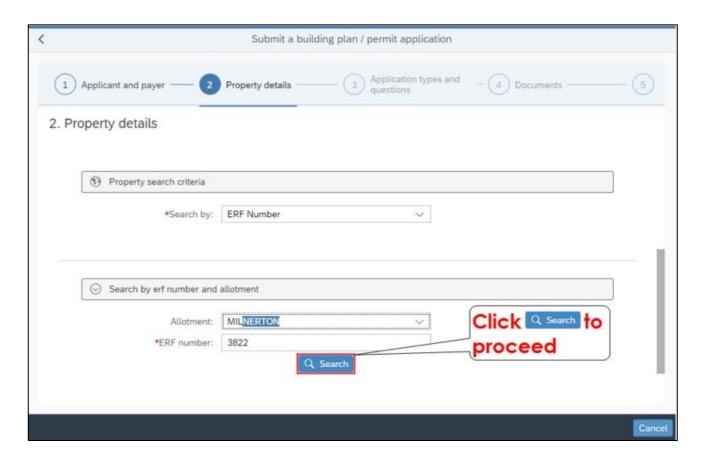


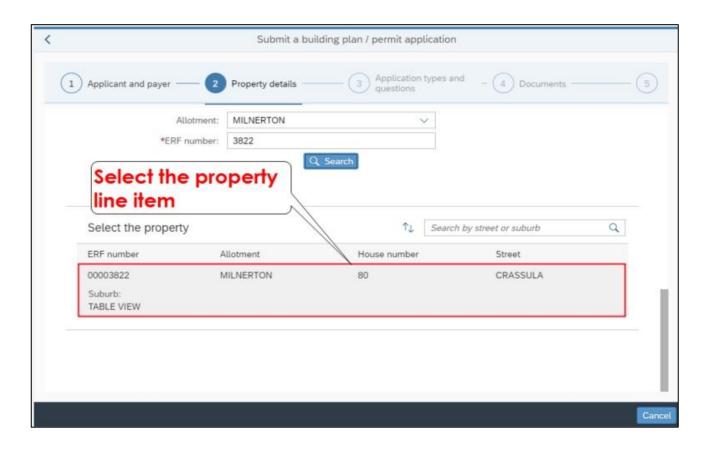
## STEP 4: Search criteria process and property details

