#### SPATIAL PLANNING AND ENVIRONMENT



USER MANUAL: Development Application Management Portal (DAMS)

# BUILDING DEVELOPMENT MANAGEMENT (BDM) – SUBMIT A BUILDING PLAN/PERMIT

#### **DAMS Overview:**

The Development Application Management System or DAMS allows for the electronic submission, processing and tracking of building plans and land use applications. DAMS is fully integrated with the City's SAP enterprise environment and links the City's central property repository – which also fully integrates with our Geographic Information System (GIS) – with the City's digital financial system and the main electronic document/records management system.

The Development Management Department only accept building plans and land use applications submitted online via **e-Services**. Read or download our <u>DAMS</u> <u>Registration Booklet</u> for guidelines on how to register.



## **PLEASE NOTE:**

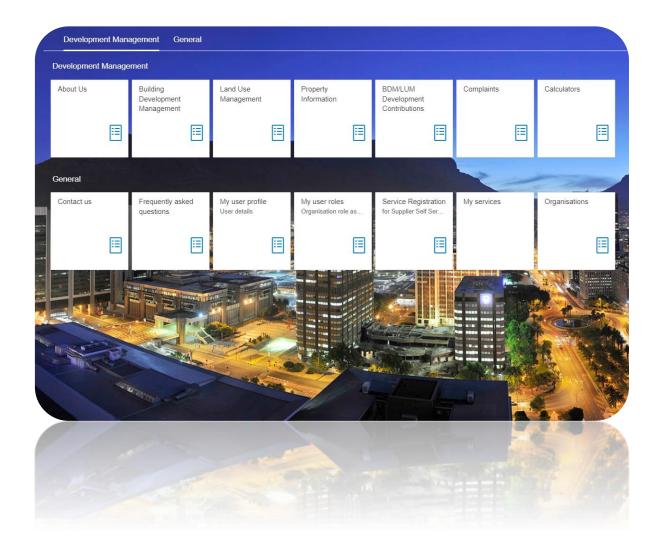
Applicants must be registered on the e-services portal.

Applicants acting on behalf of a property owner must have a "Power of Attorney" to submit a request.

### **DAMS Access:**

Access the **e-Services** portal:

Development Management e-Services home page

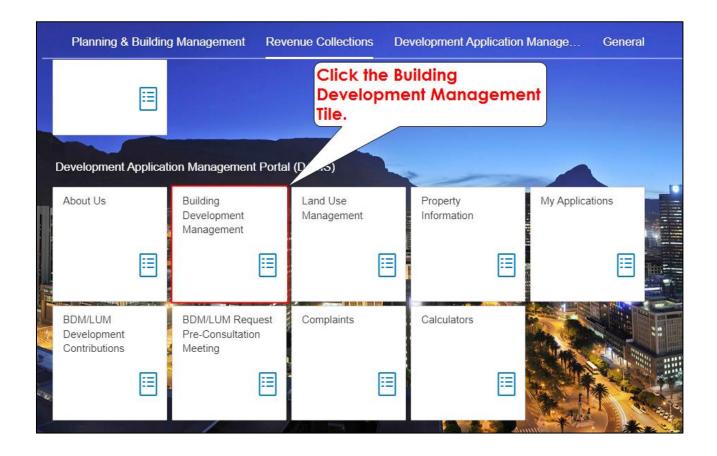


#### Overview:

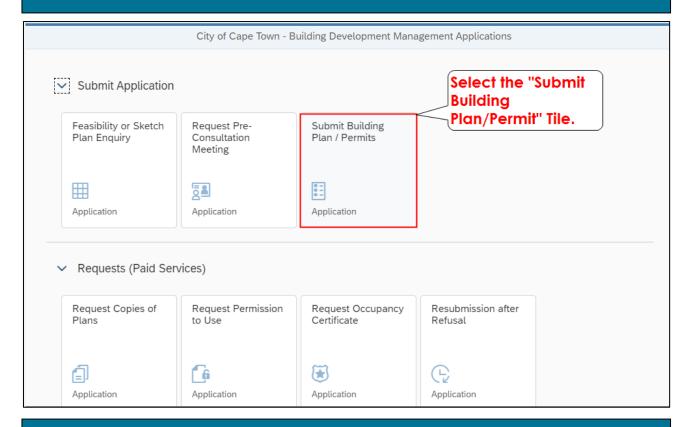
This user manual will simulate the process "Submit a Building Plan/Permit" via the Development Application Management Portal (DAMS).

## STEP 1: Building Development Management Applications - Home Page

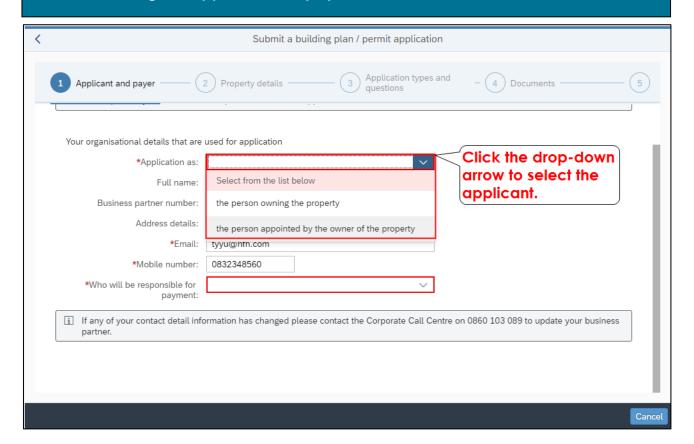
Select the "Building Development Management Tile"

