SPATIAL PLANNING AND ENVIRONMENT



USER MANUAL: Development Application Management Portal (DAMS)

BUILDING DEVELOPMENT MANAGEMENT (BDM) – RESUBMISSION AFTER REFUSAL

DAMS Overview:

The Development Application Management System or DAMS allows for the electronic submission, processing and tracking of building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and links the City's central property repository – which also fully integrates with our Geographic Information System (GIS) – with the City's digital financial system and the main electronic document/records management system.

The Development Management Department only accept building plans and land use applications submitted online via **e-Services**. Read or download our <u>DAMS</u> Registration Booklet for guidelines on how to register.



PLEASE NOTE:

Applicants must be registered on the e-services portal.

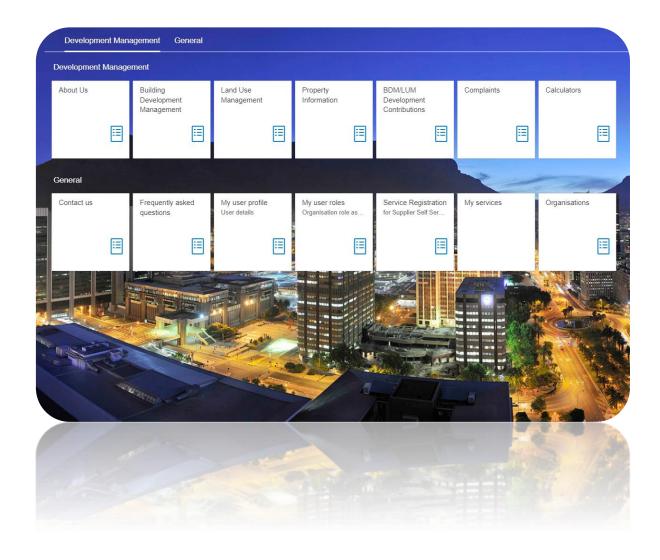
The following is important to note when requesting a Resubmission after Refusal:

• All previously outstanding amendment items must be submitted in order for a resubmission to be considered.

DAMS Access:

Access the **e-Services** portal:

Development Management e-Services home page:



BDM Portal Applications at a Glance:

The Building Development Management Portal have been enhanced to differentialte between, various application types, based on standard process flow applications and stand alone process flow applications.

A total of 9 application types are available and a separate selection to track all Land use application types.

The 9 application types are listed below:

Submit an application

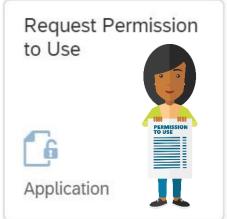






Requests (Paid Services)











Other







Useful Links and FAQ's



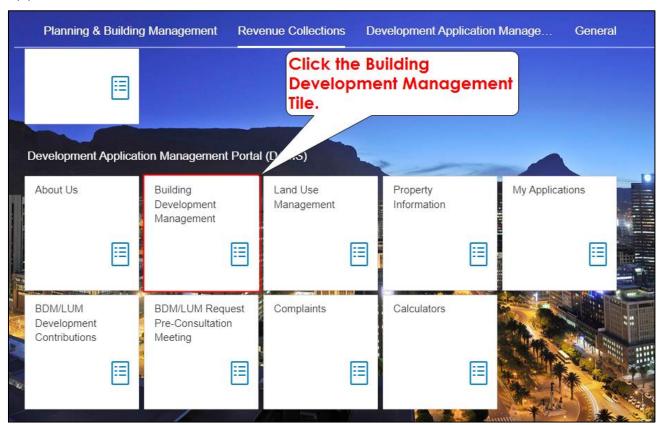
Application

Overview:

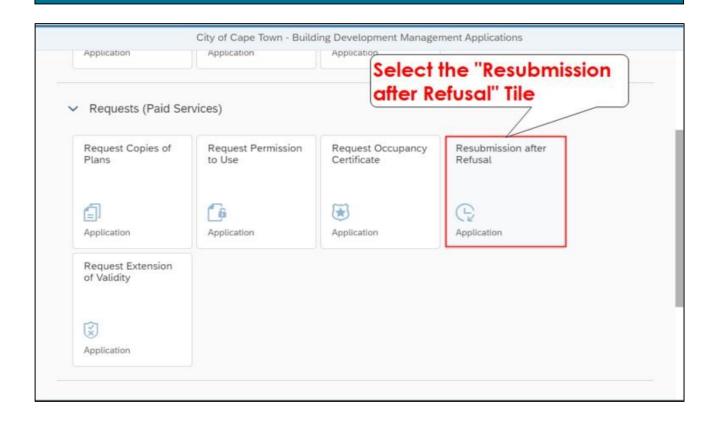
This user manual will simulate the process "Resubmission after refusal" via the Development Application Management Portal (DAMS).