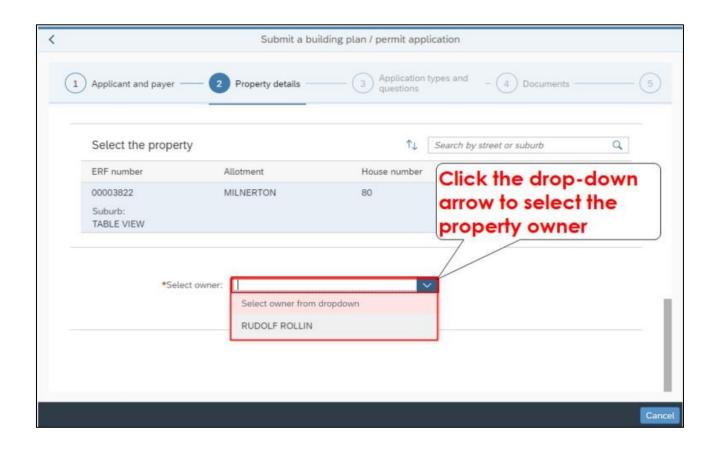




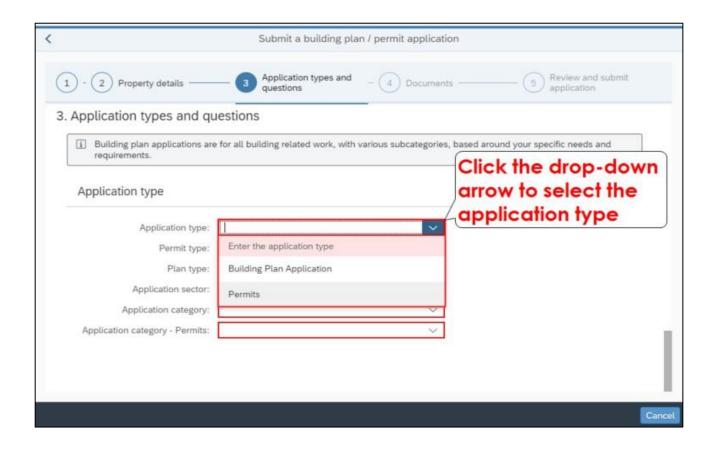


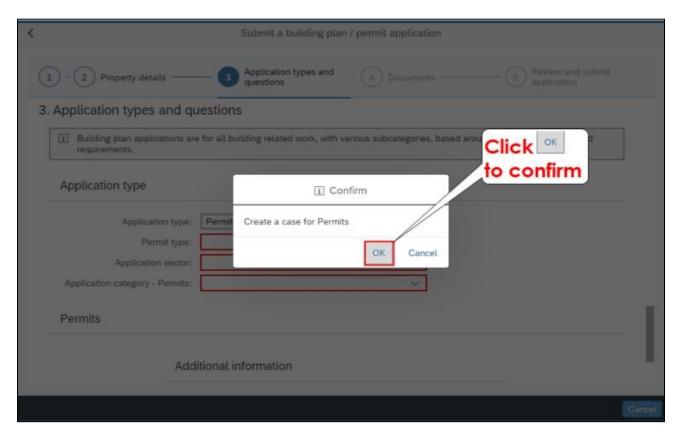


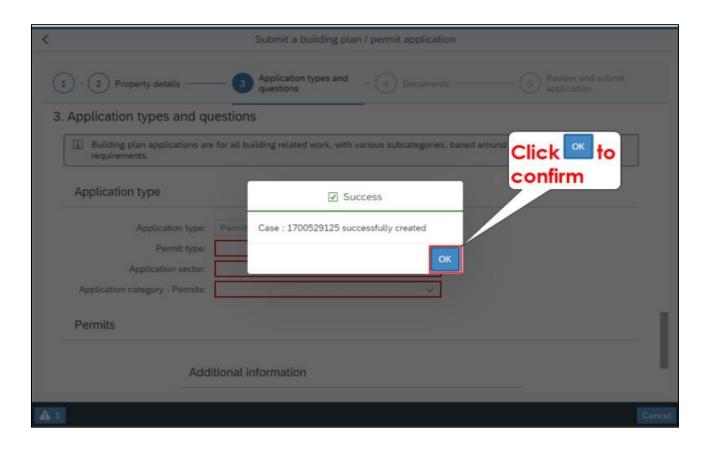


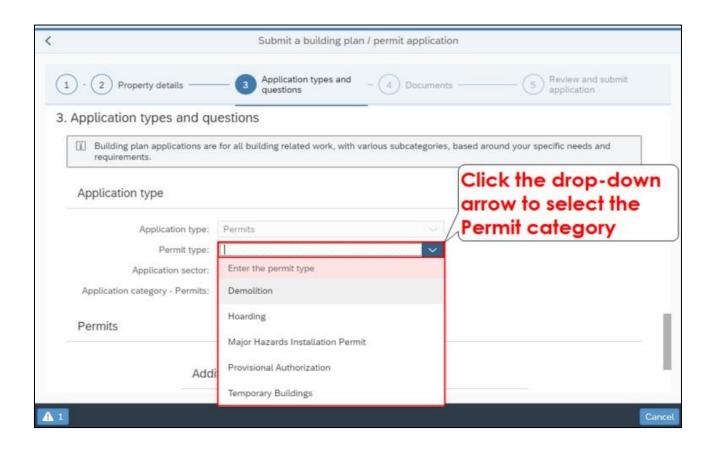


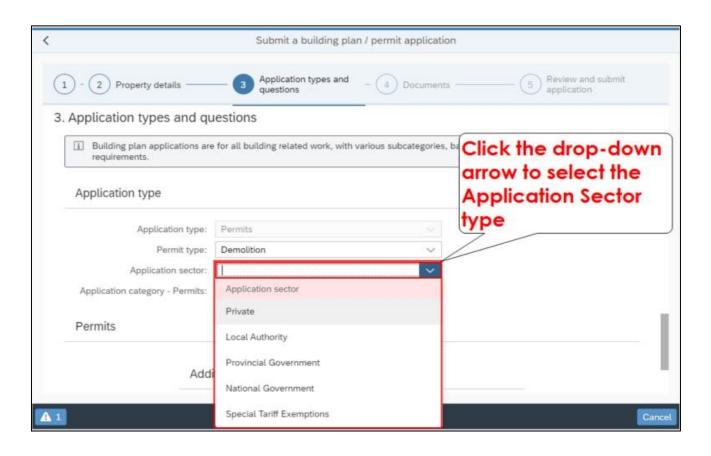
## STEP 5: Selecting the application type and questions