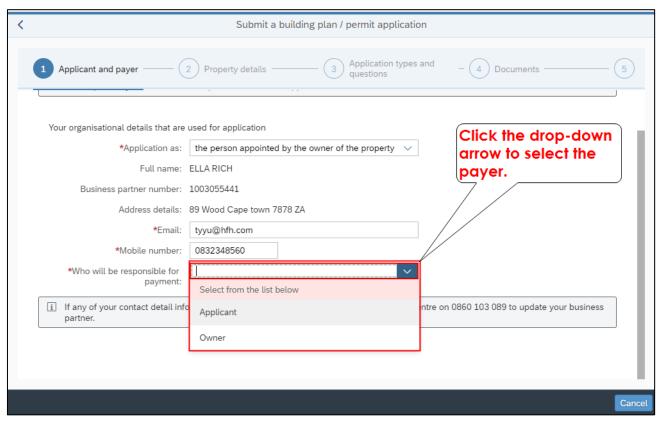


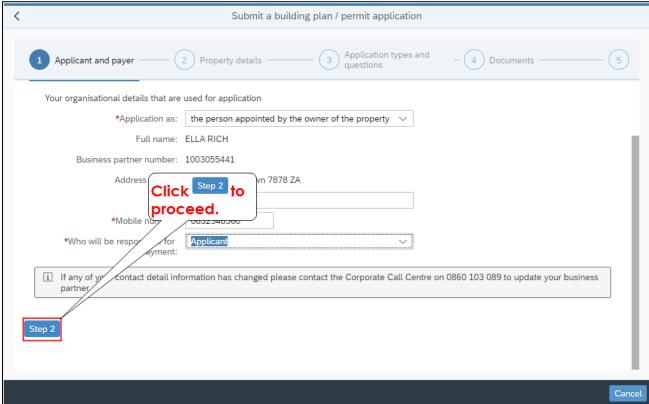
## STEP 2: Submit a Building Plan/Permit application



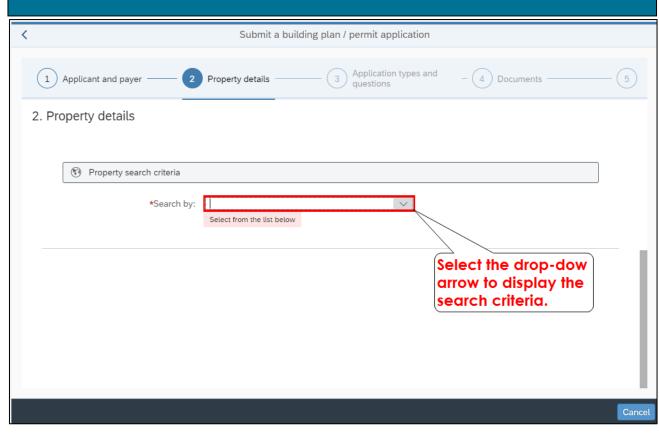
# STEP 3: Selecting the applicant and payer

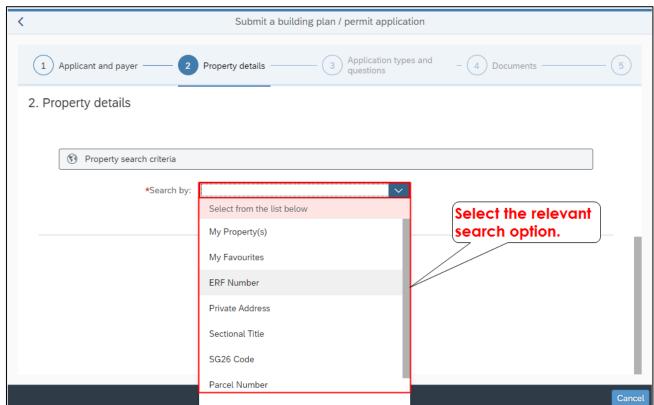


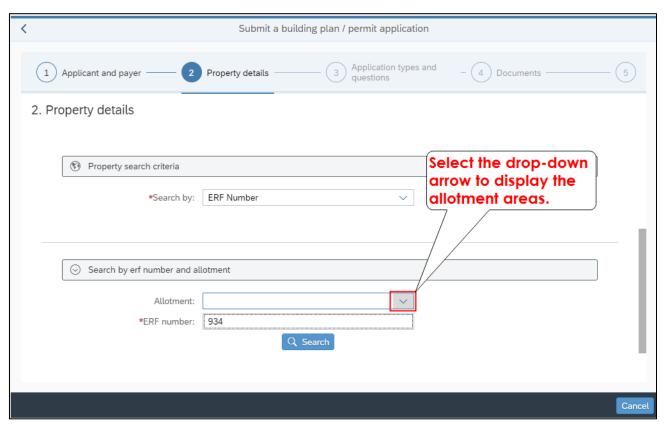


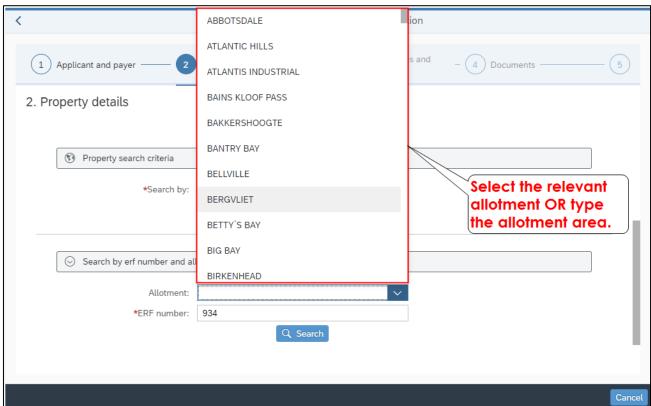


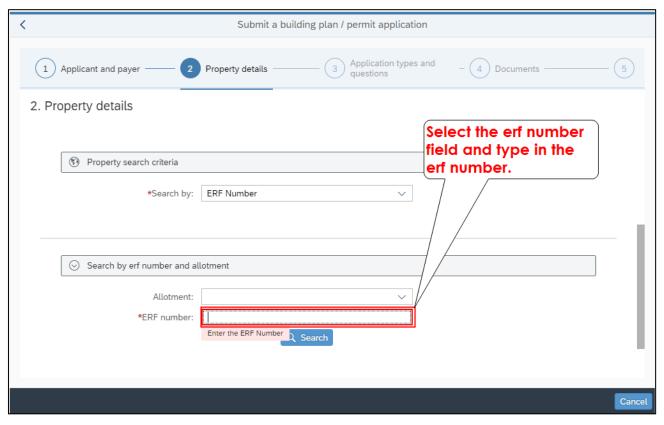
## STEP 4: Search criteria process and property details

