

# CONTACT US

## EMERGENCIES:

Tel **107** (landline) or **021 480 7700** (cellphone)

## SERVICE REQUESTS AND GENERAL ENQUIRIES:

Tel **0860 103 089** or email **accounts@capetown.gov.za**

## ELECTRICITY SERVICE FAULTS:

Tel **0860 103 089**, SMS **31220** or email **power@capetown.gov.za**

## WATER & SANITATION/SEWER FAULTS:

Tel **0860 103 089**, SMS **31373**, Whatsapp **0600 181 505** or email **water@capetown.gov.za**

## MOTOR VEHICLE REGISTRATION:

Tel **0860 103 089** or email **vehicle.licence@capetown.gov.za**

## DRIVER'S LICENCE ENQUIRIES:

Tel **0860 103 089** or email **vehicle.licence@capetown.gov.za**

## HOUSING DATABASE:

SMS your ID number followed by a space and your surname to **44108** Tel **021 444 0333** or go to **www.capetown.gov.za**  
(select "Housing Needs Register")

WhatsApp **063 299 9927** or email **housing.db@capetown.gov.za**

## ALCOHOL & DRUG 24/7 HELPLINE:

**0800 4357 4 8 / 0800 HELP 4 U**

## PUBLIC TRANSPORT & MYCITI:

Tel **0800 65 64 63** or email **transport.info@capetown.gov.za**

## DIAL-A-RIDE (DISABLED PERSONS):

**0800 60 08 95**

## FRAUD HOTLINE:

**0800 31 31 30**



CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
STAD KAAPSTAD