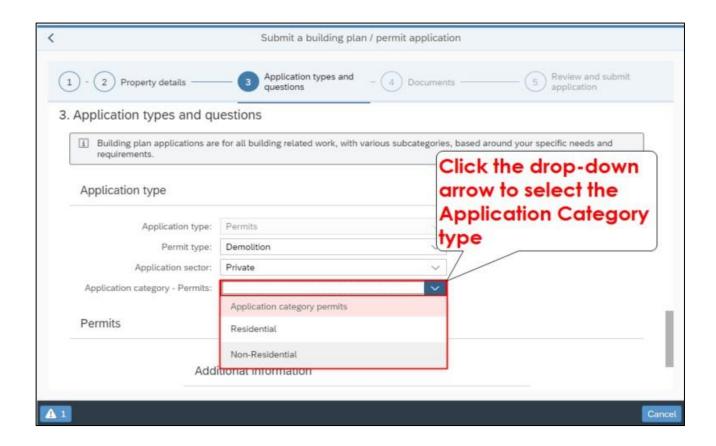


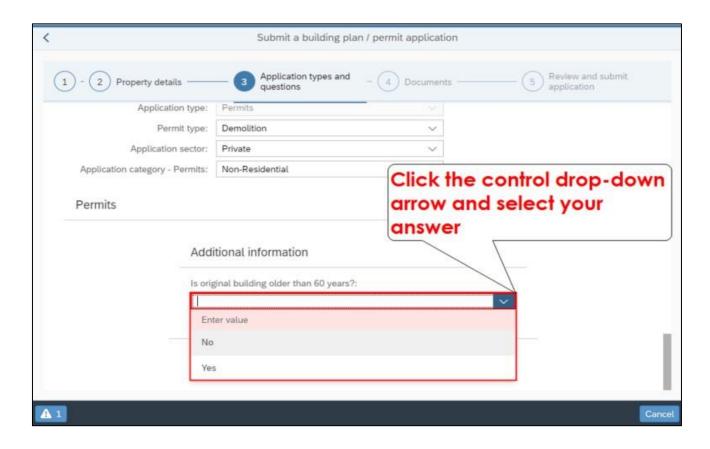


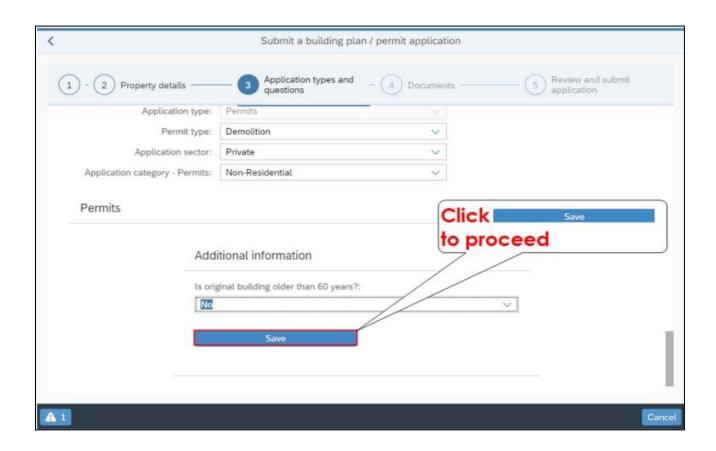






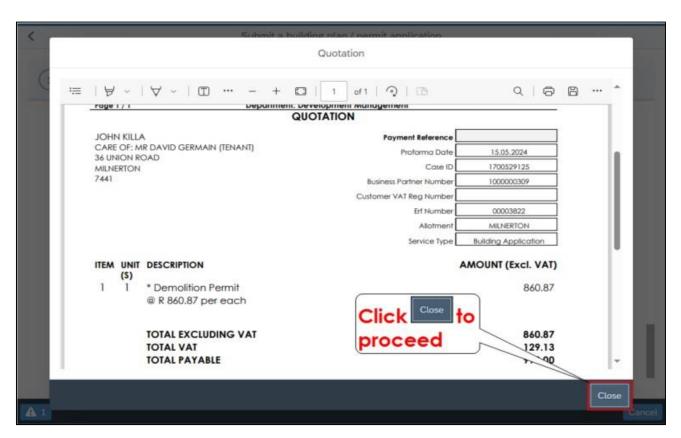