STEP 1: Building Development Management Applications – Home Page

Select the "Building Development Management Tile" to navigate to the BDM portal applications

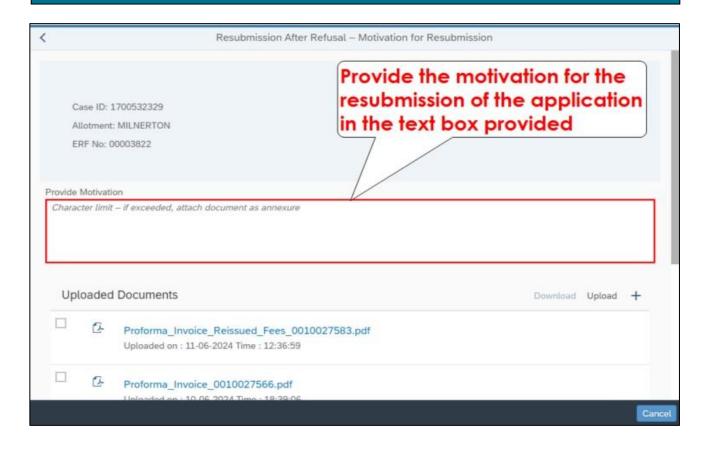


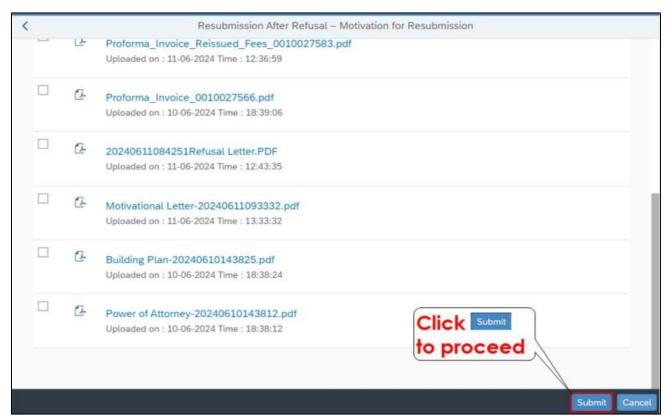
STEP 2: Select Resubmission after Refusal





STEP 3: Provide the Motivation for the Resubmission after Refusal

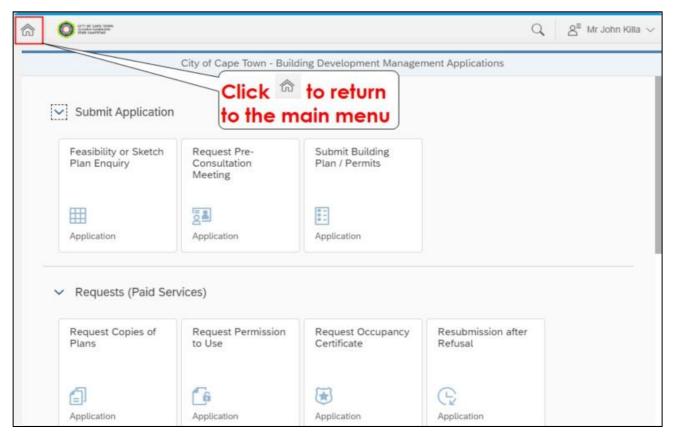




STEP 4: Application Review and Confirmation







Please review all the application details as captured, should any changes be required select the "edit" option available after each section

Payment is now required for the application. Please proceed with payment through the various payment options

Congratulations! You have successfully made your submission/enquiry.

Click here to view other available user manuals.

For online services and enquiries, contact us through our District Information Hubs:

<u>Blaauwberg</u> <u>Northern</u> <u>Cape Flats</u> <u>Table Bay</u>

<u>Helderberg</u> <u>Tygerberg</u> <u>Khayelitsha</u> <u>Southern</u>