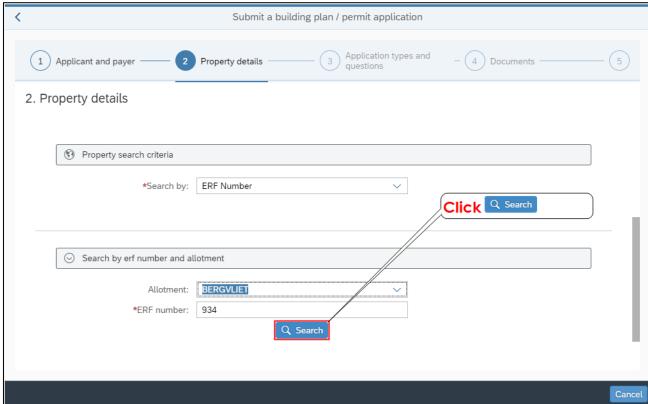


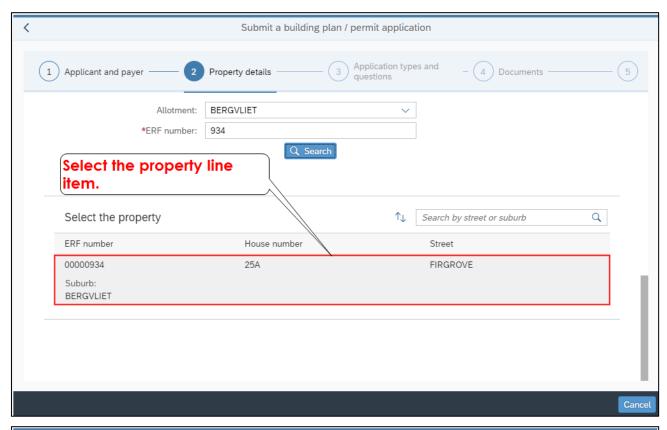


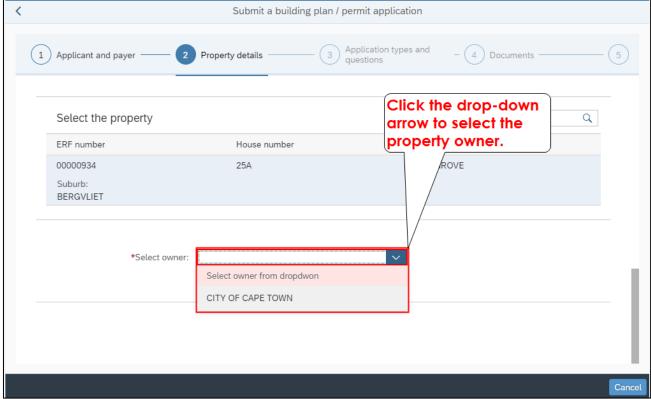


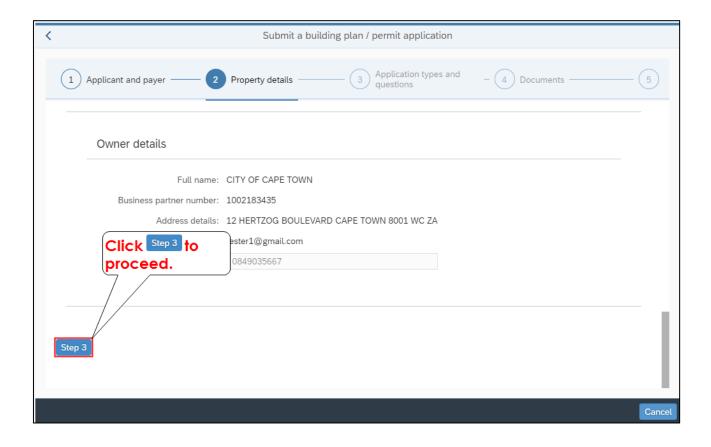




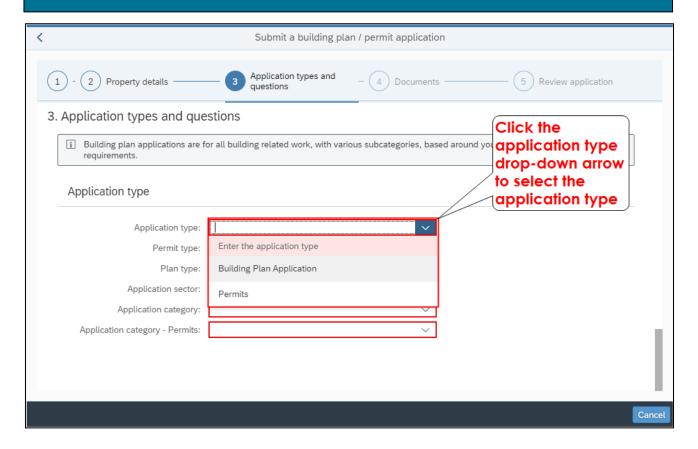