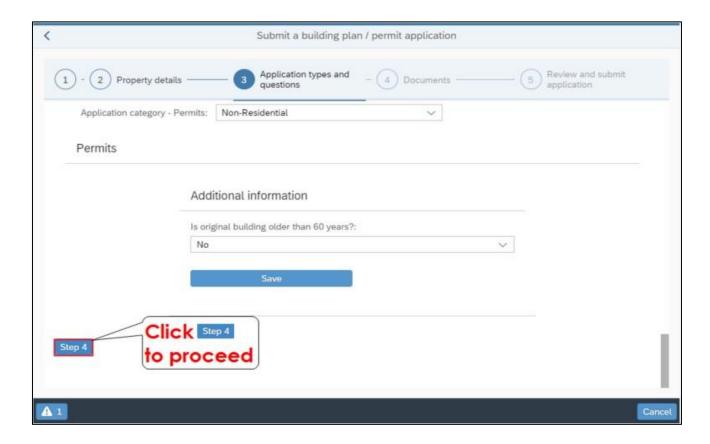




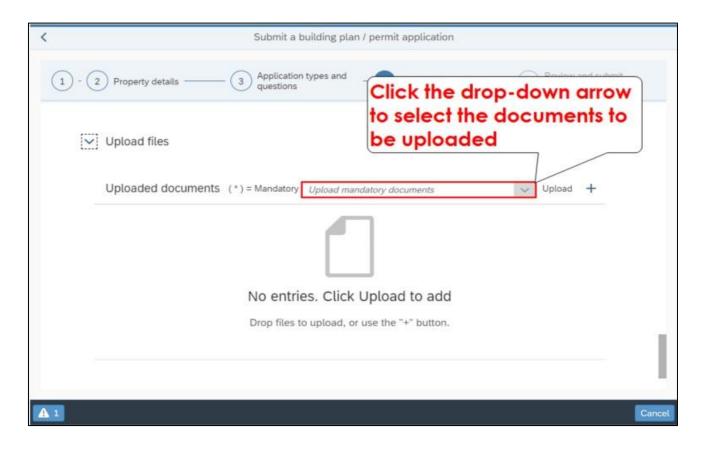
#### STEP 6: Quotation

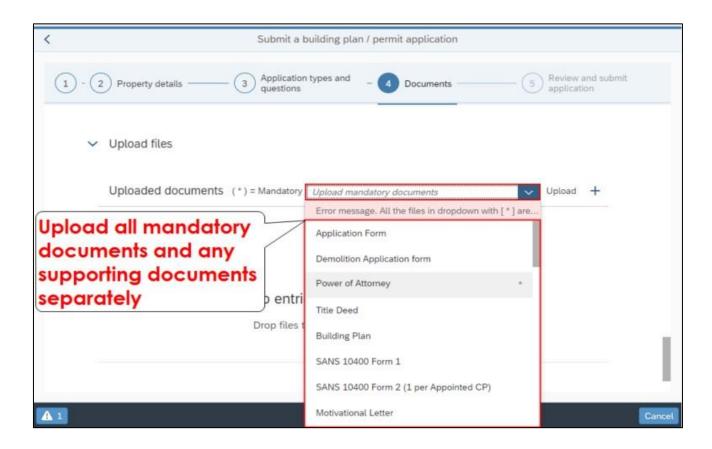


