

UNDERSTANDING COMMERCIAL (SMALL POWER USER) ELECTRICITY TARIFFS IN CAPE TOWN – 2025/2026 (Applicable from 1 July 2025) (NOT APPLICABLE TO ESKOM SUPPLIED AREAS)

Applicable tariffs for small commercial customers are:

- Small Power User 1 (financially beneficial for monthly consumption greater than approximately 1300 kWh),
- Small Power User 2 (financially beneficial for monthly consumption up to approximately 1300 kWh).
- Small Power User 3 (financially beneficial for monthly consumption below 250kWh or where supplies are intermittent in nature) – the City's Tariff Policy states that this tariff is restricted to prepayment metered supplies only.
- The tariff selected must be requested by the customer, it is not applied automatically, and Tariff Policy restrictions are applicable.
- 1 unit of electricity is equal to 1 kWh
- The tariff selection is made on the service application form obtainable under Document Downloads on The Cost of Commercial Electricity page on the City's internet website.
- Tariff Rates and Tariff Policy information is also available on the above link.
- Application forms can be submitted at any City Customer Care office.

NOTE:

- As of 1 July 2015, no customers have been permitted to remain on the Small Power User 2 tariff unless
 they have a prepayment meter installed. No customers with credit meters installed other than those
 awaiting the installation of a prepayment meter will be permitted to remain on the Small Power User
 2 tariff. However, from 1 July 2021, customers wishing to be supplied at the Small Power User 2 tariff via
 the AMI system will be permitted to do so, subject to the installation of such a meter at their own
 expense and the payment of an additional Commercial AMI Administration Fee (can be found on the
 Miscellaneous Tariff Schedule).
- Customers who do not have a prepayment meter installed and who are supplied at the Small Power
 User 1 tariff, will be permitted to apply for the Small Power User 2 tariff should they apply for the
 installation of a prepayment meter or AMI meter (should they not already have one) at their own
 expense. The Small Power User 2 tariff will then be applicable from the date of application, and will
 not be backdated beyond this date.
- The Small Power User 3 tariff will only be applicable to supplies fed via a prepayment meter. No other metering type will be permissible.