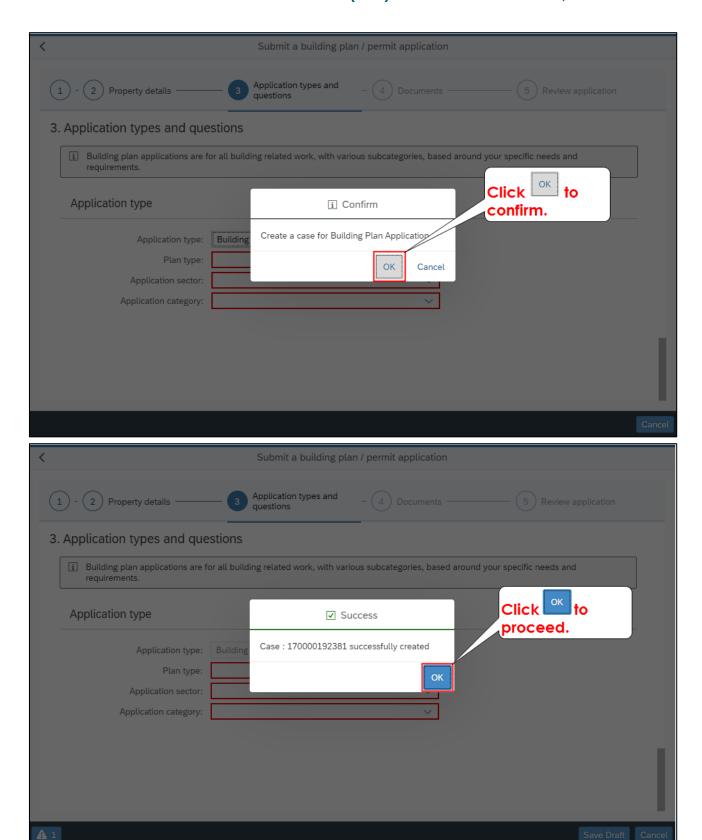


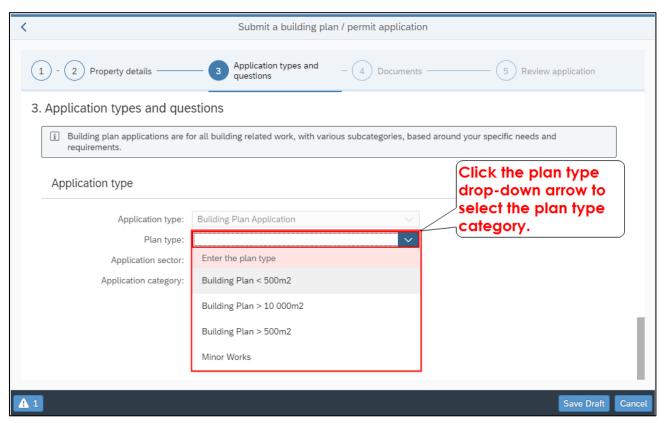


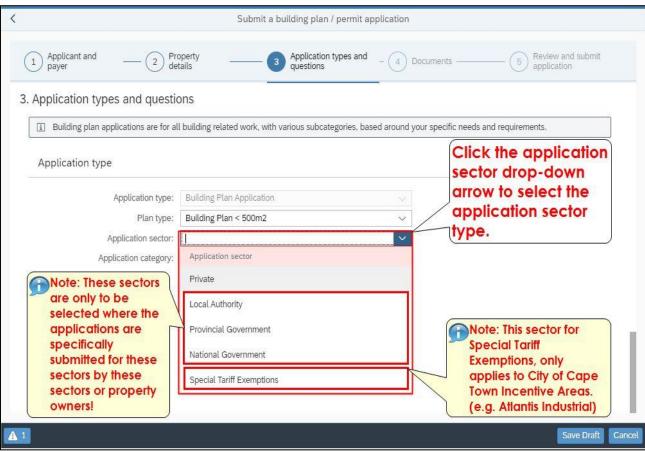


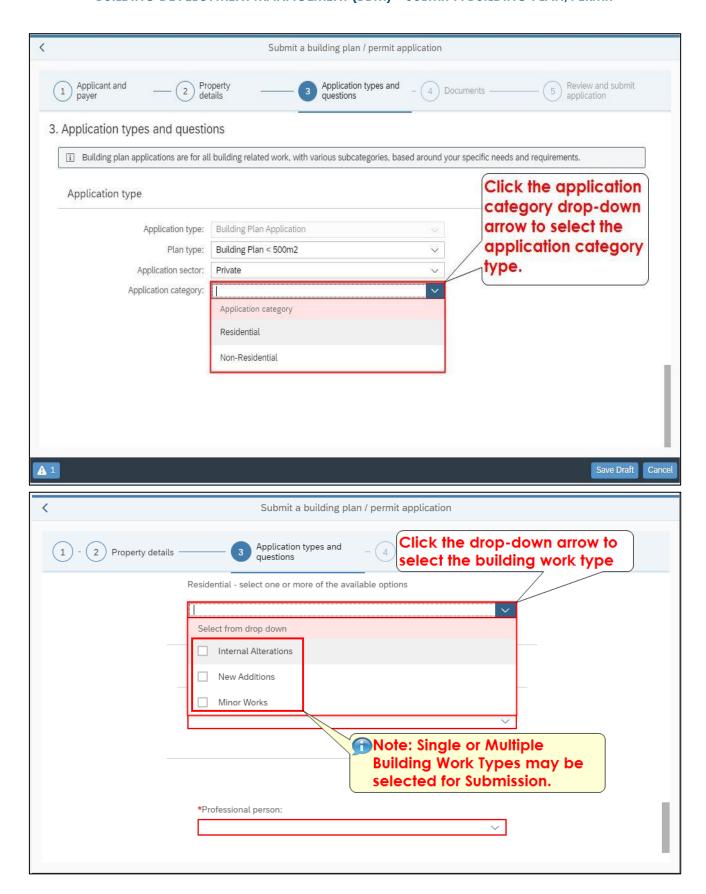
# STEP 5: Selecting the application type and questions