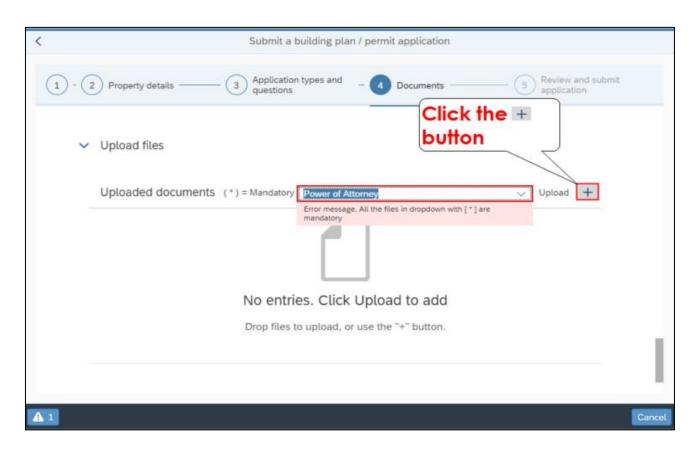


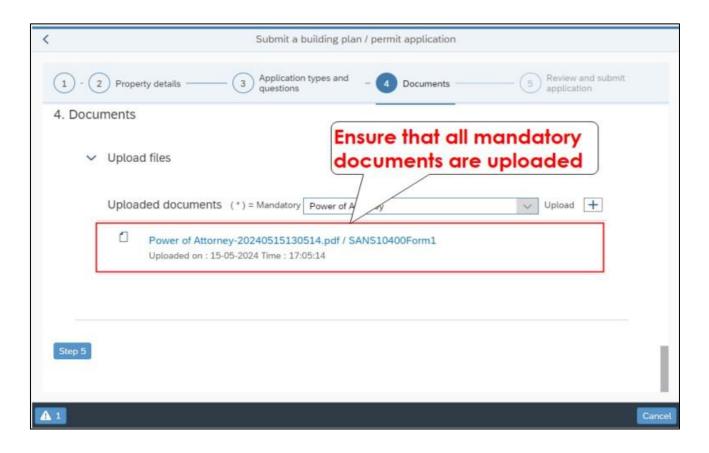


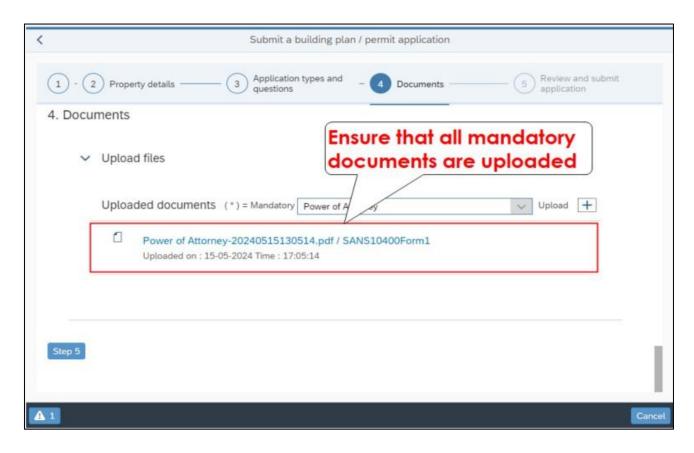
STEP 7: Documentation selection and upload process