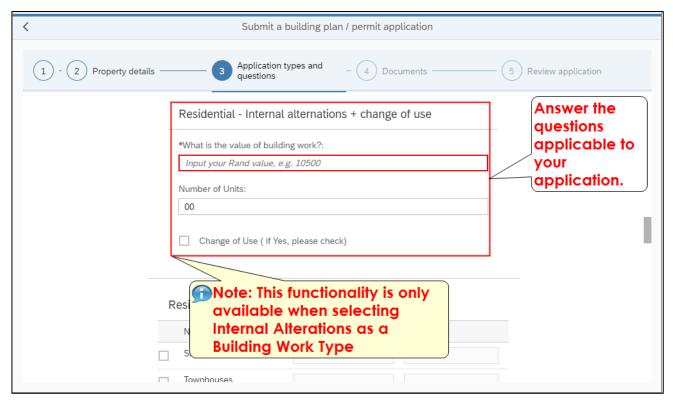


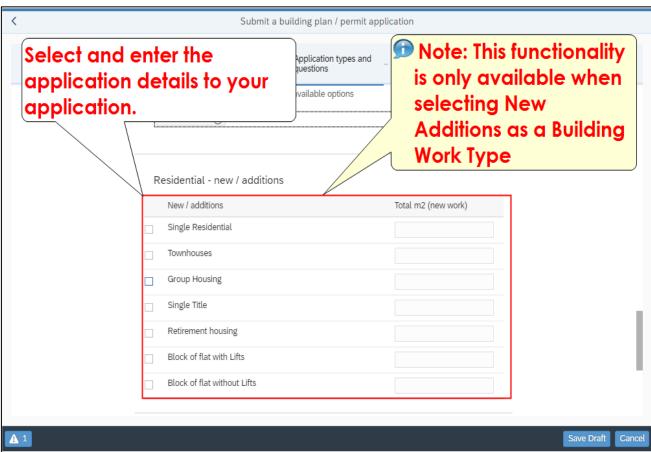


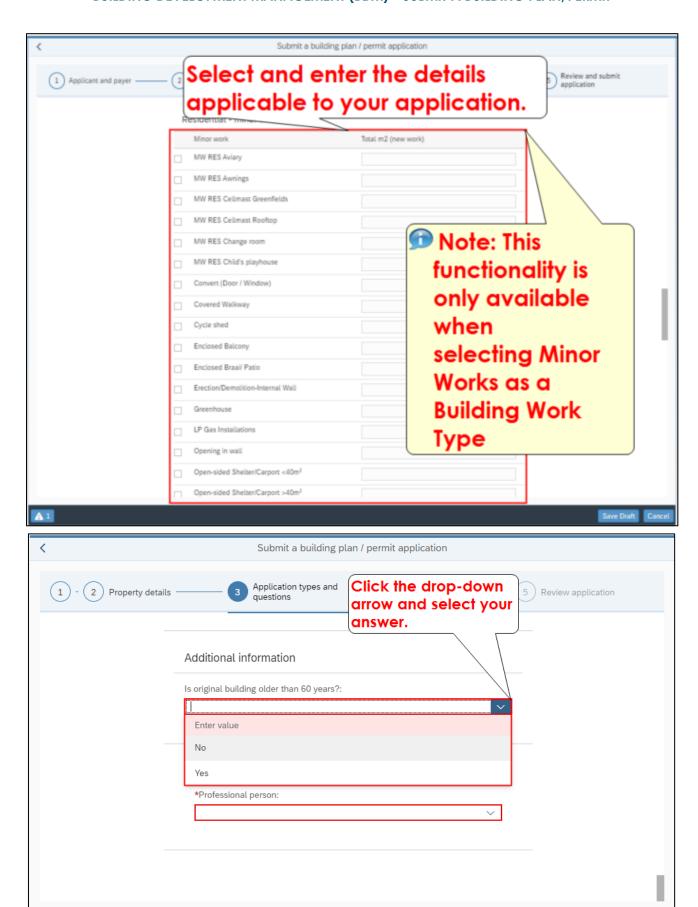




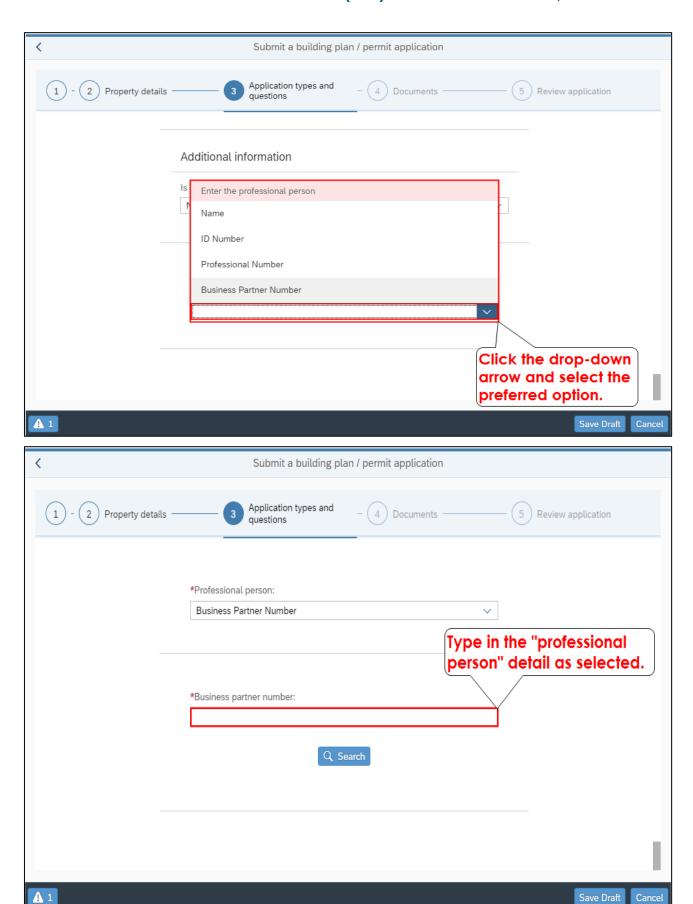


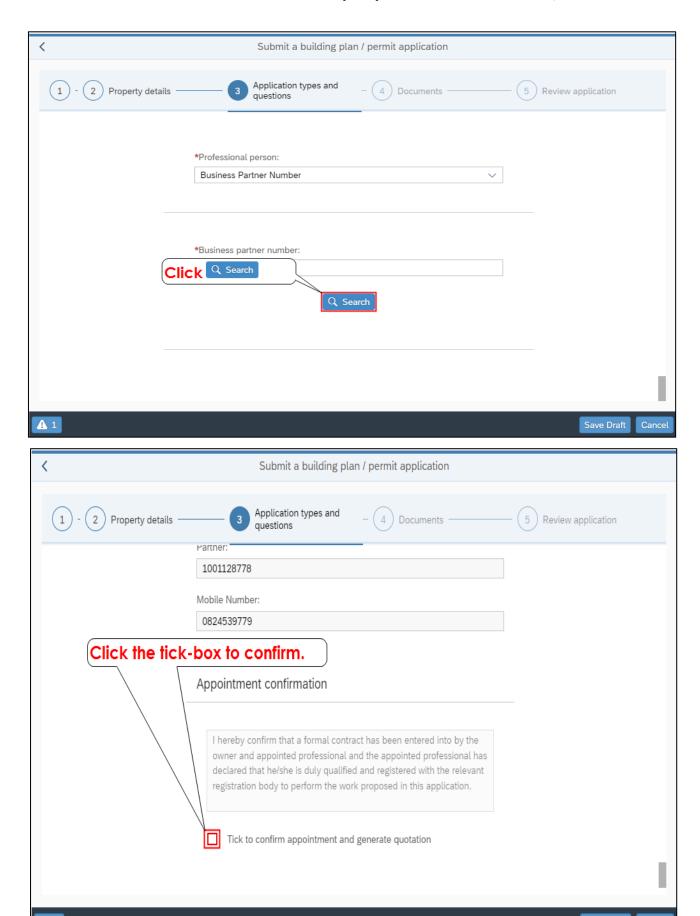






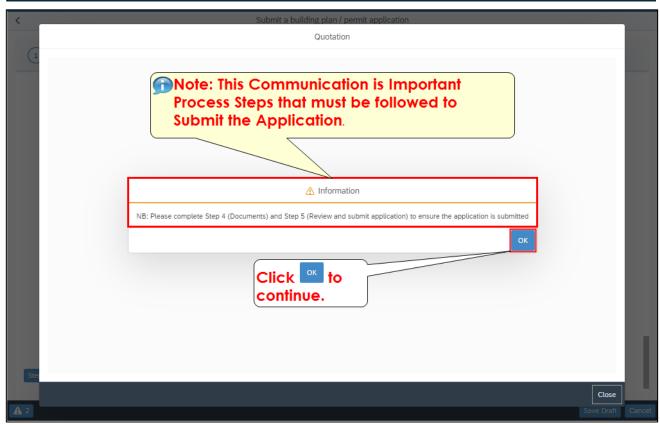
**A** 1

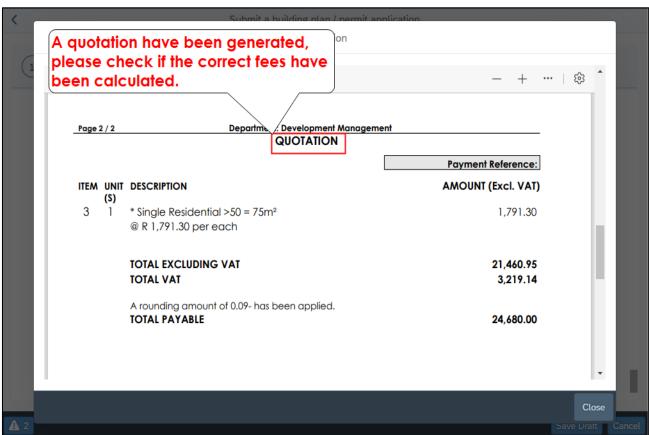


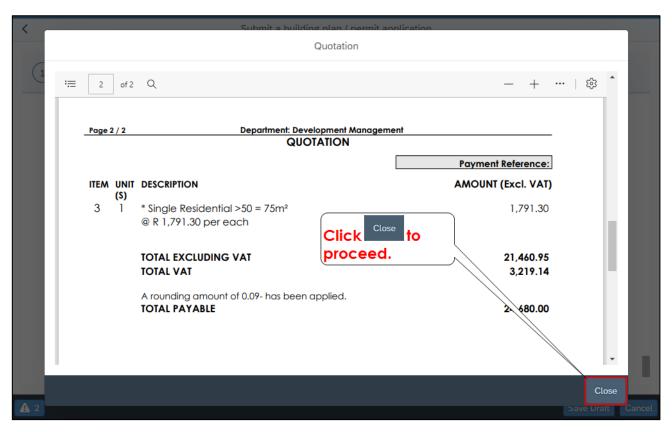


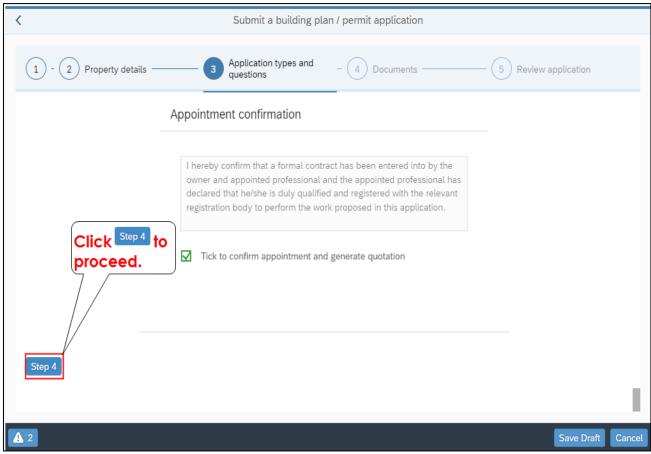
Save Draft

### STEP 6: Quotation

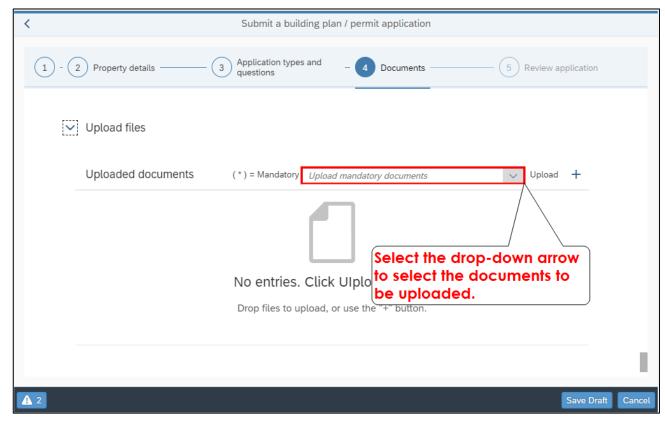


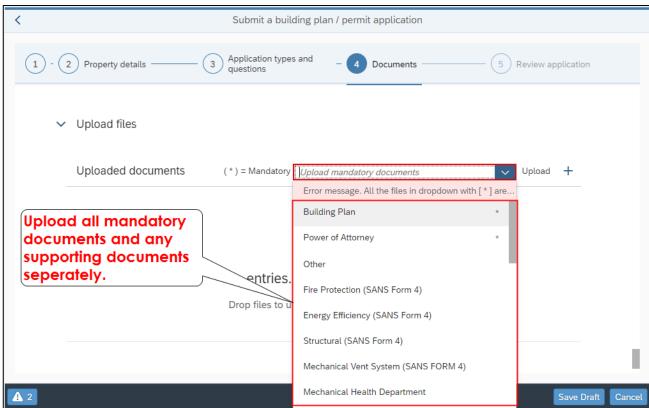


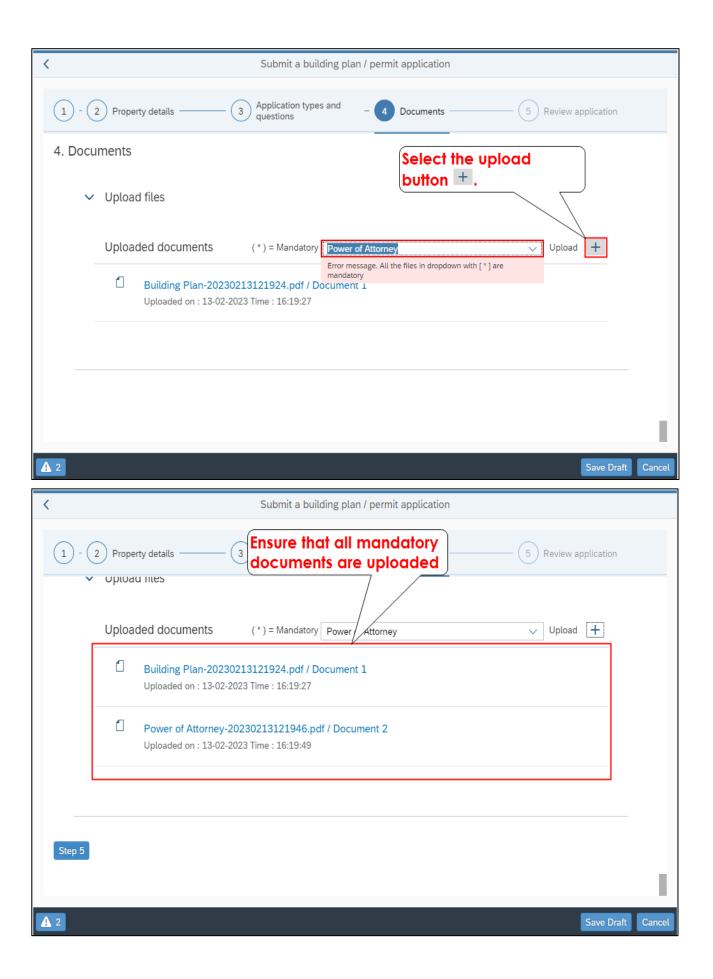


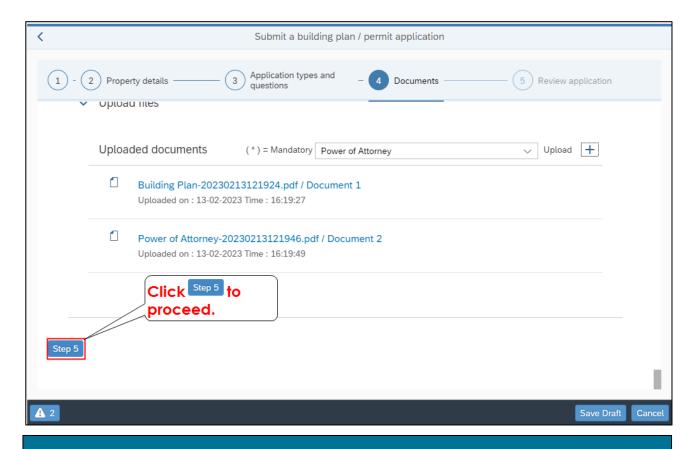


## STEP 7: Documentation selection and upload process



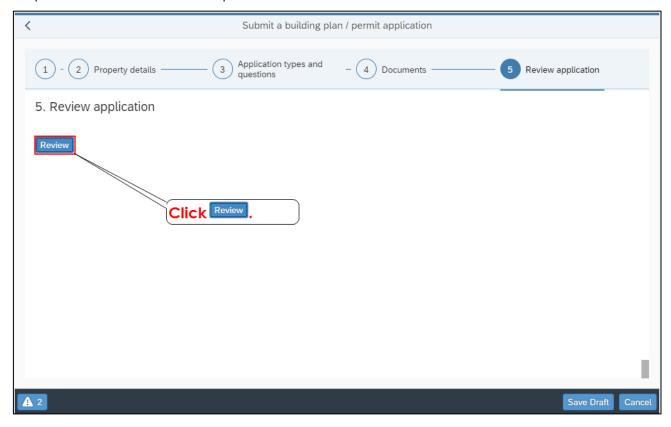


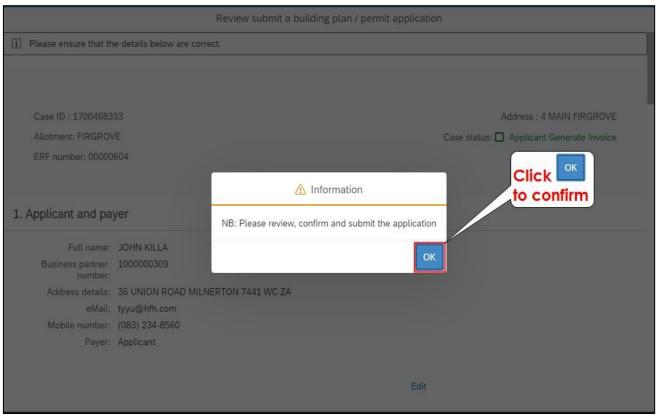


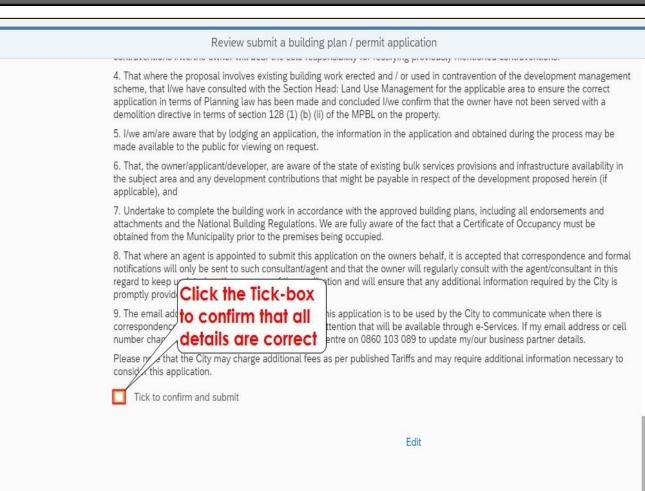


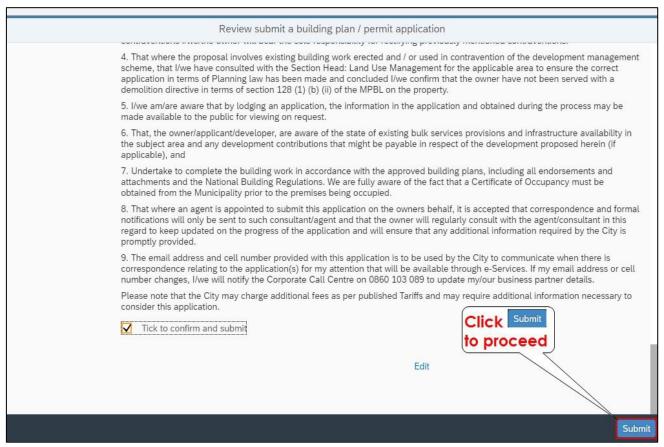