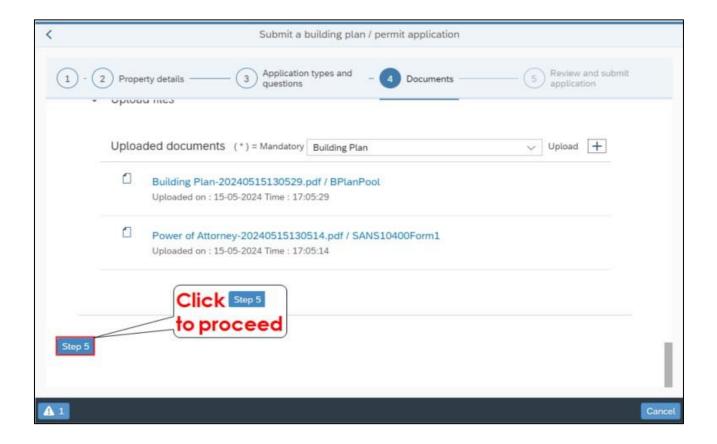




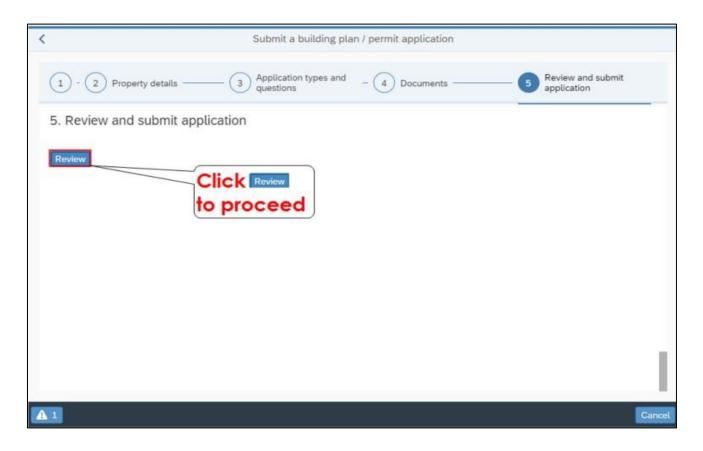


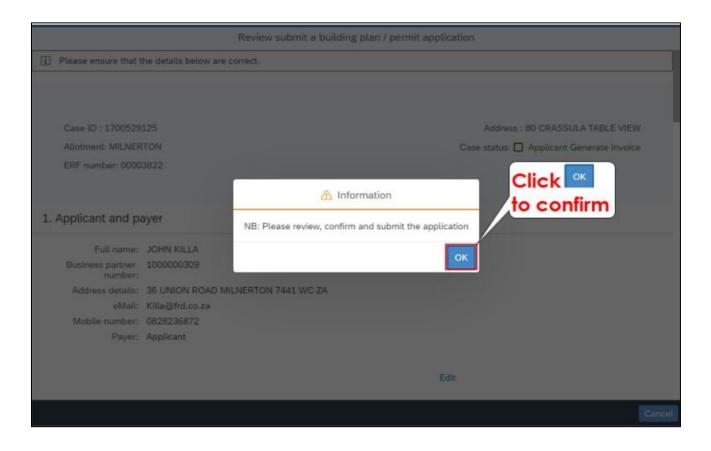


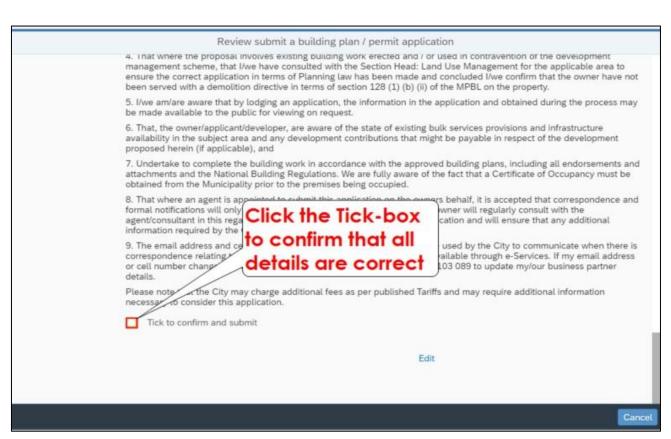


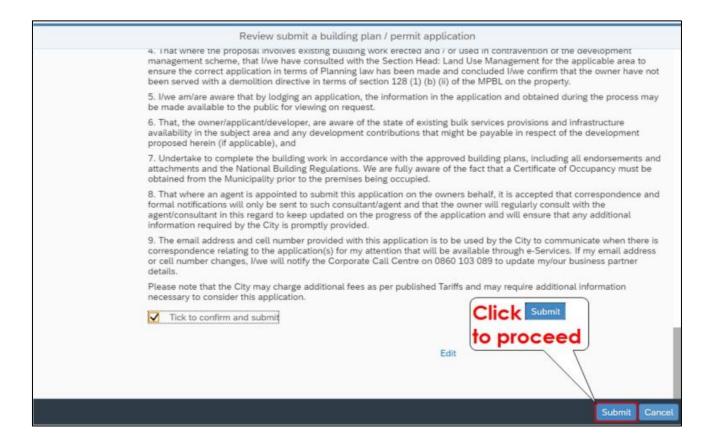


## STEP 8: Application review and confirmation

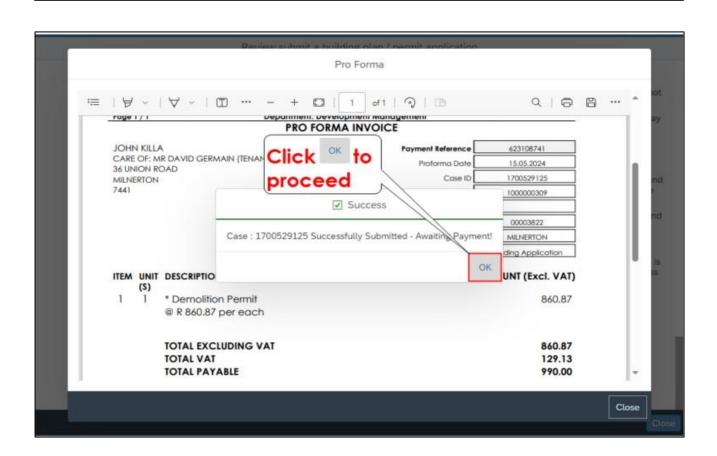


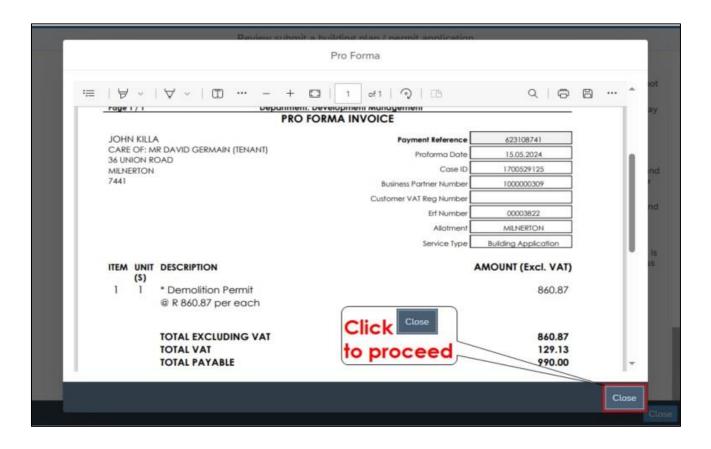


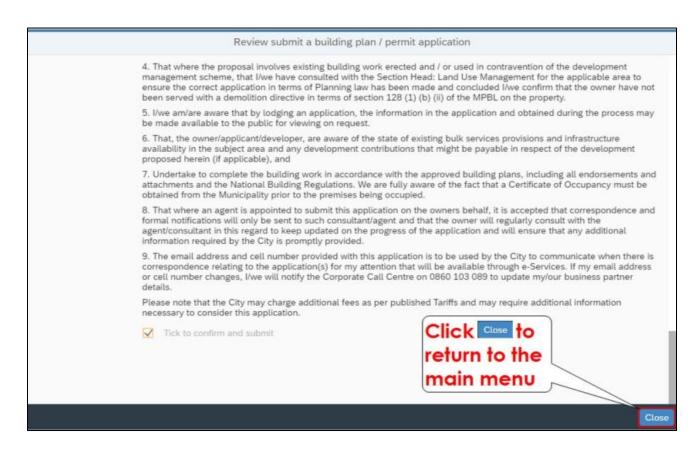




## STEP 9: Invoice and payment







Please review all the application details as captured, should any changes be required select the "edit" option available after each section

Payment is now required for the application. Please proceed with payment through the various payment options

Congratulations! You have successfully made your submission/enquiry.

Click here to view other available user manuals.

For online services and enquiries, contact us through our District Information Hubs:

<u>Blaauwberg Northern Cape Flats Table Bay</u>

Helderberg Tygerberg Khayelitsha Southern