# STEP 8: Application review and confirmation

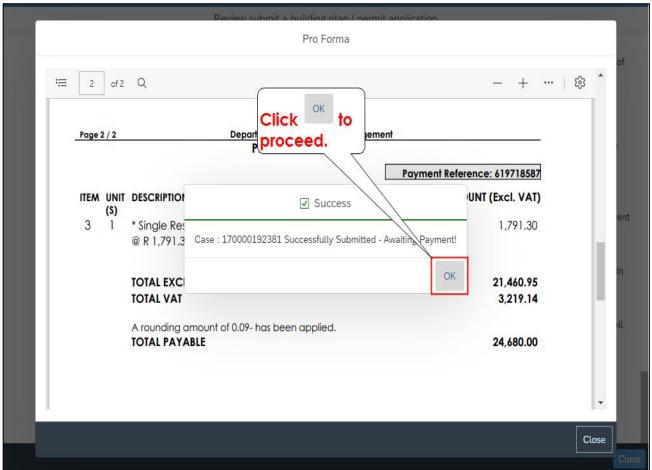
Please review all the application details as captured, should any changes be required select the "edit" option available after each section





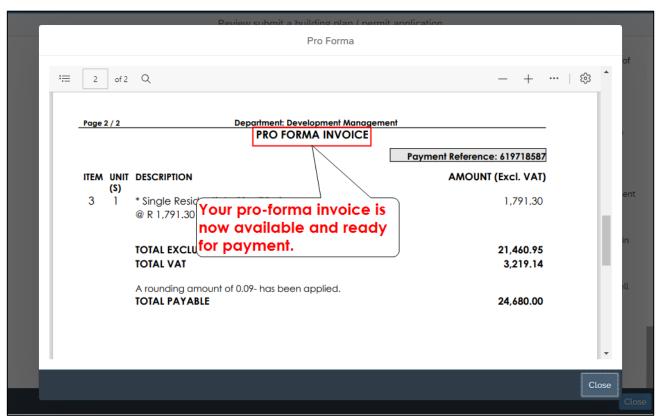


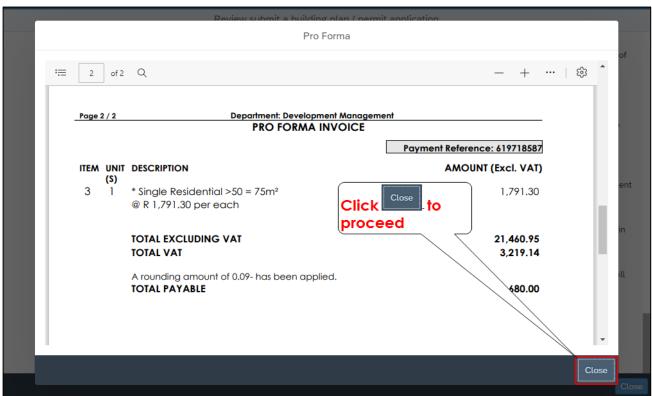


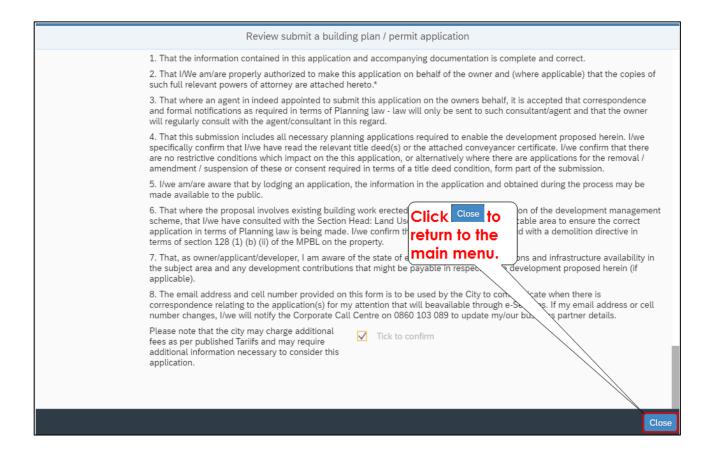


## STEP 9: Invoice and payment

Payment is now required for the application. Please proceed with payment through the various payment options







Congratulations! You have successfully made your submission/enquiry.

Click here to view other available user manuals.

For online services and enquiries, contact us through our District Information Hubs:

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Helderberg Tygerberg Khayelitsha Southern